Associates in Pediatric Therapy

Advancing Patients to Their Next Therapeutic Level

KY Medicaid Presentation February 8, 2023

> Presented by Angela Renea Sageser CEO & Speech Language Pathologist, MS. CCC-SLP

### **RENEA'S STORY**

PORT OF SPEECH & LANGUAGE

RE: Angela "Renea" Renfroe BD: 5/22/80 DOE: 12/12/84

Angela "Renea" Renfroe, age 4 years 7 months, was seen at this Center for the purpose of a speech and language evaluation on December 12, 1984. Mrs. Renfroe noted that she was self referred. Mrs. Renfroe served as the informant for the case history information.

HISTORY:

Renea was reportedly the product of a full term pregnancy with a normal birth and delivery. Mrs. Renfroe reported that Renea's motor milestones were developing within normal limits. Mrs. Renfroe further noted that Renea's speech milestones developed within normal limits in terms of babbling, saying first words, putting words together and making adult like sentences. However, Mrs. Renfroe stated that "Renea has trouble with several consonant sounds, especially /r, 1 and s/." She further stated that "other children and family members have difficulty understanding some of her words." Mrs. Renfroe noted that when they ask her to repeat herself she becomes very frustrated.

All other medical and social histories were uneventful.

EVALUATION:

Renea entered the testing situation willingly and remained cooperative throughout the evaluation.

Renea was administered the <u>Goldman-Fristoe Test of Articulation</u>. Renea exhibited 45 sounds-in-errors out of a possible 73 items. The majority of Renea's errors consisted of deletion of final mants. Renea deleted 14 out of 20 final consonants probed inded the following phonemes: /p, b, g, k, f, (

**RENEA'S STORY** 



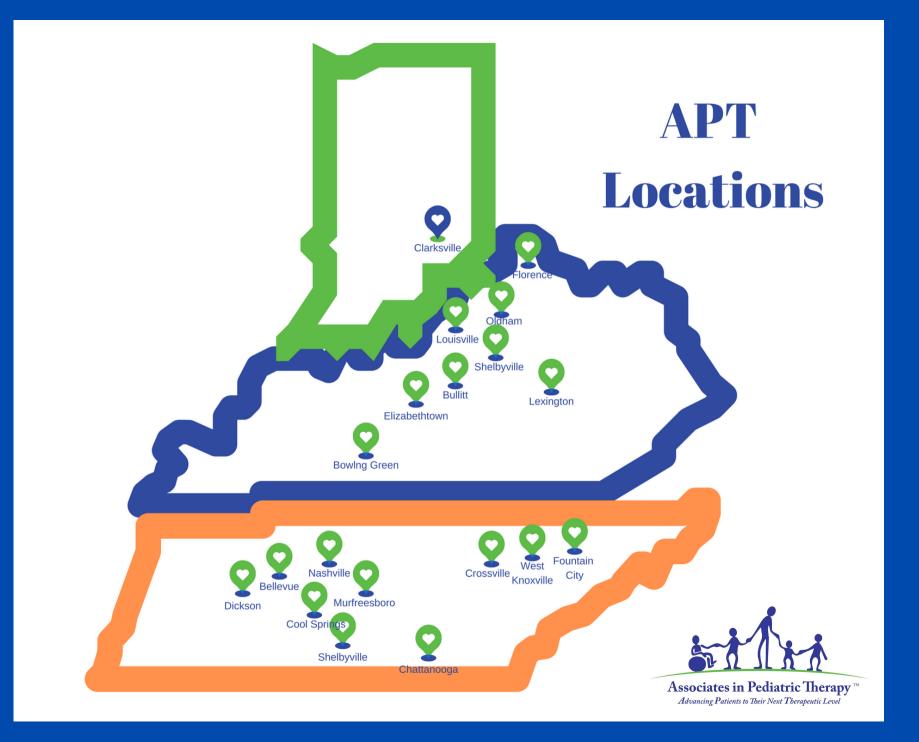


To help every child who needs us, wherever they may be. Helping families unite.

