



# **Budget Review Subcommittee on Justice & Judiciary – October 18, 2023**

**Elizabeth Lucas, AOC Implementation & Court Services Director**

**Scott Mattingly, AOC Chief Technology Officer**

# Video Arraignment/ Video Conferencing

Allocated – \$10.6M

Expended/obligated to date – \$10.6M

April 2024 – project completion

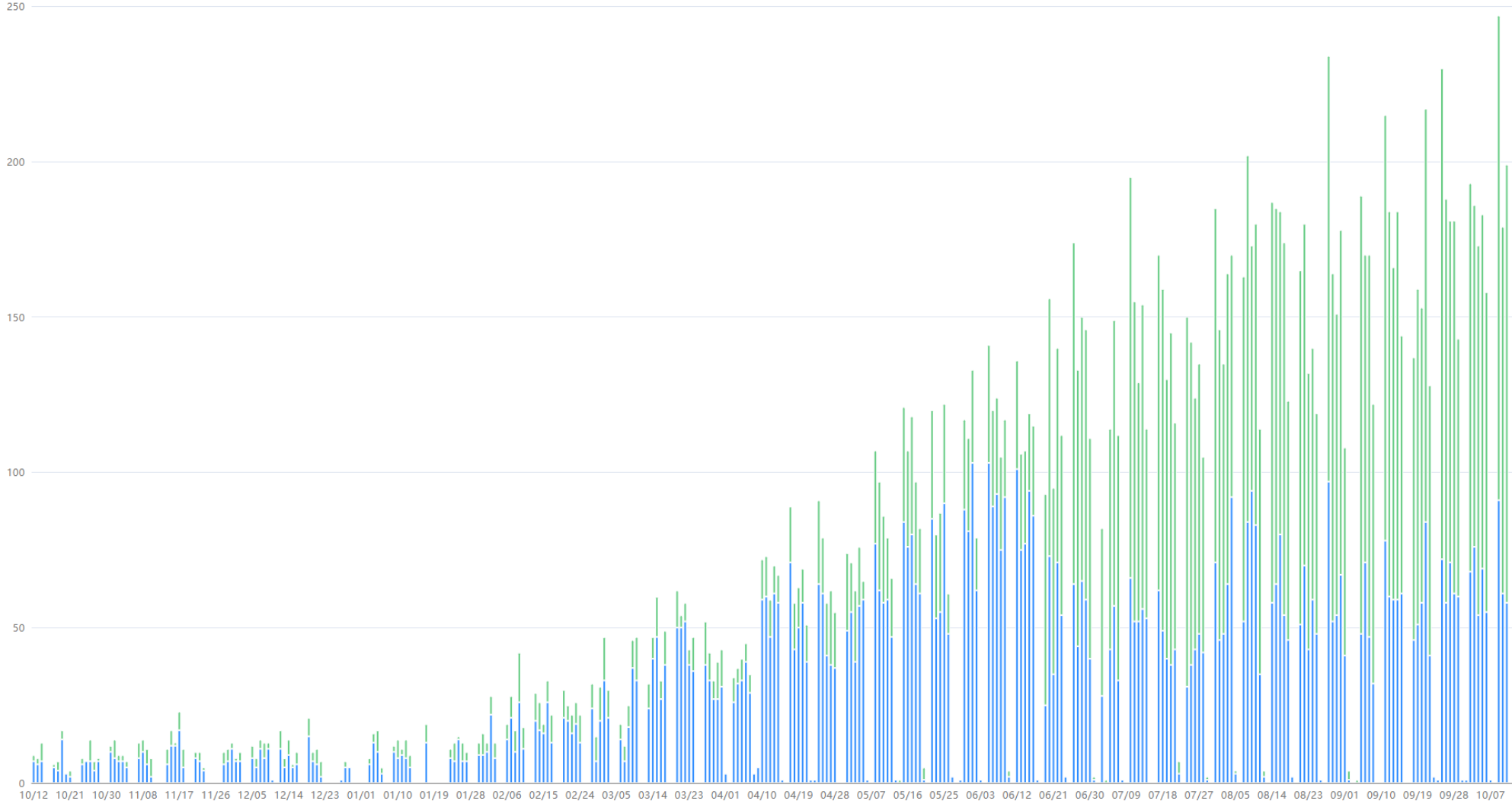
Ongoing upgrades – \$3.5M annually, 50 systems per year will be upgraded.

