

DIG/811 EXEMPTION FOR HAND-DIGGING

THE PURPOSE OF THE
PROPOSED HAND-DIGGING
LEGISLATION IS TO EXPEDITE
BROADBAND DEPLOYMENTS
BY INTERNET SERVICE
PROVIDERS.



DIG/811 EXEMPTION FOR HAND-DIGGING

CURRENTLY, IF ANYONE PUTS A SHOVEL IN THE GROUND (HAND-HELD OR MECHANIZED) THEY ARE REQUIRED TO CALL FOR A LOCATE. THIS MEANS THAT UP TO THREE SEPARATE LOCATE CALLS ARE CURRENTLY REQUIRED TO INSTALL FIBER FOR A SINGLE CUSTOMER.



Locate Call 1

Fiber is placed at the street and is advertised as available in the area.

Locate Call 2

Fiber is connected by the provider, but it is left on top of ground.

Locate Call 3

Provider's contractor returns to bury fiber.

CURRENT PROCESS FOR FIBER INSTALLATION & REQUIRED LOCATE CALLS

Locate Call 1

Fiber is placed at the street and is advertised as available in the area.

Locate Call 1 is required to dig (includes hand and mechanical) to place fiber at the street.

Customer calls to order fiber.

Locate Call 2

Fiber is connected by the provider, but it is left on top of ground.

Locate Call 2 is required to hand dig to connect fiber at the pedestal and the premises (temporarily).

Locate Call 3

Provider's contractor returns to bury fiber.

Locate Call 3 is required to dig to connect fiber at the pedestal and the premises (permanently).

Temporary vs. Permanent Installation

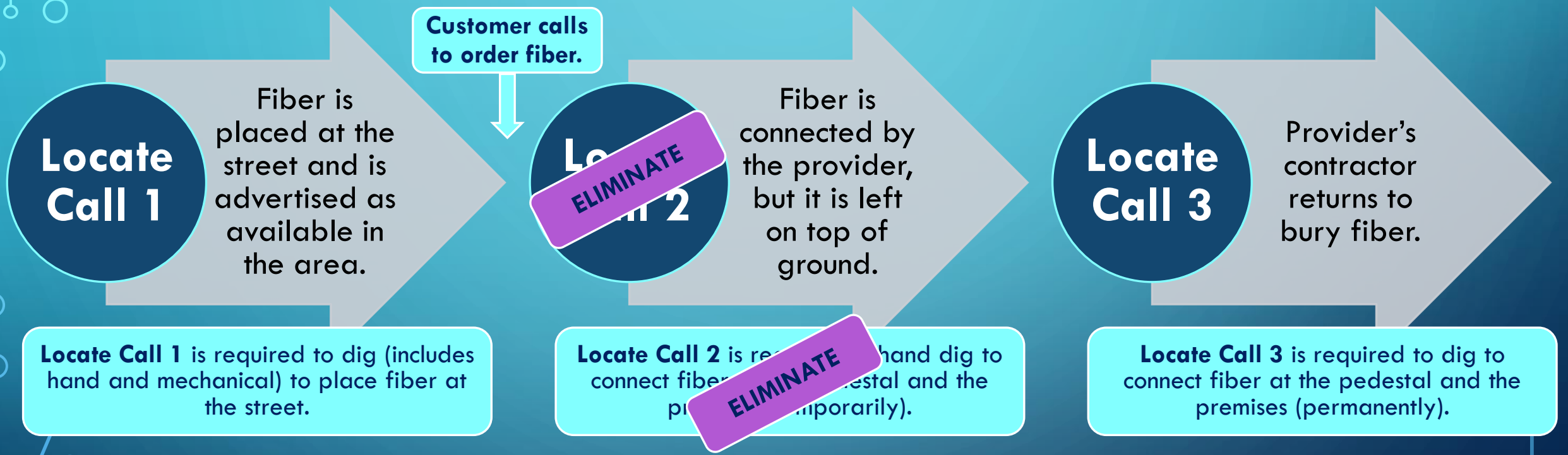
Fiber is temporarily installed and left on top of the ground after Locate Call 2 to connect the customer as quickly as possible while allowing the technician to proceed with the next customer's installation. The contractor follows to bury the line.

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THIS PROPOSED LEGISLATION ALLOWS FOR A BROADBAND TECHNICIAN TO HAND DIG UP TO 12 INCHES DEEP AT THE TERMINAL AND/OR UP TO 12 INCHES AWAY FROM THE TERMINAL WITHOUT REQUIRING A CALL FOR A LOCATE.



PROPOSED PROCESS FOR FIBER INSTALLATION & REQUIRED LOCATE CALLS



Temporary vs. Permanent Installation

Fiber is temporarily installed and left on top of the ground between the remaining Locate Calls to connect the customer as quickly as possible while allowing the technician to proceed with the next customer's installation. A Locate Call is still made before the contractor buries the line.

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THE PROPOSED EXEMPTION WOULD SERVE TO:

- EXPEDITE BROADBAND DEPLOYMENT.
- MINIMIZE SERVICE DELAYS AND/OR INTERRUPTION OF SERVICE FOR CUSTOMERS.
- PREPARE FOR AN INCREASED VOLUME OF FIBER INSTALLATIONS DUE TO THE BROADBAND, EQUITY, ACCESS & DEPLOYMENT (BEAD) PROGRAM.

