



Budget Review Subcommittee on Judiciary – August 2, 2023

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Video Arraignment/ Video Conferencing

\$6 million to expand Video
Arraignment

\$4.6 million to provide hybrid Video
Conferencing

Expended: \$2,631,097.44

Obligated: \$7,800,075.78

Projects combined, approach/platform evolution, building a change culture. **Anticipated purchases** for 428 courtrooms to include:

1. **Hardware:** Zoom Room Systems/HDX JAVS 8.0
2. **Licenses:** Zoom Room Licenses/Cloud Room Connector (CRC) Licenses for Jails
3. **Deployment and installation:** Implementation
4. **Infrastructure:** Zoom to SIP connectors

Video Arraignment/ Conferencing... Past, Present, & Future

Multi-generational, multi-year project. Technology is constantly evolving and changing. Some courtrooms will skip generations...while others will move through each upgrade linearly. Emergencies, ages of the system, availability of hardware, etc. are factors determining installation priorities.

Solution Generation	Description
1 st Generation Pre-pandemic 463 installs	JAVS/Codec (Vidyo) used for arraignment proceedings only. 428 courtrooms required upgrades; remaining rooms did not require VA/VC (contained standalone systems).
2 nd Generation Remote Court 154 installs	Laptop Interface allowed remote participation for hybrid proceedings while accurately recording the proceedings into the JAVS system.
3 rd Generation Hybrid Court 192 installs	TAP IP/Lenovo bundle provides a seamless hybrid solution for remote as well as in-person proceedings using a dedicated video interface.
4 th Generation New Tech 82 installs	HDX JAVS 8.0 combines the most technically current JAVS solution with the video conferencing solution (TAP IP/Lenovo bundle).

Video Arraignment/ Video Conferencing

PROJECT ACCOMPLISHMENTS/PLANNED MILESTONES

December 2022 thru January 2023 – Developed testing matrix and completed jail device testing in three counties (Campbell, Marion, Shelby). Performed additional testing at the AOC.

February 2023 – Develop a 6-month rolling schedule for device installation (428 courtrooms require solutions and all courtrooms are video capable as July 2023).

April 2024 – Targeted project completion.

COST DETAILS

Courtrooms	Working Plan
All courtrooms including the 43 reported in February as not video capable are now compliant.	Complete.
154 courtrooms (down from 313 in February) with laptop interfaces.	110 courtrooms will receive the 3 rd generation TAP-IP/Lenovo bundle solution and 44 courtrooms will receive the JAVS 8.0 HDX 4 th generation solution.

NOTE: The refresh cycle for JAVS equipment is 7 years. 252 courtrooms will remain requiring the JAVS 8.0 HDX upgrade following the completion of the Legislative initiative in April 2024.

Jailer's Equipment & Experience

Jailers have tested and selected a Cisco hardware device for video arraignment.

Testing conducted successfully by AOC/Jails in Campbell, Marion & Shelby.

HB 1 (2022) Appropriated monies for the Jail Arraignment project. DLG disburses the funds.

All devices have been ordered (CRC licenses will be ordered just-in-time). Implementation schedule drafted; rollout to begin in August. Training materials are being developed. Monthly status meetings are being conducted.

Video Arraignment – The Jail's Perspective



SRL Portal

**\$2 million to create a Self
Represented Litigant Portal**

Expended: \$819,343.92

**Anticipated Purchases: Public
workstations (\$1,200/station), 3rd
party services to translate
interviews/forms**

PROJECT ACCOMPLISHMENTS/PLANNED MILESTONES

- April to July 2023 – Piloted public workstations to Divorce Form pilot counties including Calloway, Fleming, Nelson, Scott and Woodford. Added new guided interviews launched for Small Claims Counter Claim, Guardian/Conservator of a Minor and Petition for Involuntary Hospitalization or Admission. Expanded Divorce Forms pilot to Boone and Gallatin counties.
- August 2023 – Launch pilot of DVI Spanish Translation service (vendor dependent).
- September to December 2023 – Working with ATJ, expand Legal Help Centers (LHC) in Louisville and Bowling Green. Begin pilot of Divorce – With Children forms packet. Develop guided interviews for Notice of Appeal – Criminal, Grandparent Visitation and Divorce – With Children forms packet.
- January to December 2024 – Rollout SRL Public Workstations statewide.

