



Hart InterCivic

Advancing Democracy. Together.

The Hart Difference

- Full-service, end-to-end election technology solutions innovator with 100+ year heritage
- Focused on Elections – voting systems and voter registration
- Strong history in supporting State and Local Election Officials
- 840+ customers across the US with 96% customer satisfaction rating
- Statewide, large county, and small county success
- Experienced and tenured staff of election industry and operational experts
- Integrity with financial strength and stability



Hart InterCivic

109+

Years of elections
experience

840+

Customers in...

99% Retention | 96% Customer Satisfaction

5

Year old product
(Some competitors 10+)

20

States

Hart Products are Proudly Made in the USA



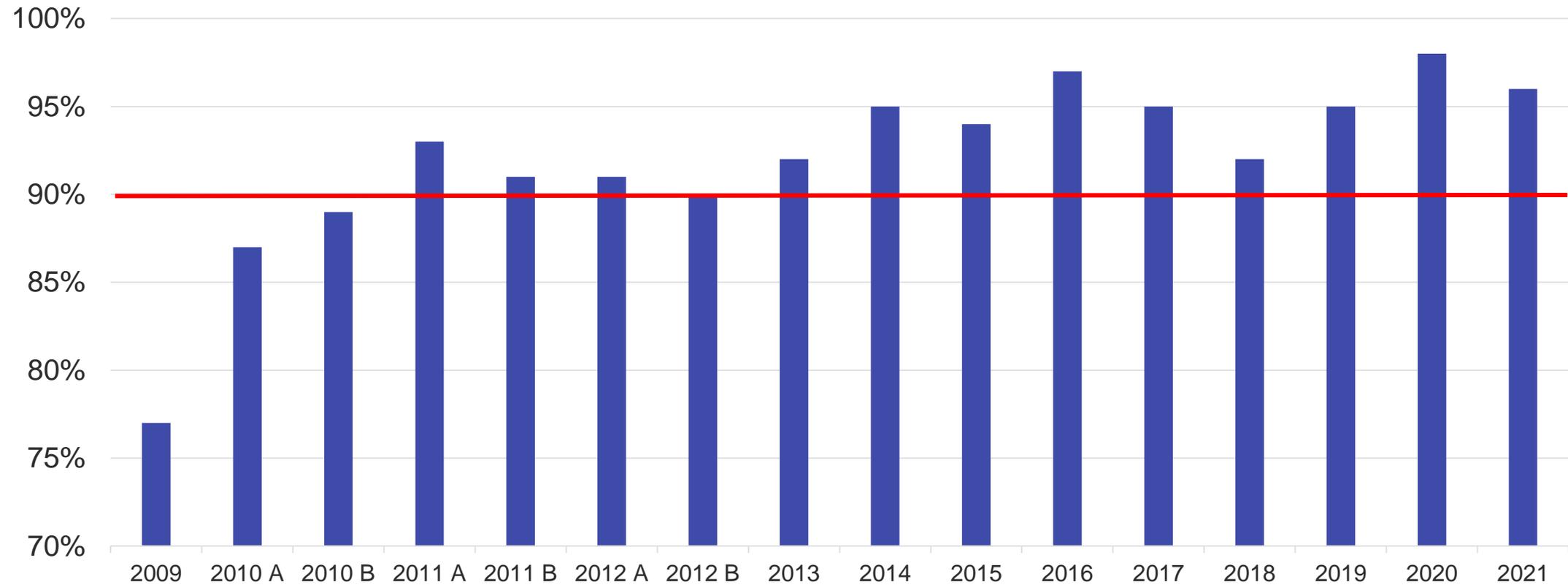
- Hart systems have always been Made in America
- Primary facility is less than two miles from Hart's headquarters
- Redundant U.S. manufacturing facilities ensures continuity of operations





Consistently Strong Performance

Overall Customer Satisfaction



13 surveys in a row at or above 90% customer satisfaction

Security Starts with Our People

True election security demands that people are a part of the equation – election officials, staff, poll workers, and yes, even the employees of a voting system vendor are critical to ensuring our election infrastructure remains safe.

This is a core tenet of both our customer relationship model, providing ongoing training and best practice sharing, as well as key training for our employees and internal operations.



