



MEDICAID OVERSIGHT AND ADVISORY COMMITTEE

Department for Medicaid Services

August 15, 2018

Patient Liability for 1915(c)

Actions to Date

- Sent letter to participants rescinding patient liability changes scheduled to take effect on August 1, 2018
- Conducted five years of historical research on the 2,425 waiver participants with a patient liability as of June 2018
- Examined process for refresher training for staff and educating participants on patient liability
- Conducted system tests and quality checks on DCBS staff to ensure neither technical nor human error caused mistakes in patient liability calculations

Patient Liability for 1915(c)

Next Steps

- Conduct expanded research on past patient liabilities, including all participants who have paid in the last five years but may not have been present in the 2,425 group from June 2018
- Teams working to revise letters sent to participants regarding patient liability and create educational materials for both participants and staff
- Work with Navigant Consulting to research patient liability best practices and determine options for changing Kentucky's processes and policy
- Examine impact, both fiscal and to participants, of any potential patient liability changes including adjustment of the needs allowance up to 300% before moving forward