SOLUTION GENERATION	DESCRIPTION
1 <sup>st</sup> Generation Pre-pandemic 463 installs	<b>JAVS/Codec (Vidyo)</b> used for arraignment proceedings only. 428 courtrooms required upgrades; remaining rooms did not require VA/VC (contained standalone systems).
2 <sup>nd</sup> Generation Remote Court 154 installs 8/23 34 installs 10/23	<b>Laptop Interface</b> allowed remote participation for hybrid proceedings while accurately recording the proceedings into the JAVS system.
3 <sup>rd</sup> Generation Hybrid Court 192 installs 8/23 273 installs 10/23	<b>TAP IP/Lenovo bundle</b> provides a seamless hybrid solution for remote as well as in-person proceedings using a dedicated video interface.
4 <sup>th</sup> Generation New Tech 82 installs 8/23 121 installs 10/23	<b>HDX JAVS 8.0</b> combines the most technically current JAVS solution with the video conferencing solution (TAP IP/Lenovo bundle).

# Zoom Room Usage

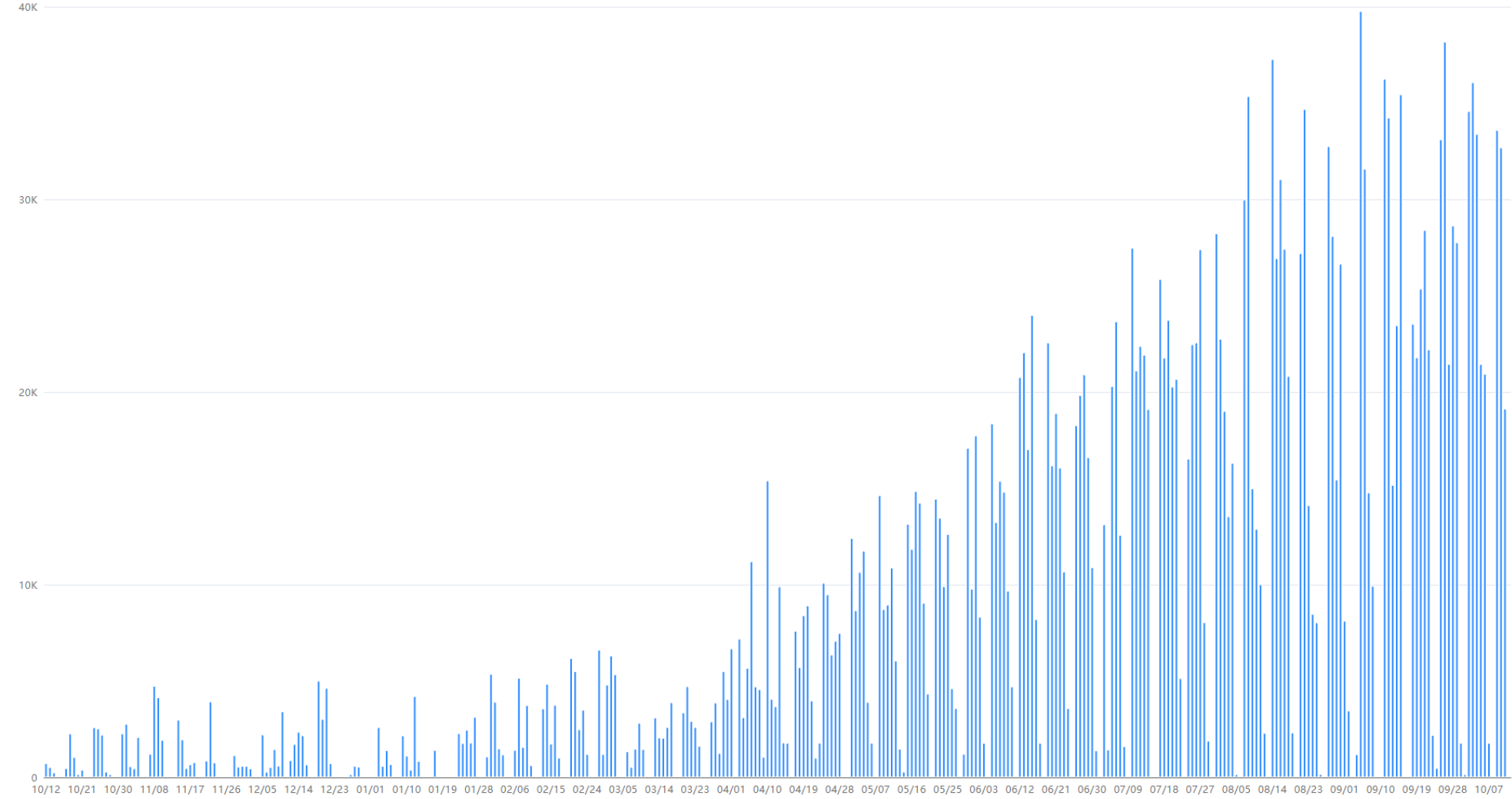
Total Number of Zoom Room Meetings ⓘ

Hosted Joined



# Zoom Room Minutes

Zoom Rooms Minutes ⓘ



# Jailer's Solution – Video Arraignment

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HB 1 (2022) Appropriated monies for the Jail Arraignment project.

DLG disburses the funds.

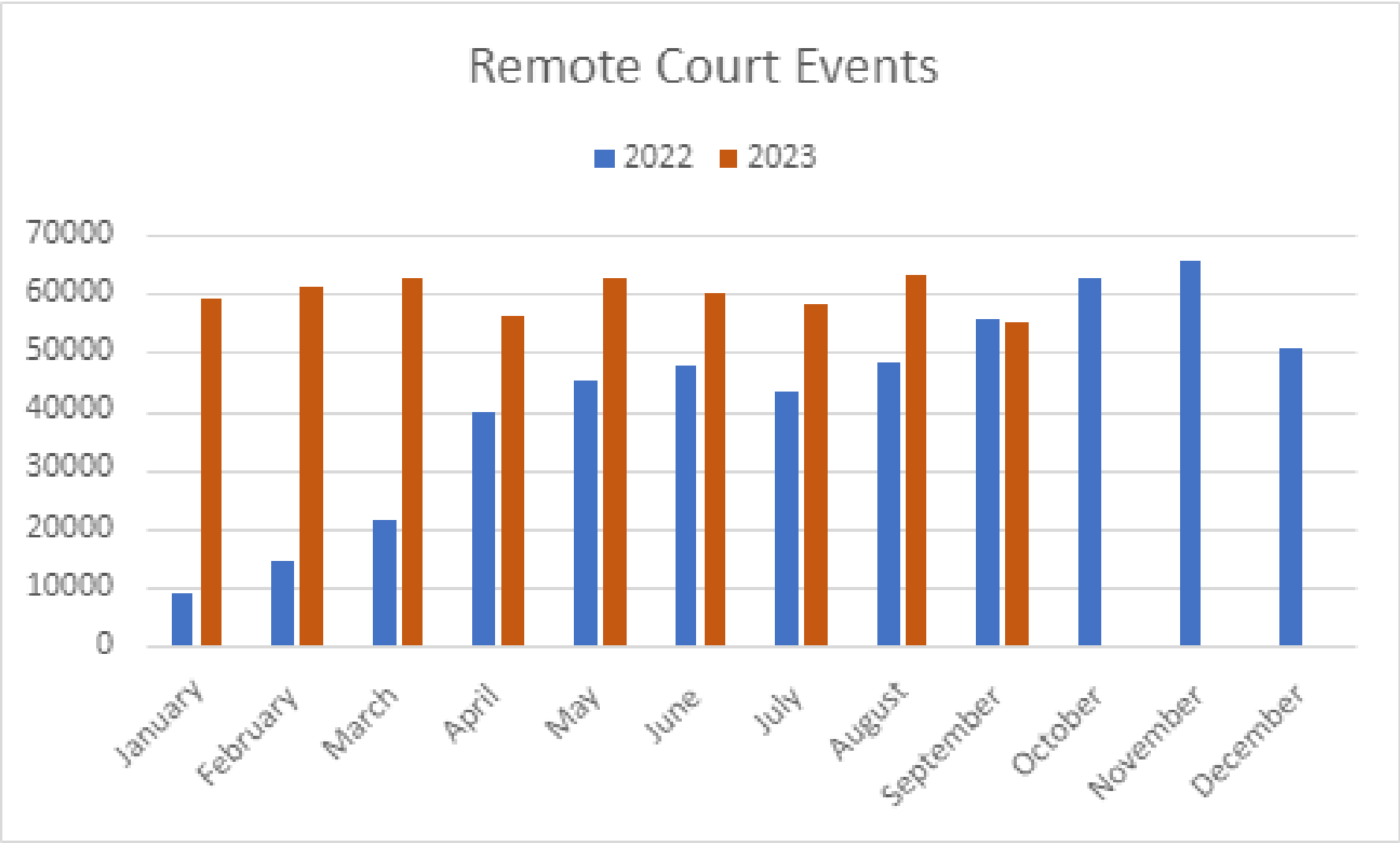
ITEM	DESCRIPTION
Vendor	Trace3. Provides first – line support and training services.
Device	CISCO Conferencing Room System
CRC License	AOC is funding this cost initially, but it will be recurring.
Installation	50/77 detention centers are installed. Training materials are distributed during installation.
Connectivity with Courtroom	Working as expected. No issues.
Project Completion	November 2023.

