



MARKETING KENTUCKY

IJC on Economic Development & Workforce Investment

Nov. 20, 2020



JEFF TAYLOR

COMMISSIONER, BUSINESS DEVELOPMENT

KENTUCKY CABINET FOR ECONOMIC DEVELOPMENT

A native of Western Kentucky, Jeff brings 35 years of experience in economic development to his current role as head of the cabinet's department for business development. In that position, Jeff leads the cabinet's efforts to create and retain jobs, increase wages and generate investment throughout the commonwealth. He previously served in the Kentucky General Assembly and in economic development with the Tennessee Valley Authority.



KRISTINA SLATTERY

Executive director, Business & Community Services

Kentucky Cabinet for Economic Development

Kristina Slattery is primarily responsible for new business recruitment and support of existing Kentucky industry expansions. She leads a team of Project Managers to support our mission of job growth and investment in Kentucky.



WHY WE MARKET

With a mission to attract corporate investment and create well-paying jobs across the commonwealth, marketing plays a critical role.

KCED markets to both **generate leads** directly and to create **brand awareness**, which helps land projects over time.

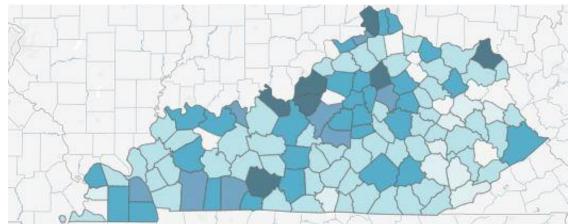
Marketing Kentucky involves the General Assembly, Governor and multiple Executive Branch agencies.

It includes nearly every KCED department, office and division, to one extent or another.

As well, it requires partner buy-in from outside state government, including from EDs, utilities, associations, mayors and judge/executives.







STRATEGY



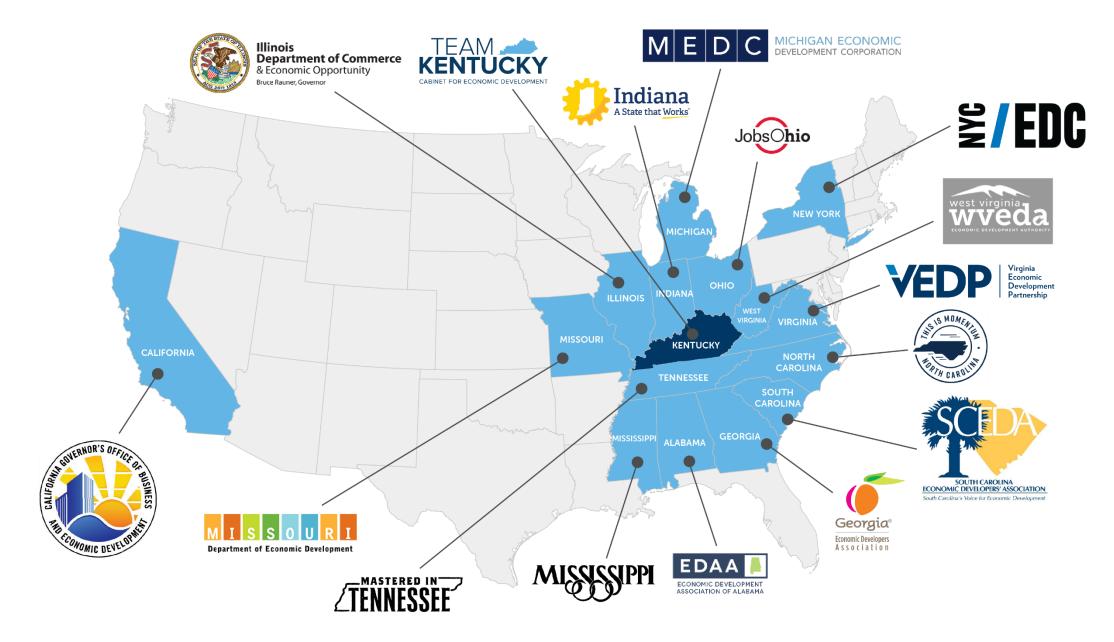








COMPETITIVE LANDSCAPE



2020: BUILDING ON OUR STRENGTHS

KCED continuous improvement plan

- 85 hours of training & development
- Project management, community visits, finance & utility training

