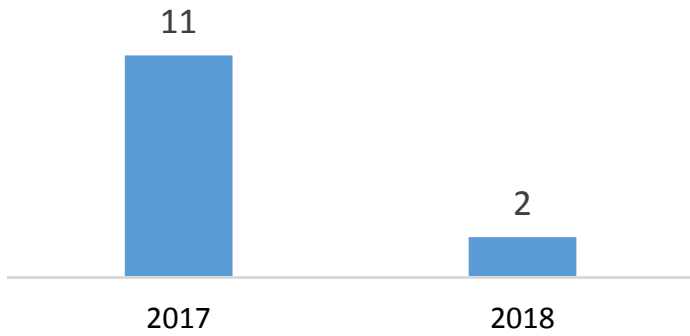
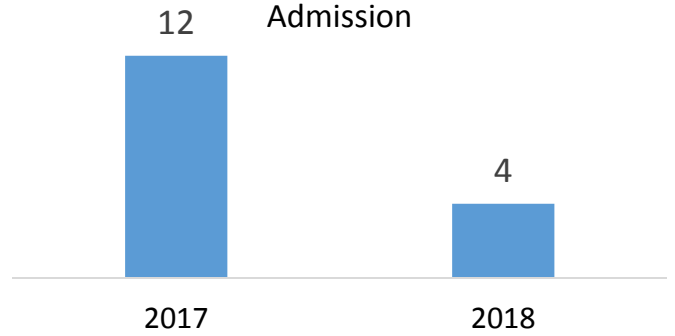


# UK HEALTHCARE STATE FAIR HEARING DATA

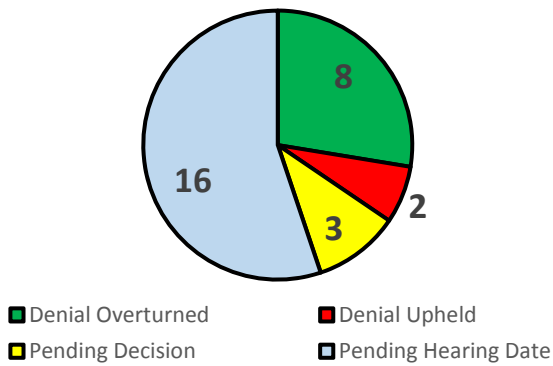
Completed Hearing: Year of Admission



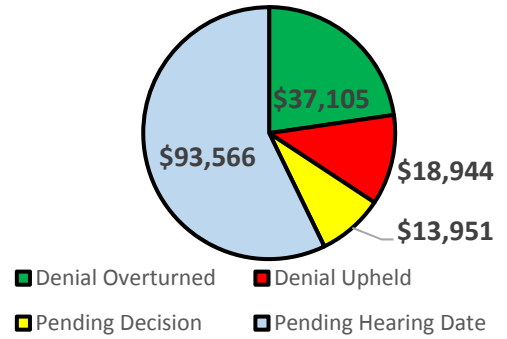
Pending Hearing Date: Year of Admission



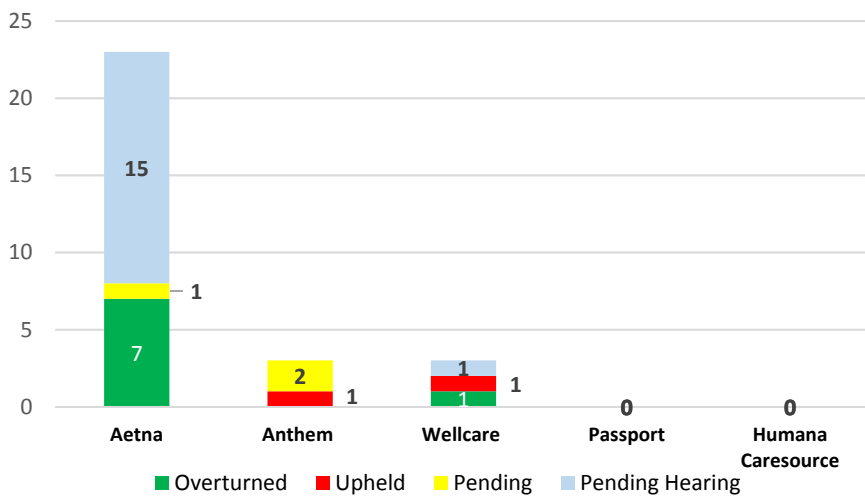
UK HealthCare State Fair Hearing Outcome



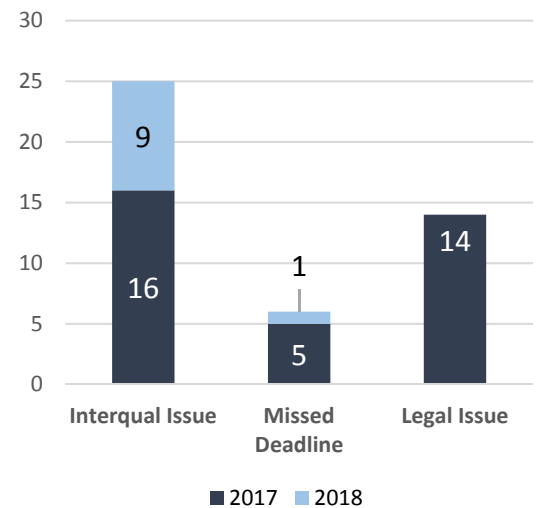
Dollars Associated with State Fair Hearing Outcome  
Total Dollars \$163,566



UK HealthCare State Fair Hearing by MCO



UK HealthCare: IPRO Denials with No State Fair Hearing  
Total 45



# UK HEALTHCARE STATE FAIR HEARING DATA

## Observations

### Appeal Process:

Multiple team members involved at several points to determine what will go to state fair hearing

9 to 12 months (or more) to get an admission to state fair hearing

UK Attendees – Lawyer, Utilization Review Director, Physician

### External appeal – IPRO:

IPRO reviewers do not consistently review the entire chart or use Interqual criteria properly to determine inpatient

If the payer failed to use Interqual correctly, IPRO usually follows their lead

### State Fair Hearings:

Time at hearing: 3 hours to 4.5 hours

Hearing Officers have no clinical or Interqual experience

Legal arguments can prevent an honest discussion of the medical condition

### MCO Medical Directors:

Focus on time the patient was in the hospital but ignore care provided prior to admit order

Fail to use Interqual as designed

### Patient example:

43 year old with rapidly progressing lip cellulitis and abscess. Woke up with pain and swelling of lip  
Went to local Emergency Room on Wednesday evening at 6pm where he was received IV fluids and IV antibiotics. Transferred to UK Emergency Room on Thursday at 4:30am.

- No fever
- White blood cells 25,000
- Heart rate 102 to 114 for 15 hours
- Given IV antibiotic every 8 hours and IV fluids throughout entire admission
- Within 11 hours of arrival, went to surgical procedure, cultures positive for MRSA
- DC home Friday 32 hours after arrival

Interqual Guidelines – Inpatient admission is appropriate:

Cellulitis with white blood cells > 13,000, sustained heart rate > 100 and IV antibiotics