# JSS Certification Program

- Program began in 2022.
- Currently, 187 JSS have been trained (meaning attended the Instructor Led course), 179 have been certified, and **153 are active**. JSSs assist one to many judges.
- JSSs facilitate remote proceedings (schedule events, greet participants, move participants, resolve audio issues, etc.), assist judges with eFilings, and adopt other court technology as necessary (Analytics – data).

ITEM	DESCRIPTION
<b>Created</b>	This program was created by a change to the Kentucky Court of Justice Pay Practices Section 5(c) of <a href="#">Supreme Court Amended Order 2022-06</a> .
<b>Increment</b>	JSSs supporting a judge who uses e-Filing and conducts remote court proceedings is eligible to receive a 7% increase in pay following completion of required training.
<b>Training</b>	6-hour course focusing on eFiling, remote court proceedings, Zoom software, courtroom hardware, and Analytics. Annual recertification required (3 hours).
<b>Compliance Reporting</b>	Monthly reporting on Remote Court Proceedings and eFilings processed.

# JSS Facilitated Remote Court Proceedings



# In the Spotlight

## Judge Jennifer Hendricks

Judge Hendricks took the bench as Daviess Family Court Judge in January 2023. She has two children and enjoys spending time at the lake and the farm. She also enjoys traveling, seeing different cultures and tasting their local cuisine. She recently just returned from Belize where she swam with nursing sharks, canoed the Barton Creek Cave, tubed the Nohoch Che'en river, climbed the Mayan ruins at Xunantunich, and ate tons of local fare!

"Being on the bench has been such a wonderful change of pace for me after being a solo practitioner for many years," Hendricks said. "I truly enjoy being on the other side of the bench and being able to listen to a wide variety of cases and issues and apply the facts and law in order to make a determination for the families that come before me and hopefully to help some of them along the way."



Judge Hendricks

## JSS Cristeen Studstill

Cristeen Studstill is the Judicial Support Specialist for Judge Hendricks. She has been with the KCOJ since January 2023, but has been with Judge Hendricks in private practice since 2016. She is from Utica, Kentucky. Cristeen enjoys boating, dirt bike races, family time, and softball.



Cristeen Studstill

## Efiling & Orders

### Coming Soon – DirectFile

On the horizon is a new Quick Submit feature called DirectFile. DirectFile allows users with the appropriate permissions to electronically route scanned or signed orders and documents directly to the Clerk's eQueue for processing, bypassing the Judge's Review and Sign Queue. DirectFile has been piloted in several counties and statewide rollout is scheduled for later this year. DirectFile does not replace just-in-time direct scanning, which allows clerks to scan documents directly into the case management system. More details will be released before the final rollout begins. Meanwhile, for those wishing to know more, review the QRG [here](#) and email any questions to [remotecourtproceedings@kycourts.net](mailto:remotecourtproceedings@kycourts.net).

Getting the  
Word Out



# Simultaneous Remote Interpreting (SRI)

- Less than 5% remote before the pandemic; 100% remote during height of pandemic.
- Currently providing 20%- 30% remote services.

ITEM	DESCRIPTION
<b>Staff</b>	12 Staff Interpreters (10 Spanish, 1 ASL, 1 Bosnian) plus 125 Contract Interpreters
<b>SRI Requests</b>	2023 = 13,816 (75 requests/working day!) 2022 = 15,779
<b>Languages Requested</b>	2023 = 91 2022 = 96
<b>2023 Most Requested Languages</b>	<ol style="list-style-type: none"> <li>1. Spanish (10,569)</li> <li>2. ASL (602)</li> <li>3. Swahili (512)</li> <li>4. French (272)</li> <li>5. Kinyarwanda (262)</li> <li>6. Arabic (220)</li> </ol>

# Simultaneous Remote Interpreting Mobile Kits





# Questions?

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