Strengthening key relationships

- Community/partner visits almost weekly for all of this year
- Existing industry support
- Local partners & company contacts are No. 1 and No. 2 lead source

Enhancements of target market strategy

- California recruitment
- Project manager presentations

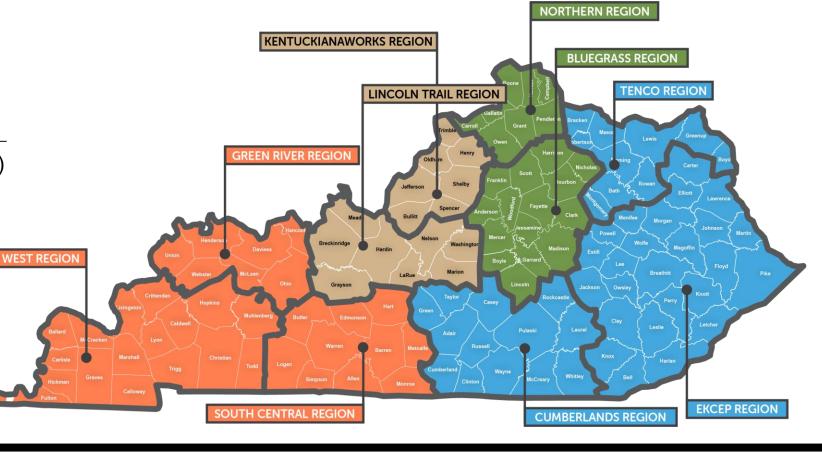
Development of targeted webpage

Easily can be duplicated for other opportunities





(Existing/Retention Business Territories)



REGIONAL TERRITORIES

West KY/Green River/South Central
Corky Peek

EKCEP, TENCO & Cumberland
Beka Burton and Brooklyn Leep

NKY & BG

Annie Franklin, Brittany Cox and Elizabeth Bishop

KentuckianaWorks and Lincoln Trail
Martin David Jacobs and Andy Luttner

TARGET INDUSTRY RESPONSIBILITIES

Health Care | Martin David-Jacobs, Project Manager

Food & Beverage & Agribusiness | Annie Franklin, Project Manager

Automotive, Aerospace & Defense | Brooklyn Leep, Project Manager

Metals & Chemicals | Andy Luttner, Project Manager

Tech Projects | KY Innovation

TARGET MARKET **WEBINARS**

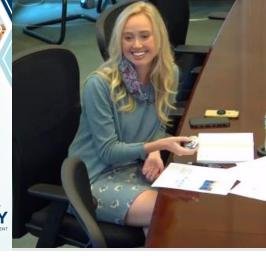
- 5 presentations completed by KCED business development staff
- Project managers and international team
- Audience includes EDOs, consultants, utility partners, legislators
- Part of KCED's continuous improvement process
- Posted on KCED site and YouTube for further marketing



FOOD & BEVERAGE & AGRICULTURE

Presented by Annie Franklin Kentucky Cabinet for Economic Development







COMPANIES

- Humana (HQ)
- · Kindred Healthcare (HQ)
- · Baptist Health (HQ)
- PharMerica (HQ)
- E D Bullard Company (HQ)
- · Signature Healthcare (HQ)
- Neogen Corp

- · AmerisourceBergen
- · Catalent Pharma Solutions
- · Amneal Pharmaceuticals LLC
- CreoSalus
- · Summit Biosciences Inc
- · Kentucky BioProcessing Inc