Advancing Patients to Their Next Therapeutic Level

CORE Focus

OUR NICHE: FAMILY CENTERED, PEDIATRIC THERAPY 625,000 SCHEDULED VISITS PER YEAR CURRENTLY ON YEAR 5! EST. DEC 2022 306,000 VISITS

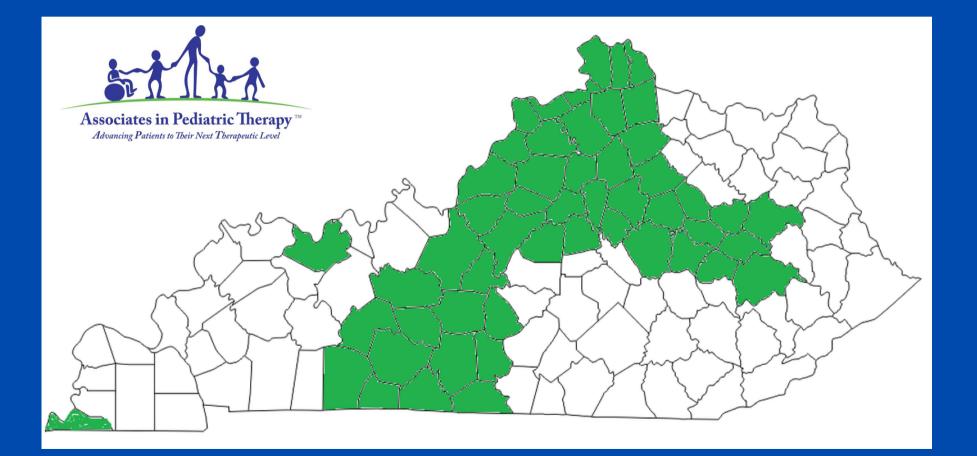


Services we provide Speech Therapy Occupational Therapy • Physical Therapy Behavioral Therapy Audiology

# Past 5 YEARS!!!



# **KY Counties that APT Serves**



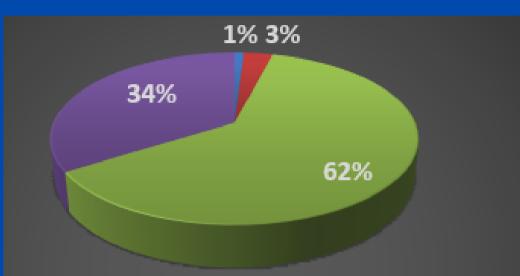
# **APT's Current Snap Shot**

- Currently see over 5,000 patients a week
   We see patients in a variety of settings.

   APT Clinics
   Community Partners (TKC, DSL, Preschools and Daycares)
  - Private and Public School Contracts
- 60% of our population has some form of Medicaid.
- We have over 2,500 children in the state of KY waiting for services

Since 2007 we have had little to no increases. What has happened with expanded Medicaid?