Comprehensive
Background Checks



Ongoing Cybersecurity Training
through CFISA



Ongoing Participation
in DHS Election Security
Roundtables

We're in Good Company

Hart is actively engaged in the nationwide conversation on election security. We collaborate with a broad community of stakeholders actively participating in knowledge sharing, best practice sharing, and discussions on the latest election security technology and procedures.



NATIONAL ASSOCIATION of
STATE ELECTION DIRECTORS





VERITY

Secure. Transparent. Easy.

Verity Overview



- Never connected to the internet
- Voter verifiable paper audit trail
- No votes in barcodes
- Designed, developed, and manufactured in the United States
- Fully accessible for voters with disabilities
- Plain-language audit logs on every device



Verity Security

Every aspect of Verity was designed with security at its core - resulting in the most secure system in the industry.

HARDWARE	Hart	Vendor 1	Vendor 2	Vendor 3
Automatic media reformatting	●	●	●	●
Redundant data storage	●	●	●	●
Layers of multiple keyed locks	●	●	●	●
Effective tamper evident seals	●	●	●	●
Non standard ports	●	●	●	●
Non standard wiring	●	●	●	●
U.S. Based Manufacturing	●	●	●	●

SOFTWARE	Hart	Vendor 1	Vendor 2	Vendor 3
Cryptographic module strength	●	●	●	●
Trust listing (devices & workstations)	●	●	●	●
Secure boot	●	●	●	●
All components are "kiosked"	●	●	●	●
Role based access control	●	●	●	●
Customized Embedded OS on all components	●	●	●	●
No legacy code	●	●	●	●

AUDITABILITY	Hart	Vendor 1	Vendor 2	Vendor 3
Verifiable paper trail	●	●	●	●
Digitally signed vote data	●	●	●	●
Digitally signed reports	●	●	●	●
Audit logs	●	●	●	●

● Has feature ● Has lesser version ● Does not have ● Not enough information

A Better Paper Trail

Hart is committed to transparency and equality of access at every step of the voting process.

That's why we never encode voter choices in barcodes and guarantee a better voter experience with our full-sized ballot and bilingual ballot summary.



No voter choices
in barcodes



Bilingual ballot
summary



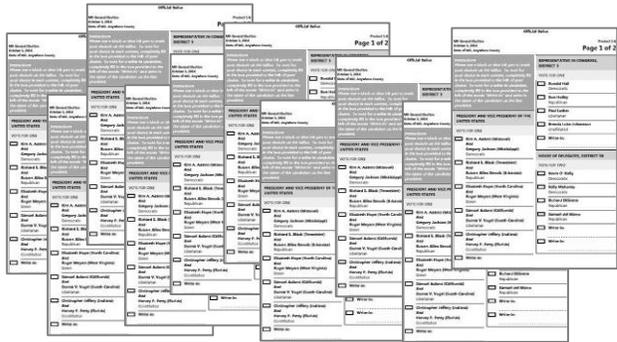
Full size ballot for a better
voter experience
and cost savings



100% voter
verifiable

Voting Process

Provide Ballot to Voter



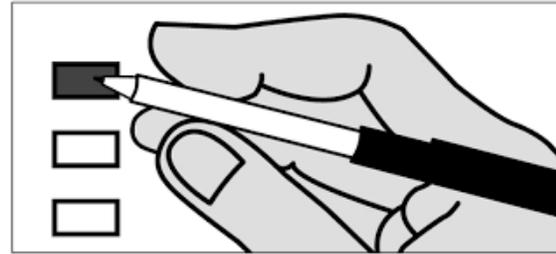
Pre-print Ballots before Election

OR



Verity Print on-demand Ballot printing for each voter as they arrive

Voter marks the Ballot



Mark ballot by hand

OR



Choice of **Verity Touch Writer** or **Verity Duo**. Full accessibility features for voters with disabilities to vote independently.

Voter scans the Ballot



Verity Scan

Ballot selections are captured electronically in two secure, redundant memory locations.

The physical paper ballots are held in a secure ballot box for recounts or post-election audits



Harp
ENTERPRISES, INC.

ELECTION SERVICES

Who is Harp Enterprises?