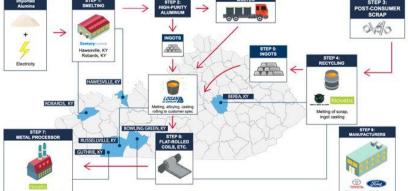














UNDERSTANDING TARGET MARKETS









FDI & EXPORTS

Craig McKinney, Mike Takahashi, Joshua Seeberg,
Gill Finley
October



METALS

Andy Luttner

August



AUTOMOTIVE

Brooklyn Leep July



HEALTHCARE

Martin
David-Jacobs
September



FOOD, BEVERAGE & AGRITECH

Annie Franklin June

UPCOMING



DISTRIBUTION & LOGISTICS

Brittany Cox January 2021



CUMBERLAND REGION

Beka Burton 2021

TARGET MARKET WEBINARS

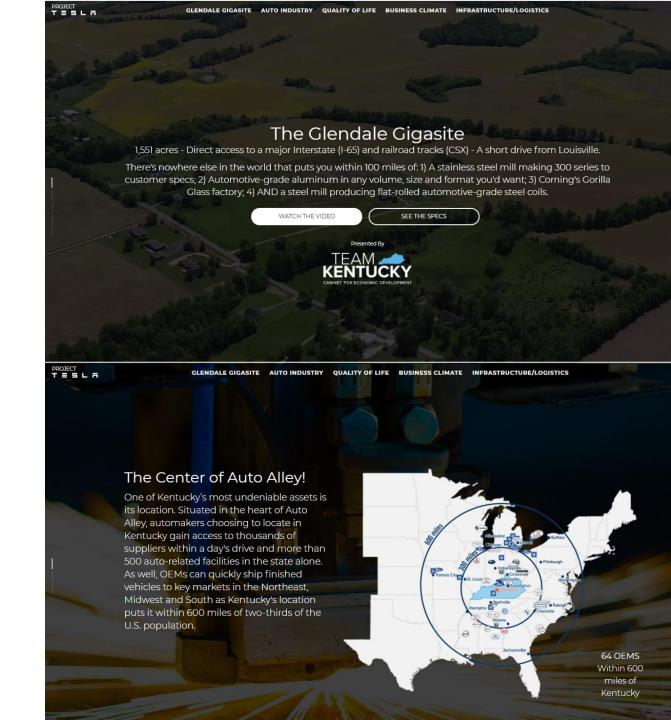
802 total RSVPs **588+** total participants **569** total YouTube recording views

- Automotive Brooklyn Leep
 - 175 RSVPs
 - 121 participants
 - 93 YouTube recording views to date
- Food, Beverage & Agriculture Annie Franklin
 - 149 RSVPs
 - 100+ participants
 - 241 YouTube recording views to date
- Metals Andy Luttner
 - o 150 RSVPs
 - 126 participants
 - 88 YouTube recording views to date

- Health Care Martin David-Jacobs
 - 141 RSVPs
 - 106 participants
 - 51 YouTube recording views to date
 - 51 YouTube recording views to date
- International Investment & Exports –
 Craig McKinney, Joshua Seeberg,
 Mike Takahashi, Gill Finley
 - o 187 RSVPs
 - 135+ attendees
 - 96 YouTube recording views to date

TESLA RECRUITMENT CAMPAIGN

- Pitched Kentucky in April for Tesla
 Cybertruck manufacturing plant
- Created website with Tesla's look and feel
- Serves as a template for recruitment of other OEMs and large-scale projects
- Repurposed site to pitch and EV bus company



MARKETING & LEAD-GEN CAMPAIGNS

- Email targeting, linking to KCED industry landing page
- **7** target industries:
 - Automotive
 - Chemicals
 - Health Care
 - Plastics and Rubber
 - Aerospace and Defense
 - Food, Beverage & Agritech
 - Primary Metals
- State or nation specific
- Focuses on C-Suite executives

The Kentucky Advantage











Lowest cost of doing business in the nation

Available, skilled and affordable workforce

Top-notch domestic and global logistics capabilities

Abundant farm and agricultural production

Initiative underway to become America's agritech capital

Grow Your Business in KY

If high overhead expenses and burdensome regulations are holding your company back, consider locating in a state that's a true friend to business - Kentucky. The Bluegrass State's nationally low business costs, highly skilled workforce and abundance in farm and agricultural production are among the multitude of advantages that help companies like yours succeed.