## **APT's Revenue Sources**

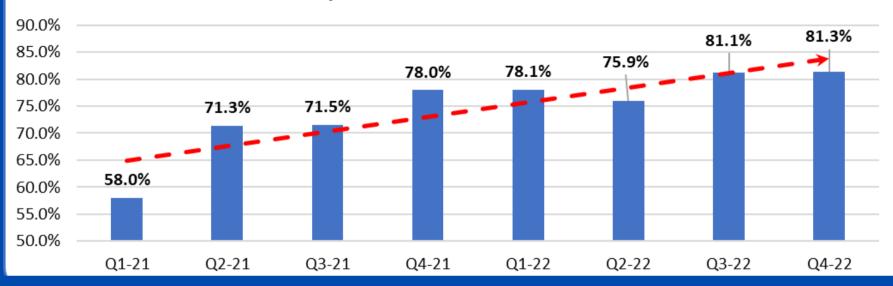


First Steps
 Private pay
 KY Medicaid/Waivers/EPSDT/MCOs
 Comercial Insurance

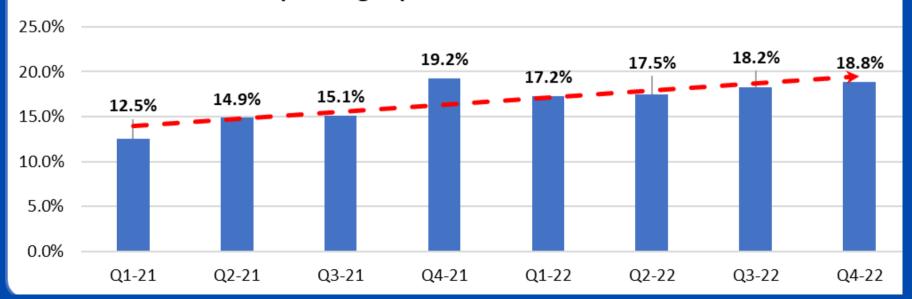


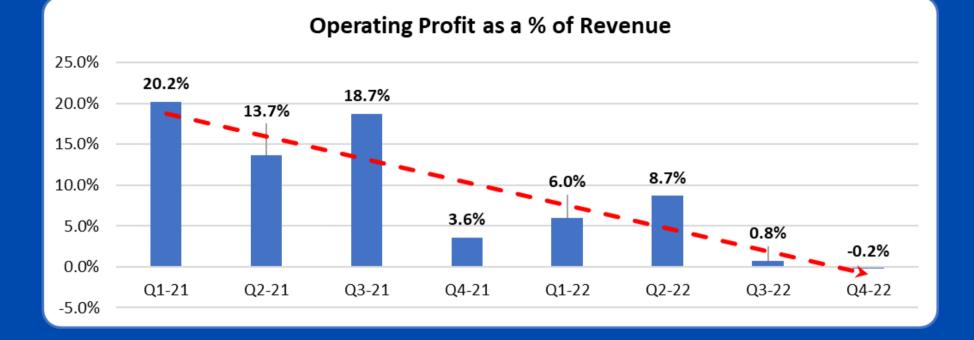
#### The numbers tell the story...