Website

- <https://kycourts.gov/Legal-Help/Pages/default.aspx>
- Or just click Legal Self-Help
- Portal will expand as more resources are developed or identified and deployed

About the Courts ▾ AOC ▾ Court Programs ▾ Attorney Resources ▾ **Legal Self-Help ▾** Careers

Home > Legal Self-Help

Legal Self-Help

Remote Court Find a Court Date Expungement Background Check Legal Forms

- Free Legal Help (kyjustice.org)
- Civil Legal Aid Programs
- Local Rules of Practice
- West's Rules & Procedures
- Mediation
- Kentucky Revised Statutes
- State Law Library
- Victim Information and Notification Everyday (VINE)
- Kentucky Access to Justice Commission

Free Legal Help

If you need help with a legal matter and cannot afford an attorney, there are resources available to assist you. The [Kentucky Access to Justice Commission](#) and Kentucky's civil legal aid programs provide answers to common legal questions, self-help forms, guides and other tools at [kyjustice.org](#).

Representing Yourself in Court

Individuals who represent themselves in court cases without the assistance of an attorney are called self-represented litigants. These resources are provided in conjunction with the [Kentucky Access to Justice Commission](#), which is committed to the idea that all Kentuckians deserve access to justice. The KAJC is collaborating with attorneys and Kentucky's civil legal aid programs to assist low-income individuals with non-criminal legal issues. These issues include divorce, child custody, child support, eviction, foreclosure and veterans' issues, among others. To get started, you can download legal forms and self-help publications, find a list of common legal terms and contact the civil legal aid program that serves your region.

Legal Forms Help

Self-represented litigants can get assistance with completing legal forms through an online tool called A2J Guided Interviews. The step-by-step guided interviews ask the litigant questions and assembles those answers into a completed Administrative Office of the Courts legal form that can be printed and filed with the litigant's local [Office of Circuit Court Clerk](#). The tool will not file your forms electronically. The forms will need to be printed and filed with the court. The tool is not available for all AOC legal forms. Click on the links below to go directly to any of the forms available.

- [Petition for Domestic Violence/Interpersonal Protective Order](#)
- [Petition for Expungement of Misdemeanor or Traffic Offense](#)
- [Civil Motion to Waive Costs/Fees](#)
- [Small Claims Complaint](#)
- [Petition for Probate of Estate](#)



Welcome to the Kentucky Court of Justice's online portal for self-represented litigants. This site will assist you in creating the correct forms to file a Petition for Uncontested Divorce. These forms are designed specifically for divorcing couples who do not have children under the age of 18.

Continue



2 INTRODUCTION

1 ACCESS TO JUSTICE

<https://a2j.org/#Kentucky>

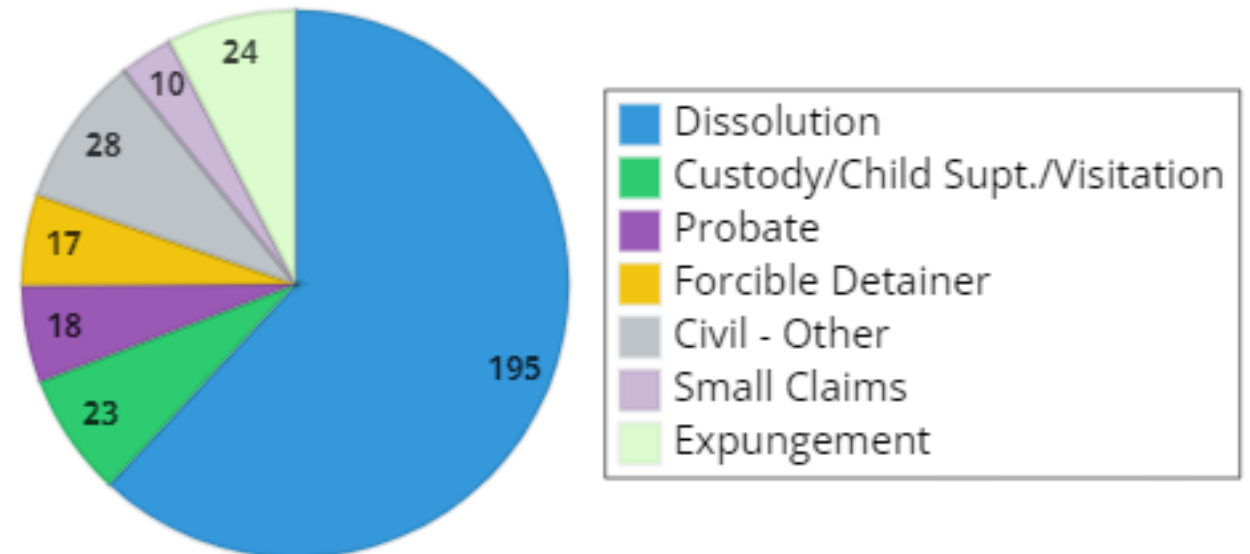
Show Navigation Panel

SRL Numbers

- **Fayette LHC** – 315 filings from March 2022 to April 2023
- **SRL Portal**
(<https://kycourts.gov/Legal-Help/Pages/default.aspx>) – 56,866 hits, representing 5.9% of total users on the KCOJ website from March 2023 to present
- **ATJ Guided Interviews** – 5,196 visits from January 2022 to July 2023

