



Budget Review Subcommittee on Justice and Judiciary – 9/21/2022

Elizabeth Lucas, AOC ITS Director

Scott Mattingly, AOC Technology Officer

Federal American Rescue Plan (FARP) Projects

2021 RS HB 556 appropriated \$14.7 million for five technology projects in FY 2022

Video Arraignment/ Video Conferencing

\$6 million to expand Video
Arraignment

\$4.6 million to provide hybrid Video
Conferencing

Expended: \$471,538

Obligated: \$115,488

Projects combined, approach/platform evolution, building a change culture. **Anticipated purchases** for 463 courtrooms (less pilots) and 72 jails (less pilots) include:

- 1. Hardware:** Zoom Room Systems, JAVS Courtroom Adjustments, Annual Maintenance
- 2. Licenses:** Zoom Room Licenses, Zoom Business User Licenses
- 3. Deployment and installation:** Implementation/Project Management
- 4. Infrastructure:** Zoom to SIP connectors – Jails, Internet Bandwidth Upgrades

Video Arraignment/ Video Conferencing

PROJECT ACCOMPLISHMENTS/PLANNED MILESTONES

- **March – October 2021** R&D. Courtroom readiness began with installation of video conference interfaces.
- **October – December 2021** Designed Proof of Concept. Installed JAVS systems at AOC. Zoom selected as the platform.
- **January – March 2022** Built, installed, and tested first courtroom solutions.
- **April – June 2022** Installed first Jail Carts, expanded court pilot.
- **July – December 2022** Begin consolidating Zoom accounts, schedule balance of video conferencing interfaces (305 installed, 100 remain), expanded courtroom pilot to remaining Campbell courtrooms/jail (Henry, Madison, Marion, and Warren). 18 live sites. All new JAVS installations and upgrades will follow new standards.
- **January 2023** Begin statewide rollout, work with Jailer's solutions, and develop SOPs for integrated video conferencing scheduling/workflows.
- **December 2025** Estimated project completion



Jailer's Equipment & Experience

Jailers are important stakeholders on Video Arraignment/Conferencing Project

Campbell County Jailer has tested several hardware configurations

Jailers continue to provide solution guidance/direction

AOC participated in Jailer's Association Conference in July 2022

Jailer's Association is evaluating hardware options focusing on uniformity, consensus, ease of use, affordability, and sustainability

- Waiting on vendor feedback and solutions
- Will request funding from DLG once the solution is known, vetted, tested, and piloted

SRL Portal

**\$2 million to create a Self
Represented Litigant Portal**

Expended: \$498,956

**Anticipated Purchases: Public
workstations for courthouses, 3rd
party services to translate
interviews/forms**

PROJECT ACCOMPLISHMENTS/PLANNED MILESTONES

April – June 2022 Developed 10 initial guided interviews,
Piloted interviews in Fayette and Jefferson

July 2022 Launched Fayette County Legal Help Center, re-
launched KYJustice.org, and published guided interviews on
the KCOJ website

July 2022 – December 2022 Expand Pro Se Divorce forms pilot
to additional counties and install pilot public workstation in
Fayette

2022 – 2023 Work with Circuit Clerks to define and provide
additional SRL support services with the goal of alleviating
undue burdens on clerks' staff

December 2023 Estimated project completion

Website

- <https://kycourts.gov/Legal-Help/Pages/default.aspx>
- Or just click Legal Self-Help
- Portal will expand as more resources are developed or identified and deployed

About the Courts ▾ AOC ▾ Court Programs ▾ Attorney Resources ▾ **Legal Self-Help ▾** Careers

Home > Legal Self-Help

Legal Self-Help

Remote Court Find a Court Date Expungement Background Check Legal Forms

- Free Legal Help (kyjustice.org)
- Civil Legal Aid Programs
- Local Rules of Practice
- West's Rules & Procedures
- Mediation
- Kentucky Revised Statutes
- State Law Library
- Victim Information and Notification Everyday (VINE)
- Kentucky Access to Justice Commission

Free Legal Help

If you need help with a legal matter and cannot afford an attorney, there are resources available to assist you. The [Kentucky Access to Justice Commission](#) and Kentucky's civil legal aid programs provide answers to common legal questions, self-help forms, guides and other tools at [kyjustice.org](#).

Representing Yourself in Court

Individuals who represent themselves in court cases without the assistance of an attorney are called self-represented litigants. These resources are provided in conjunction with the [Kentucky Access to Justice Commission](#), which is committed to the idea that all Kentuckians deserve access to justice. The KAJC is collaborating with attorneys and Kentucky's civil legal aid programs to assist low-income individuals with non-criminal legal issues. These issues include divorce, child custody, child support, eviction, foreclosure and veterans' issues, among others. To get started, you can download legal forms and self-help publications, find a list of common legal terms and contact the civil legal aid program that serves your region.

Legal Forms Help

Self-represented litigants can get assistance with completing legal forms through an online tool called A2J Guided Interviews. The step-by-step guided interviews ask the litigant questions and assembles those answers into a completed Administrative Office of the Courts legal form that can be printed and filed with the litigant's local [Office of Circuit Court Clerk](#). The tool will not file your forms electronically. The forms will need to be printed and filed with the court. The tool is not available for all AOC legal forms. Click on the links below to go directly to any of the forms available.