#### People Costs as a % of Revenue

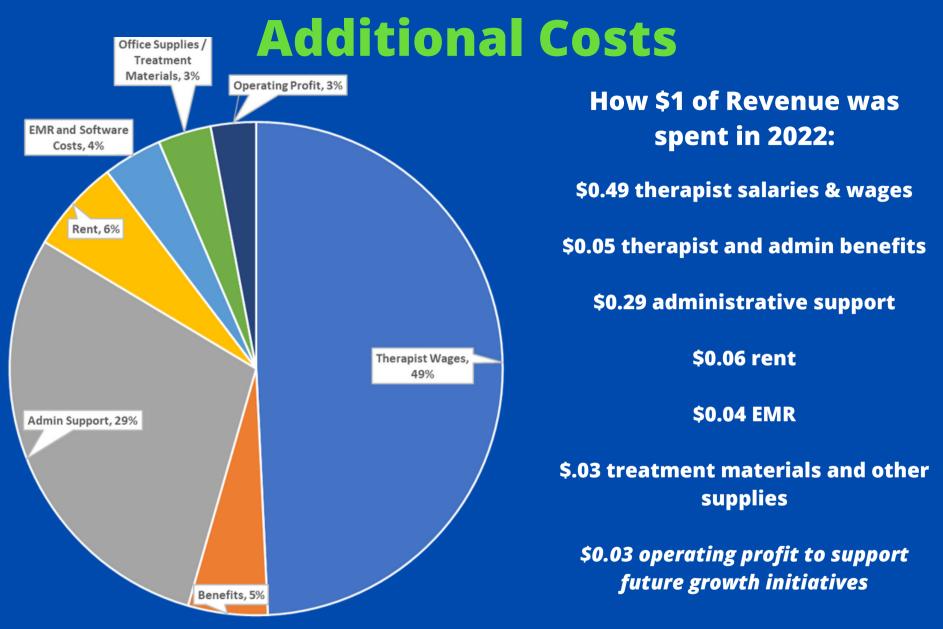


#### Operating Expenses as a % of Revenue





# Kentucky Families have already and will continue to lose services....

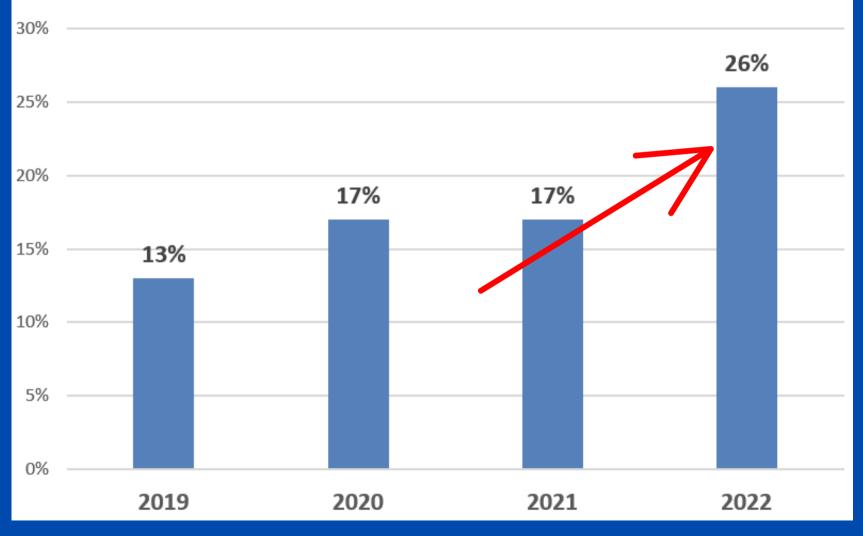


From 2021 therapist wages, benefits and admin support costs increased from \$0.78 to \$0.84 per \$1 of revenue. If this inflationary trend continues in 2023 our revenues may not cover our costs.

Not to mention when additional barriers...authorization process, MCOs not paying.....more and more...obstacles in place making it harder to provide quality of care

#### **Retention Concerns**

**Turnover Rate for APT Providers** 



### What are our concerns?

#### **Employee Retention:**

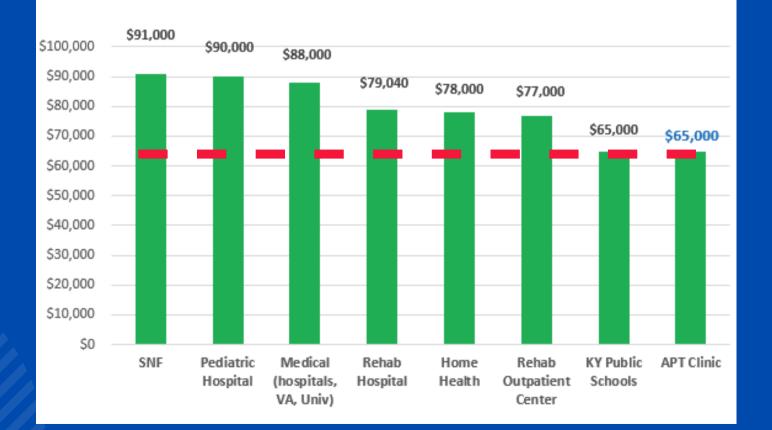
- We have lost 26% of our therapy providers in 2022 <u>Recruiting:</u>
  - The largest challenge due to competitive wages

#### Exit Reasons:

- PAY is not comparable to other settings for therapy
- Leaving the field all together with burn out
- Changing to another population like adults for more pay
- APT is not able to keep up with inflation rates
- Other (Leaving to be at home with children)

#### ASHA Report 2021 National Annual Salary for SLPs Across Facilities

ASHA 2021 SLP Health Care Survey: Annual Salary Report across Facility Types



#### What are our concerns?

2007 First Steps = \$89.00 per hour 2023 First Steps= \$89.00 per hour

2010 EPSDT = \$85.05 per visit 2023 EPSDT = \$85.05 per visit

Medicaid Rates vary per code but there has not been a significant increase +/- since 2007 and in 2015 saw a decrease.

#### **EI/ First Steps Concerns?**

Why did our referrals and eligibility go up but services went down and not as many children were served?