Cases by Type

LHC Confirmed Filings



Made with Livegap Charts

Payment Self-Service Kiosk

\$1 million to procure self-service kiosk

Expended: \$765,622.05

Anticipated Purchases: Additional kiosks following the pilot

“No Card, No Problem”

Pay in Cash at Kiosks in Courthouses, Probation & Parole Offices, and/or retail locations statewide

January 2023 – Go-live for pilots including Fayette (Kiosk), Fleming, Calloway, and Nelson (Retail)

April 2023 – Statewide retail option launched and outreach is underway to schedule remaining counties for kiosk delivery

December 2023 – Project completion target

PHOTO CAPTURE
Mounted camera takes a photo of each depositor at the time of the transaction



PHOTO IDENTIFICATION
Kiosk software has the ability to show a provided image of the recipient during a transaction

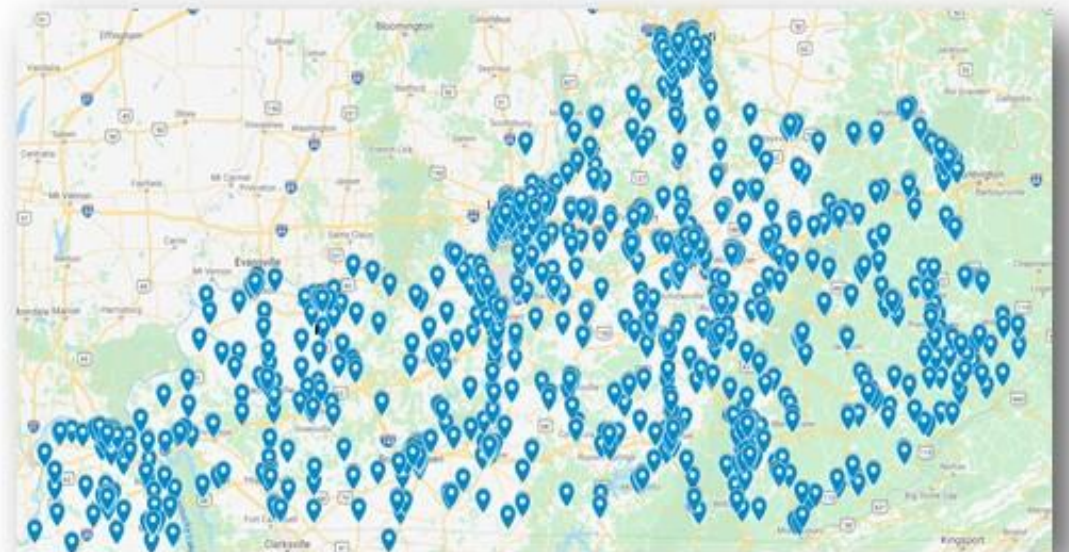
DRIVER'S LICENSE/CARD READER
Reads driver's license and Accepts Visa or MasterCard Debit and Credit Cards

RECEIPTS
Each depositor receives a printed receipt of the transaction



BILL COLLECTOR (Available with bulk acceptor)
Accepts \$1, \$5, \$10, \$20, \$50 and \$100 bills

Kiosks in 10-15 largest geographic counties



Convenient Store Payments

KYeCourts Program From Then to Now

2013 - 2022

HB238 authorized Phase \$28.1 million

- CourtNet 2.0, Electronic Filing from Pilot to statewide, Infrastructure enhancements, C-Track for Appellate Courts, OnBase Enterprise Content Management, launched KY3 (51 counties are live), Full Microsoft tech stack (5 years and 51 counties so far), first mandatory electronic filing (foreclosure and credit card debt collection); mandatory expansion, CourtNet 3.0, and Appellate eFiling.

2022 and Beyond

HB244 included \$38 million in ARPA funding to complete the project

- 2022 Initiated deliberate, collaborative process to evaluate options. Product demonstrations (8/30/22 Tyler Odyssey, 12/16/22 Journal Tech) conducted, site visits initiated, and development of an RFP is underway.



Questions?

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