

Inmate Telephone Services

Program Review Committee

October 15, 2020

Securus Contract History

- ▶ The inmate telephone contract is a Master Agreement. Master Agreements have to be issued for bid by the Finance and Administration Cabinet, Office of Procurement Services. The bid process follows the model procurement code.
- ▶ The first Master Agreement with Securus was awarded on June 1, 2006.
- ▶ The Department of Corrections has gone through several renewals of the contract between 2010-2016, and then several extensions between 2016-2020 to complete the RFP bid process and subsequent protests of the awarded contract from competitors.
- ▶ KY DOC has worked together with Finance to continue the contract for Inmate Telephone services during this time without disruption.

Bid History/Protests

- ▶ Despite the availability of renewals, DOC requested Finance issue an RFP for Inmate Telephone Services in October of 2011.
- ▶ Securus was not awarded the contract and protested. The protest was upheld and DOC exercised the renewal with Securus in 2012. As noted above, DOC continued to exercise renewals.
- ▶ The second RFP was issued in 2017 and was awarded to GTL. Securus protested based on the fact that former Commissioner Ballard was a board member of GTL. Finance upheld the protest.
- ▶ The third RFP was issued on 1/31/19 and awarded to Securus on 7/08/2020. GTL has protested this award and is under review by the Finance and Administration Cabinet, Office of General Counsel.

Description of inmate telephone services at KY DOC facilities

The public telephones at all 14 KY DOC prisons are furnished, installed and maintained by Securus at no cost to the KYDOC.

KY DOC currently has no tablets or video visitation for the inmate population. The new Securus contract that has been protested would have provided an upgrade to inmate telephones, tablets, and video visitation.

This is a revenue generating contract for KYDOC. Therefore, at this time KYDOC has no costs associated for inmate telephone systems.

Current Rates Per Contract

Call Type	Collect	Pre-Paid Collect & Debit
	Per Minute Rate	Per Minute Rate
Local	\$0.11	\$0.10
Intralata/Intrastate	\$0.25	\$0.21
Interlata/Intrastate	\$0.25	\$0.21
Interlata/Interstate	\$0.25	\$0.21
Domestic International	\$0.25	\$0.21
International	N/A	\$0.50

Commission

For the past several years, DOC has received a standard \$3,000,000 annual commission.

When LAC opened, the commission increased to \$3,241,332.

The commission is deposited into a restricted fund account and is included in the Department's biennial budget request. The budget request is approved and appropriated to KY DOC by the General Assembly. The funds are then allocated to correctional facilities for operational expenses in conjunction with appropriated general funds. The primary uses of these funds includes utilities, energy savings projects (lighting, plumbing, boilers), and replacement of necessary equipment.

Without this commission, DOC would have a much greater reliance on general funds and possibly, increased Necessary Government Expense requests.

Use of DOC state contracts by jails

- ▶ Under Kentucky statutes ([KRS 45A.050\(3\)](#)), political subdivisions, including cities of all classes, counties, and school districts, may participate in all state agency Master Agreements to the same extent as agencies of the Commonwealth.
- ▶ More information can be found on the Finance and Administration Cabinet website.
- ▶ It is unknown by KY DOC if jails are aware of this statute.