**Eligible for new Services** 2020=2368 2021= 2664

**Referrals** 2020=4924 2021= 6063

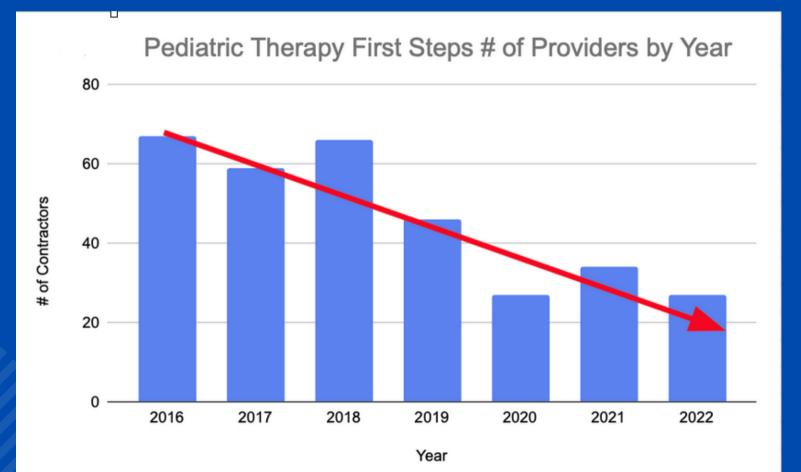
Actual Served 2020= 5631 2021= 4975

Part C Cord Report July 2021

## Why is the First Steps Program losing providers?

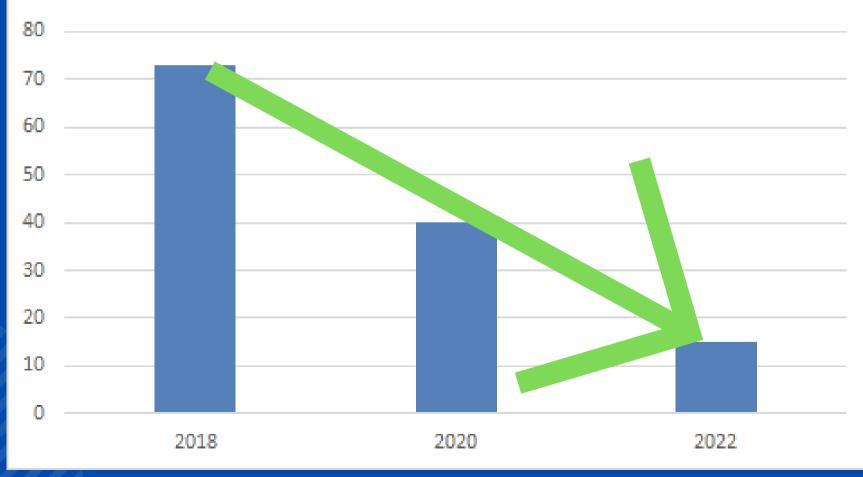
Validity of the Coaching Model
No pay increase in almost 20 years.

## What are our concerns? Retention of First Steps Providers Another Large FS Agency Example:



## **APT's Retention of First Steps Providers.**

#### Number of Providers at FS Contract Renewal



# Data of Current First Steps Providers based on Matrix.

OTs/OTAs 53/145 - 37% are not accepting referrals or have no availability for therapy; only 101 OTs available to serve 120 counties PTs/PTAs 37/79 - 46% are not accepting referrals or have no availability for therapy; only 42 PTs available to serve 120 counties STs 144/278 - 51% are not accepting referrals or have no availability for therapy; only 144 STs available to serve 120 counties DIs 44/164 - 26% are not accepting referrals or have no availability for therapy; only 120 DIs available to serve 120 counties VIs 7/14 1 50% are not accepting referrals or have no availability for therapy; only 7 VIs available to serve 120 counties; 10 are VIPS D/HOH - 2/4 - 50% are not accepting referrals or have no availability for therapy; 2 D/HOH available to 120 counties Dieticians - 1/4 - 25% are not accepting referrals or have no availability-for therapy; 3 dieticians available to 120 counties Audiologists - 10/12 are employed by Kentucky Office for Children with Special Health Care Needs; availability is not provided in TOTS; AT/AUD - 3 in the state

748 active providers in the state; 298/700 - 42% of providers are not ACTIVELY accepting referrals or have availability for therapy; the SLA is functioning at 58% of providers

#### **LOSING PROVIDERS**

Indiana First Steps Program increased rates 1 hour of Physical Therapy is now \$135.00

KY First Steps Program is \$89.00

Louisville Area Therapist are getting IN license for THIS reason to drive a little further.



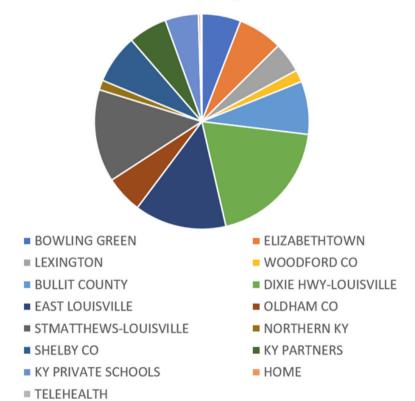
KY Families are losing good providers for our children.