With among the lowest industrial electricity rates in the nation and unparalleled logistics capabilities - both through the state's ideal central geographic location and its national leadership in air cargo - Kentucky holds a wealth of opportunity for food, beverage and AgriTech companies.



Contact us to get started with a better business experience.

Annie Franklin Project Manager

Kentucky Cabinet for Economic Development

Office: (502) 564-7670 Direct: (502) 782-1992

Annie.Franklin@ky.gov



MARKETING & LEAD-GEN CAMPAIGNS

EXAMPLE

California Campaign October 2020

- 2,399 C-Suite members targeted, added to contact list for ongoing marketing
- 794 companies
- 373 emails opened
- 18% open rate
- 9 visits to landing pages
- 8 leads currently being worked



Business is Better in the Bluegrass State

In Kentucky, business-friendliness is paramount. The moment your company locates here, the Bluegrass State becomes a lifetime partner in helping your business grow and thrive.

Kentucky's primary metals industry has surged over the past few years. These companies not only benefit from Kentucky's best-in-class cost of doing business and supportive corporate environment, but their employees also enjoy the shorter commute times, lower cost of living and several other advantages that lead to a higher quality of life.

Facts You Should Know

- Since 2014, primary metals facilities have announced nearly \$6 billion in investment and 4,968 jobs in Kentucky.
- The primary metals and fabricated metal products industries combined contribute \$5.2 billion annually to Kentucky's economy.
- 180+ aluminum-related facilities employing more than 20,000 full-time workers.
- 41 steel & iron-related facilities employing 5,700 full-time workers.
- Kentucky is home to North American Stainless (NAS), the largest fully integrated stainless steel producer in the US.
- Century Aluminum operates two aluminum smelters in Kentucky. One of its
 Kentucky locations is the largest producer of high purity primary aluminum in North
 America.

Your Contact



Andy Luttner
Project Manager
Business Development

Kentucky Cabinet for Economic Development 502.782.1957 Andy.Luttner@ky.gov

MARKETING AND LEAD-GEN CAMPAIGNS

Next:

Canada Campaign
November 2020

Illinois Campaign
January 2021

NYC-Area Campaign February 2021

India Campaign
March 2021

The Kentucky Advantage











Available skilled and affordable workforce Two int'l airports and direct flights

I University nd medical center hts engagement

versity Strong support al center for tech gement innovation

t Lowest cost of doing business in the nation

Grow Your Business in KY

If high overhead expenses and burdensome regulations are holding your company back, consider locating in a state that's a true friend to business – Kentucky. The Bluegrass State's nationally low business costs, available skilled and tech-savvy workforce and supportive entrepreneurial culture are among the multitude of advantages that help health care companies like yours succeed.

With strong university and medical center engagement and nationally unique initiatives to support tech innovation, Kentucky offers health-care-related companies a wealth of opportunity.



Contact us to get started with a better business experience.

Martin David-Jacobs Project Manager

Kentucky Cabinet for Economic Development

Office: (502) 564-7670 Direct: (502) 782-1968

Martin.DavidJacobs@ky.gov



MARKETING AND LEAD-GEN TOOLS

DUN & BRADSTREET

This third-party subscription service provides commercial data, analytics and insights into companies around the world. KCED staff – including researchers, project managers and marketers – aim to use D&B's services to identify, vet and target prospect companies in pillar industries, perform competitive analyses, discover supplier and customer networks for both existing and prospect Kentucky facilities and gain insight into the likelihood of businesses expanding.

MARKETING AND LEAD-GEN TOOLS

SELECTKENTUCKY POWERED BY ZOOMPROSPECTOR

As the software behind the Cabinet's site-and-building online interface, branded as SelectKentucky, ZoomProspector offers a broad range of interactive abilities, bringing Kentucky to the world's inquiring companies and professional site selectors.