- [Petition for Domestic Violence/Interpersonal Protective Order](#)
- [Petition for Expungement of Misdemeanor or Traffic Offense](#)
- [Civil Motion to Waive Costs/Fees](#)
- [Small Claims Complaint](#)
- [Petition for Probate of Estate](#)



Welcome to the Kentucky Court of Justice's online portal for self-represented litigants. This site will assist you in creating the correct forms to file a Petition for Uncontested Divorce. These forms are designed specifically for divorcing couples who do not have children under the age of 18.

Continue



2 INTRODUCTION

1 ACCESS TO JUSTICE

<https://a2j.org/#Kentucky>

Show Navigation Panel

Redaction

\$1.1 million to procure redaction system software

Expended: \$590,730

Obligated: \$246,029

Steppingstone to the Electronic Case Record (ECR)
Anticipated purchases include programming staff, Application Administrator, product maintenance/support

PROJECT ACCOMPLISHMENTS/PLANNED MILESTONES

- **July – December 2021** Funding available, Proof of Concept, Intellidact licensed
- **January – June 2022** Hardware provisioned, solution designed, system installed
- **July – September 2022** Training and configuration, onboard/train administrator, begin development
- **October – December 2022** Internal development and Integrated Proof of Concept
- **January – April 2023** Full eCourt integration, initial release, pilot redaction in first county
- **December 2024** Estimated project completion

Payment Self-Service Kiosk

\$1 million to procure self-service kiosk

Expended: \$535,995

Anticipated Purchases: Additional kiosks following the pilot

Provides additional payment options specifically for those who are un-banked. Kiosks and retail locations (downloaded bar code) are included

- **June – September 2022** Development
- **October 2022** Test
- **November 2022** Implement pilots including a Kiosk machine in Fayette and concurrently with the retail option in Nelson, Calloway, and Fleming
- **December 2022** Begin statewide rollout
- **March 2023** Estimated project completion

PHOTO CAPTURE

Mounted camera takes a photo of each depositor at the time of the transaction



PHOTO IDENTIFICATION

Kiosk software has the ability to show a provided image of the recipient during a transaction



DRIVER'S LICENSE/CARD READER

Reads driver's license and Accepts Visa or MasterCard Debit and Credit Cards



RECEIPTS

Each depositor receives a printed receipt of the transaction

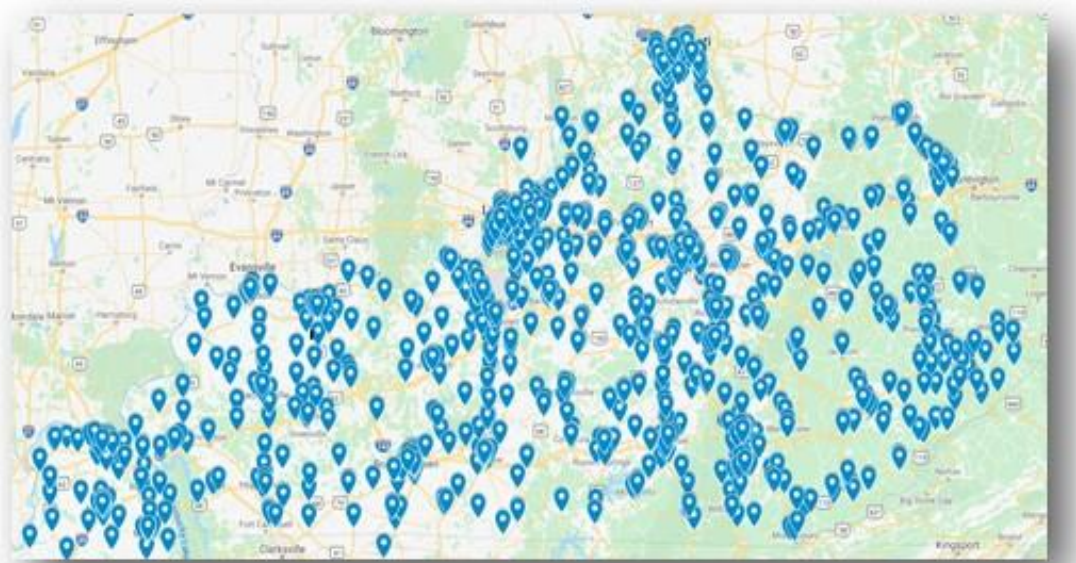


BILL COLLECTOR (Available with bulk acceptor)

Accepts \$1, \$5, \$10, \$20, \$50 and \$100 bills



Kiosks in 12 largest geographic counties



Convenient Store Payments

KYeCourts Program From Then to Now

2013 - 2022

HB238 authorized Phase \$28.1 million

- CourtNet 2.0, Electronic Filing from Pilot to statewide, Infrastructure enhancements, C-Track for Appellate Courts, OnBase Enterprise Content Management, launched KY3 (51 counties are live), Full Microsoft tech stack (5 years and 51 counties so far), first mandatory electronic filing (foreclosure and credit card debt collection); mandatory expansion, CourtNet 3.0, and Appellate eFiling.

2022 and Beyond

HB244 included \$38 million in ARPA funding to complete the project

- 2022 Initiated deliberate, collaborative process to evaluate options. Product demonstrations (8/30/22 Tyler Odyssey), site visits initiated, defined strategy and guiding principles.



Questions?

elizabethlucas@kycourts.net

scottmattingly@kycourts.net