

An Introduction To Passport Health Plan By Molina Healthcare

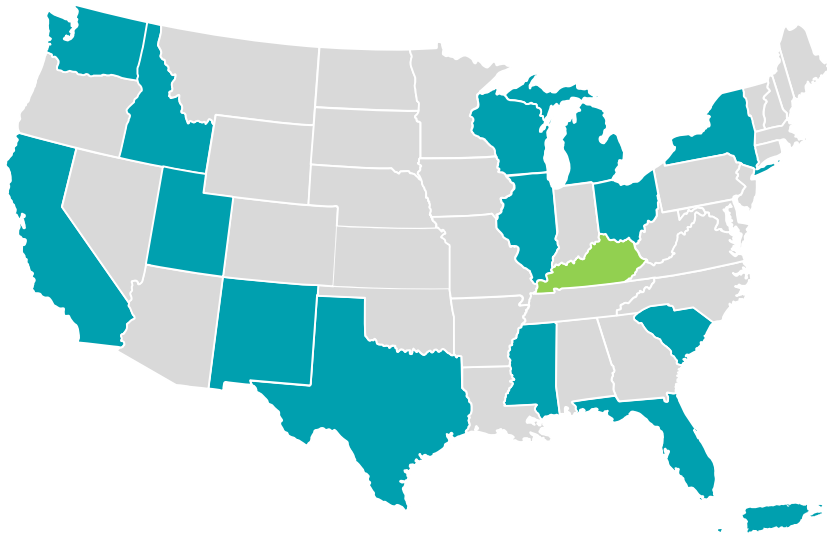


Participants

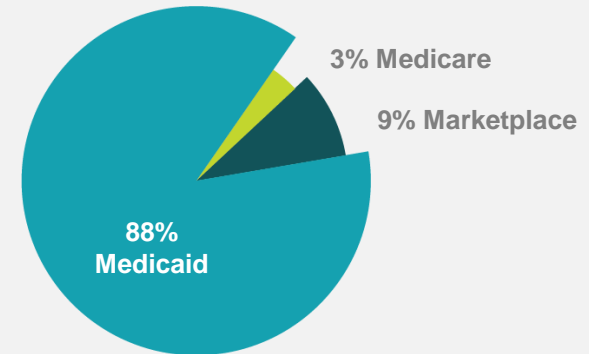
- **Ryan Sadler**
Kentucky CEO & Plan President
- **Dr. Jason Dees, D.O. FAAFP**
Executive Vice President, Marketplace & Chief Medical Officer
- **Kelly McGivern**
Associate Vice President, State Affairs

Broad Current Geographic Footprint

Geographically diverse and national in scope



Membership by Line of Business



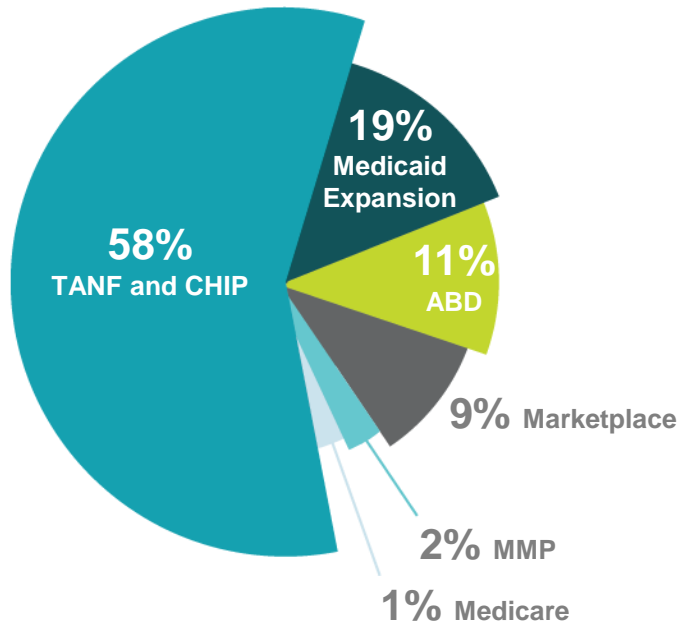
Business Snapshot – Members Served

Medicaid: 3,437,000

Medicare: 108,000

Marketplace: 325,000

Membership Profile



State	Membership*	State	Membership*
California	572,000	New York	31,000
Florida	131,000	Ohio	328,000
Idaho	10,000	Puerto Rico	167,000
Illinois	242,000	South Carolina	145,000
Kentucky	315,000	Texas	352,000
Michigan	377,000	Utah	86,000
Mississippi	92,000	Washington	913,000
New Mexico	23,000	Wisconsin	85,000
		TOTAL	3,870,000

*Membership as of June 30, 2020, except Kentucky membership as of September 1, 2020

Mission

We improve the health and lives of our members by delivering high-quality health care

Molina provides our members with access to high-quality healthcare



The mission is equally balanced among all those we serve



Advocates



Providers



Members



Government Agencies



Employees

Molina's Value Proposition

Partner of choice by delivering cost effective, reliable, and seamless service



Low Cost



**Effective, High Quality,
and Appropriate
Access to Care**



**Reliable Service and
Seamless Experience**



Partner of Choice

A Focus on Quality

Molina Healthcare was founded in 1980 with a mission to provide quality health care to those who need it most. Today, Molina continues this mission with Medicaid and Health Insurance Marketplace products recognized by the National Committee for Quality Assurance (NCQA), and Medicare plans rated by the Centers for Medicare and Medicaid Services (CMS).



10/14

Molina plans are
NCQA accredited



11/14

Eligible health plans
awarded



8/8

3+ stars on overall
Medicare star rating

Passport Medicaid Health Plan Transaction

Molina

- Acquired Passport Medicaid Health Plan
- Extended continued career opportunities for ~500 KY-based Passport and Evolent Health employees

Passport

- Passport contract novated to Molina of KY on September 1, 2020

Opportunity

- Promotes continuity of care for members into new contract
- Enhances operational readiness for 2021
- Ensures Passport legacy continues

Commitments to Commonwealth



1,100 Jobs



Experience with smooth implementation for Enrollees



Commitment to hire locally



\$2.5 million investment in community organizations



Kentucky headquarters in Louisville



Innovations to address Social Determinants of Health



Regional Operations Center

One-Stop Help Centers

Six Molina One-Stop Help Centers

Covington • Bowling Green • Hazard
• Louisville • Lexington • Owensboro



Training, education, and access to programs and CBOs



Free Wi-Fi, meeting rooms, ADA compliant, telehealth capabilities



Enrollee and provider walk-ins welcome



Face-to-face healthcare-related assistance

To ensure our Enrollees benefit from local healthcare, resources, and supports, Molina is opening **six One-Stop Help Centers** across Kentucky to promote Enrollee and provider walk-ins and serve as community resource centers focused on assisting with any Enrollee and provider healthcare-related need.

The One-Stop Help Centers will aid providers, too. Providers can call or stop by a regional center to ask questions face-to-face; register complaints; receive training, education, and documentation; and attend meetings, as needed.

Questions?