KCED staff and local economic developers use ZoomProspector to catalog and market available properties, Build-Ready Certified sites and buildings across the commonwealth. The software provides maps, existing-business analytics, U.S. Census-derived information on communities, housing, income, education and other information relevant to prospect companies. This powerful search and data tool helps Kentucky market itself effectively to the world.

CONSULTANT OUTREACH STRATEGY

- 217 consultants in KCED database
- KCED sends regular, targeted communications to:
 - Keep relationships warm
 - Inform consultants about new initiatives, programs, sites & buildings
 - Share Kentucky's success stories

KENTUCKY'S INTERNATIONAL OFFICES

Hamburg, Germany

- 500 European businesses contacted YTD
- Produced <u>agritech recruitment video</u> on visit to World Horti Center, Netherlands
- Produced webinars on FDI in conjunction with the U.S. Commercial Service and on AgriTech
- Example: Danieli, an Italian steel processor, investing \$12 million investment creating
 61 jobs in Ashland





KENTUCKY'S INTERNATIONAL OFFICES

Tokyo, Japan

- Direct company recruitment, industry association partnership (JETRO, Keidanren)
- Quarterly seminars with TVA & JETRO
- 2020 YTD: Six announced Japanese FDI projects, \$180 million, 464 jobs
- Example: TOPY America Inc. recently completed a \$38 million reinvestment in its Frankfort, Ky. steel wheel manufacturing facility

JAPANESE COMPANIES IN KENTUCKY

- Approximately 200 facilities
- Kentucky ranks 5th in the U.S. for most employees at Japanese companies:

1	California	118,600
2	Ohio	64,200
3	Texas	60,500
4	Indiana	54,200
5	Kentucky	46,700
6	Tennessee	46,700
7	Illinois	42,600
8	New York	41,000
9	Michigan	34,500
10	Georgia	31,400





















INTERNATIONAL TRADE

State Trade Expansion Program (STEP)

- \$10,000 in federally funded reimbursements to small businesses establishing or expanding their trade
- 112 Kentucky companies received STEP funding in the last two grant years
- \$458,000 disbursed the past two grant years, helping companies
 - Make sales trips
 - Ship samples
 - Design web and marketing collateral
 - Export counseling and Gold Key matching service

STEP SUCCESS STORIES









SKI SKOOTYS

Trade shows and matchmaking services

DIPPIN' DOTS

Foreign market sales trips with international partners

ORGANOCAT

Foreign market sales trips, global partnership building

MONTY'S PLANT FOOD

Foreign market sales trips, global partnership building

CREATION & PLANNING

OFFICE OF MARKETING AND PUBLIC AFFAIRS

Award-winning 7-member team includes:

- Creative group
 - Create display ads, presentations and fact sheets, design and produce collateral for print and digital, manage social media
- Web developer
 - Create and maintain websites, assist with digital marketing campaigns
- Content group
 - Write and edit releases, articles, newsletters, reports and content for web, ads, presentations and brochures

ADVERTISING & MARKETING

BUILDING BRAND AWARENESS, TELLING KENTUCKY'S STORY

Digital, print and sponsored-article advertising in 10 strategic publications:

- Site Selection
- Area Development
- Southern Business & Development
- Automotive News
- The Lane Report

- Business Facilities
- Chief Executive
- Expansion Solutions
- Louisville Business First
- Trade & Industry Development

ADVERTISING & MARKETING

CONTINUOUS IMPROVEMENT IN WEBSITES & SOCIAL MEDIA

LinkedIn

- **7,294** followers
- Up 24% YTD

Facebook

- **4,565** followers
- Up 28% YTD

Twitter

- **4,815** followers
- Up 12% YTD

CED.KY.gov

- Implement calls to action
- Improve search engine optimization
- Update code base

Kylnnovation.com

- Implement design changes
- Improve functionality
- Improve search engine optimization

