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TO: Members of the Public Pension Oversight Board
FROM: PPOB Staff
RE: Follow Up Matters from Prior Meeting
DATE: November 20, 2023

At the September 26, 2023 meeting of the Public Pension Oversight Board (PPOB), members made requests for follow up from the Kentucky Public Pensions Authority (KPPA) regarding the contract dispute between Humana and the Baptist Health Medical Group (BHMGM). The requests and responses are provided below:

Request: KPPA advises that the dispute between Humana and BHMGM does not constitute a breach of contract. What would happen in the event of an actual breach of contract?

Response: The contract between Humana and KPPA is very broad. In the event of a breach of contract or possible breach of contract by Humana, the KPPA would consult with its counsel to determine the appropriate course of action. If a plan participant pays out of pocket (i.e., no in-network or out-of-network providers available), Humana would reimburse up to the Medicare allowable amount, as well as the plan's portion.

Request: What communications have been issued to members about the dispute?

Response: Below is a list of the various communications that KPPA has utilized to communicate with retirees about the Humana/BHMGM dispute and the impacts to benefits.

- Website Updates
- Social Media
- Member Outreach Events
- Member Newsletter
- Notice from Humana to individuals who have utilized a BHMGM physician this plan year
- A letter was included in all Medicare Eligible Open Enrollment packets that can be taken to the retiree's provider that gives information on billing for in-network and out-of-network benefits for the KPPA MA plan