#### What I am doing as a provider to advocate?

- ASHA Board Member- KY STAR (State advocate for Reimbursement)
- KY Speech and Hearing Board member
- TAC (Therapy Advisory Committee)
- Member of DDID Rate Study Groups
- Providing Input to every professional organization (KOTA, KPTA)
- Meeting with Legislation and the DMS and First Steps
- This is not just an APT problem.
- Providers across the commonwealth feel the exact same way.

# Why this is important....

**KY ONLY Waiting List** 

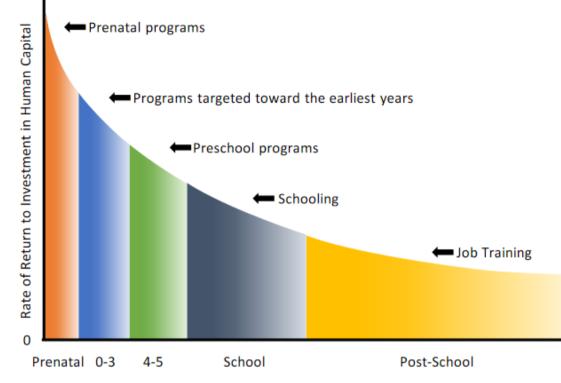


Over 2,500 KY children waiting for APT Services Other states are realizing the importance of Medicaid rate change and proactively supporting their children.



#### **Increases Rate of Return on Investment**

The earlier the investment, the greater the return.



"The highest rate of return in early childhood development comes from investing as early as possible, from birth through age five, in disadvantaged families. Starting at age three or four is too little too late, as it fails to recognize that skills beget skills in a complementary and dynamic way. Efforts should focus on the first years for the greatest efficiency and effectiveness." James J. Heckman, Ph.D., Henry Schultz Distinguished Service Professor of Economics at the University of Chicago and Nobel Laureate in Economics

Part C of IDEA—the Program for Infants and Toddlers with Disabilities—is a federal grant program that assists states in operating a comprehensive statewide program of early intervention services for infants and toddlers ages birth-2 with disabilities, and their families

#### **SOLUTION: SERVE KY CHILDREN**

#### IDEA Part C

Mississippi



- · States self declare the category that most closely aligns with their eligibility criteria
- · Eligiblity categories were established by the ITCA Data Committee as of 2010.

Sources: U.S. Department of Education, EDFacts Metadata and Process System (EMAPS): "IDEA Part C Child Count and Settings Survey," 2020. Data extracted as of July 7, 2021. U.S. Bureau of the Census. "2020 State Population Estimates by Age, Sex, Race, and Hispanic Origin". Data accessed July 2021 from http://www.census.gov/popest

Kentucky

0.30

Prepared by ITCA December 2021

0.67

# TAKE ACTION NOW

- Medicaid Fee Schedule:
  - 20% minimum increase for at least the TOP 5 CPT Codes & Evaluation Codes
- EPSDT
  - 20% minimum increase for providers
     Current Rate= \$85.05 per visit
- First Steps: 20 % minimum increase for providers for the \$89 Rate. We must also decrease burden for providers and look into the coaching program overall before we lose more providers.

# TAKE ACTION NOW

#### MCOs

- MUST increase Accountability
- Standard language about a minimum rate with annual increase % per year tied to a CPT. Several states do this and this is a way for providers to be able to continue to grow.
- Current Statutory provisions are not protecting us.
  - There are a number of other issues we can discuss later date such as claw backs, recoupment, etc.

### SOLUTION

We are asking that you look at a minimum 20% rate increase for Medicaid therapy services in the area of OT, PT, SLP (Medicaid Fee Schedule, EPSDT, First Steps) for children.

Overtime these services will be a cost savings in the long run to help support our children to become successful adults.

Prior to expanding services for the current Medicaid population, we request that current providers be paid adequately. Since 2007 APT has helped over 30,000 patients in the Commonwealth of KY.

Early intervention and pediatric therapy can help children succeed and be successful in their daily lives.









#### Thank you for your time. Please contact me for any additional questions. 502.321.2321 renea@kidtherapy.org

Presented by Renea Sageser