KyExports.com

- Currently in major redesign
- Cultivate leads
- Implement lead funneling

EARNED MEDIA

- 61 news releases written YTD
 - New project announcements sent via Gov. Beshear's Office
 - Program promotion (STEP, Small Business Tax Credit...)
 - Reaching a nationwide audience through:
 - Industry publications
 - Mainstream media
 - KCED and partner social media promotion
- 50+ media interactions YTD
 - Pitching articles
 - o Providing explanation of announcements, incentives, programs
 - Expert sources

ADVERTISING & MARKETING

SPONSORED ARTICLES

- 18 sponsored articles written YTD by KCED staff
- Focus on key Kentucky strengths, industries, reasons to locate and grow in the Bluegrass State
- Opportunity to share Kentucky's stories
- Match article topics to audience of each strategic publication
- Print and digital exposure

Butter Annual Education Control Contr

DEPARTMENTS | CONTRIBUTED CONTENT

Eastuder Cobinet for Economic Developmen

Kentucky Uniquely Positioned to Prosper Post-Pandemic

Kentucky's strength in manufacturing and logistical advantages are helping the state to not only recover from the pandemic crisis, but also further expand its economy.





Editor's Note: This article was contributed by the Kentucky Cabinet for Economic Development which approved and paid for this posting.



- + Nanta Cruz Nutritionals Expands in Sumter South Carolina
- Viohin Expands Michigan City, Indiana,
- Production Plant 11/13/2020
- NPIG Industry Expands Factory in Washington County, Virginia 11/2020
- Hearthside Food Solutions Expands Michigan City, Indiana, Production Center
- Buffalo Rock Company Expands Distribution Hub in Sirmingham, Alabama





The UPS Worldgust air caogo lazb in Loutentie, Ky., amploys about 10,000 people and tame onet cargo for 130 about 8 at laz. Also in Loutentie, UPS Certainmia Ground this employs about 2,000 pusple. This atmost UPS presentes has helped allocat more than 250 companies in the granter Loutentie areas, representing more than 13,000 jobs an a 5000 military and a series.

Unlike any other, the economic land mine prompted by the pandemic created werekage and reverbeation for businesses across the global economy. But few other states are as prepared to rise and rebound as Kentucky. With deep resources in advanced manufacturing and fully formed supply chains, imparalled air-range assets, a dominant Amazon presence as part of its outsized logistics and distribution industry, a key goographic advantage, and supportive economic development programs, the Blueguess State is ready to surge alteral.

RELATED RESEARCH
The Quality of Bluegross
Regressi Report:
Kentucky Continues to

In fact, manufacturing, service, and tech
industry growth has remained strong in
Kentucky areas the past six months. Since
Gov. Andy Beshear Innk office in early
December, the state recorded as proposed
new or expansion projects across that range
of industries totaling more than \$11.0 bins
palamed investment, Thuse projects promise
to create morely 0,000 tall time lobs in the



ADVERTISING & MARKETING

PRINT COLLATERALS

- 27 in-house brochures, booklets, rack cards
- Thousands of print and digital copies distributed globally each year
- Immediately customizable, multiple languages, continuously updated
- Focus on Kentucky target industries, workforce strength, location advantages, training pipeline
- Mailed to prospect companies and available at international offices, trade shows,
- partner organizations



Manufacturing Strengths

Tobal companies have discovered the value of locating in Kentucky, Currently, more than 500 Kentucky manufacturing













Lowering the Cost of Doing

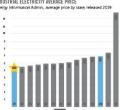
The commonwealth has consistently offered one of the lowest overall doing business in the Eastern United States.