50 Years Serving the Commonwealth of Kentucky



Harp Enterprises Inc. was founded in 1972 by R.J. Harp. We are a Kentucky business located in Lexington, Kentucky. The company began as a printing business and soon evolved into an election services-oriented company.



Jurisdictions have trusted and utilized our company model from the inception of the AVM lever voting machines to the computerized Verity Voting System currently being used in the Commonwealth of Kentucky.

Hart InterCivic & Harp Enterprises

A PARTNERSHIP BUILT TO LAST

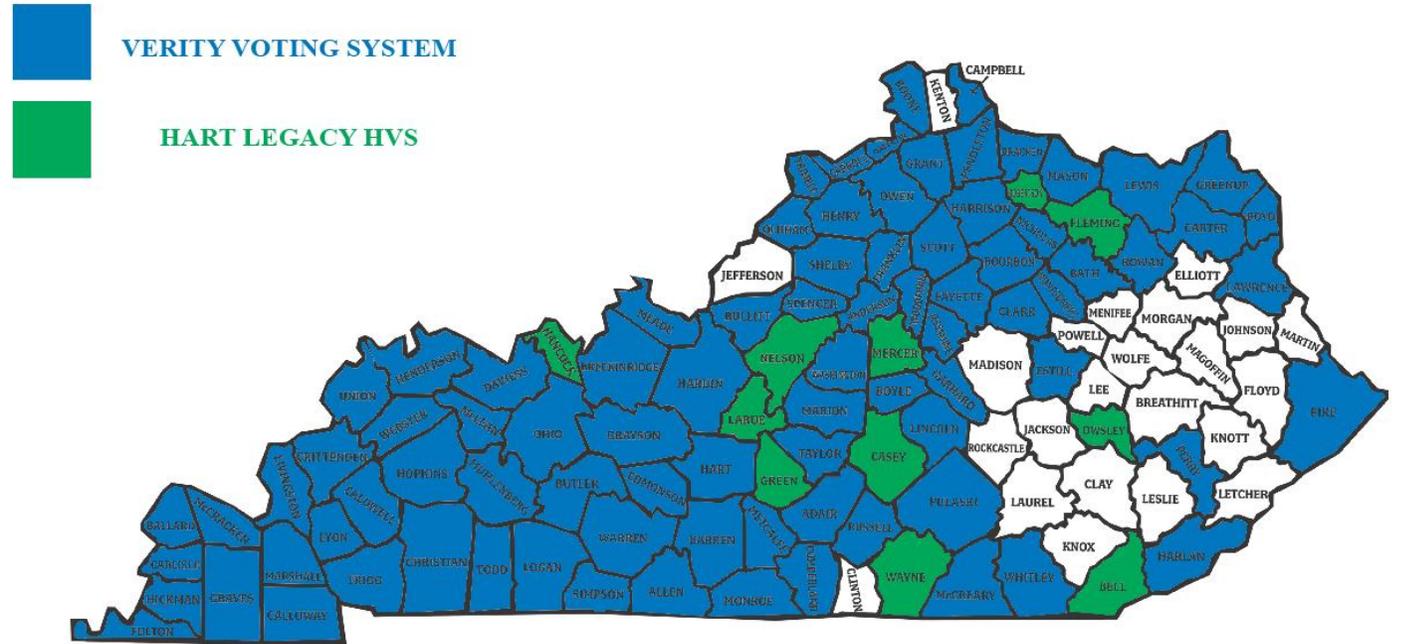
- Harp Enterprises, Inc. and Hart InterCivic became partners in 2004
- Harp Enterprises is the official reseller in the Commonwealth of Kentucky
- Our unified business model: EXCELLENT PRODUCTS AND OUTSTANDING CUSTOMER SERVICE



WE'RE CHANGING THE TREND, NOT FOLLOWING IT!

Service is What We Do

- ❑ BALLOT PICK-UP AND LAYOUT
- ❑ DATABASE PRODUCTION
- ❑ AUDIO FILE PRODUCTION
- ❑ PROOFREADING
- ❑ BALLOT PRINTING
- ❑ VOTING MACHINE SETTING
- ❑ PRECINCT ELECTION OFFICER'S TRAINING
- ❑ ELECTION DAY SUPPORT



****ALL SERVICES ARE PERFORMED AT OUR FACILITY IN LEXINGTON, KENTUCKY****