

Commonwealth Office of Technology Finance & Administration Cabinet

Personnel, Public Retirement, and Finance Committee

David Carter, Deputy Chief Information Officer

Date

Key Drivers for Centralized Citizen Identity



Streamlined Citizen Experience



Improved Efficiency and Cost



Enhanced Identity Security



Versatility and Extensibility

Key Challenges for Centralized Citizen Identity



- **Diverse Technologies**
- **Complex Application Integration**
- **Scope Management**
- **Scalability**
- **Adaptability**
- **Cost**

A Comprehensive Approach



Completed To Date

- Established Core Solution Criteria
- Solution Vetting and Selection
- Vendor Negotiations
- Established the Primary Technical Team
- Established Base Environments
- Technical Team Training
- Initial Agency Communication
- Discovery With Department of Revenue (DOR)
- Discovery Requests Sent to All Agencies

Thank You



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