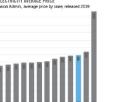
- No. 1 in the U.S. in lowest cost of doing business (CNBC). Kentucky's 1,900-plus miles of navigable waterways provide cost-effective
- Labor costs are 18% below the U.S. average (U.S. Bureau of Labor Statistics

A Powerful Comparison

Kentucky's power costs also play a significant role in corporate growth. Our industrial electricity rates are the lowest east of the Mississippi River and among the lowest in

INDUSTRIAL ELECTRICITY AVERAGE PRICE





Kentucky's Global Reach

DAY'S DRIVE OF

LARGEST CITIES

CENTER OF A 34-STATE



Logistics Leads the Way In addition to our central U.S. location, part of our logistics success lies in our ability to ship products anywhere in the



Kentucky Horsepower























experienced Toyota

It also has some

A Global Automotive Force

countless others would soon learn-Kentucky is a great place to build the world

- More than 100,000 directly employed in auto-related manufacturing and
- Nearly 200 international motor vehicle-related facilities, employ nearly 60,000 people.

Kentucky's Automotive Strength



ADVERTISING & MARKETING

KENTUCKY ECONOMIC DEVELOPMENT GUIDE

Annual magazine co-written and produced with Site Selection, ad-supported, zero cost to the state

- Covers all Kentucky's target industries
- Includes coverage of all the state's regions
- Co-bagged with the March issue of Site Selection, (Governor's Cup announcement)
- 20,000-plus copies reach corporate decision makers nationwide and beyond
- KCED uses print and digital issues to further market:
 - Events (pre-COVID)
 - Online
 - Prospect companies



CREATION & PLANNING

OFFICE OF RESEARCH

5-member team specializes in:

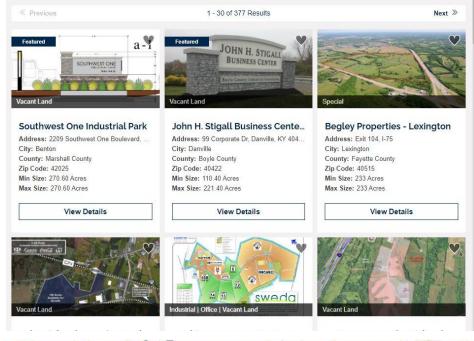
- Identification of target companies and their leadership
- Economic analyses, data tracking and management, company and industry research
- Manage statewide available sites and building database
- Annual survey of all Kentucky target-industry businesses

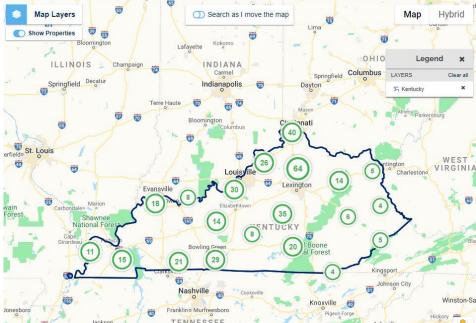


Property Results

↓ Descending PDF RECEI → Print

- Chara





ON THE HORIZON

DATA CENTERS

- Key drivers: available sites, low power costs, renewable energy, geographic location
- Establishing data center analytical team for concept exploration
- Home bases for centers are established
- Taxes
- Remote-work full-time-jobs
- Second wave coming sooner
- Now is the time to prepare

ON THE HORIZON

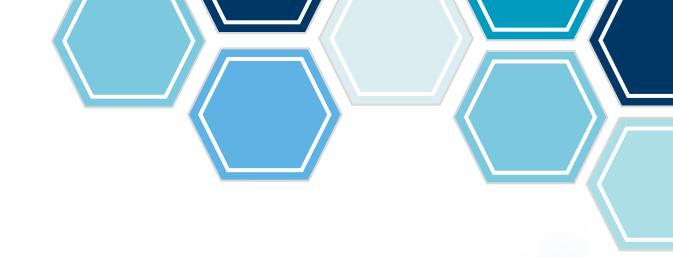
- Renewable energy
 - Demand from new and existing businesses
 - Interest in generation projects
- Focus on increasing wages
- Kentucky AgriTech initiative
- Increase strategic marketing
 - Get the right message to the right audience
 - Minimize expenses
 - Maximize brand awareness, lead-generation potential







Q & A



THANK YOU

