



KENTUCKY ASSOCIATION OF PRIVATE PROVIDERS

**EXCEPTIONAL SUPPORT
WAIVER SERVICES TASK
FORCE**

JULY 27, 2020

1:00 PM

CAPITOL ANNEX ROOM 171

- 1. Does the current Exceptional Supports system provide SCL participants with the support they need? NO**
- 2. Does the current Exceptional Supports System adequately support providers who provide care to individuals with significant care needs? NO**

What are Exceptional Support Services?

(4) "EXCEPTIONAL SUPPORT" MEANS A SERVICE:

(A) REQUESTED BY A PARTICIPANT AND THE PARTICIPANT'S TEAM; AND

(B) THAT DUE TO AN EXTRAORDINARY CIRCUMSTANCE RELATED TO A PARTICIPANT'S PHYSICAL HEALTH, PSYCHIATRIC ISSUE, OR BEHAVIORAL HEALTH ISSUE IS NECESSARY TO:

- 1. BE PROVIDED IN EXCESS OF THE UPPER PAYMENT LIMIT FOR THE SERVICE FOR A SPECIFIED AMOUNT OF TIME; AND**
- 2. MEET THE ASSESSED NEEDS OF THE PARTICIPANT.**

907 KAR 12:020, SECTION 1(4).

Exceptional Supports are:

- 1. For the sole purpose of ensuring the health, safety and welfare of the participant.**
- 2. Based on the needs of the participant.**
- 3. For a limited amount of time (not to exceed one year).**
- 4. Provided in excess of the upper payment limit or unit limits.**



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Services Eligible for Exceptional Support Enhanced Rate:

- 1. Community Access**
- 2. Day Training (not in an ADHC setting)**
- 3. Personal Assistance**
- 4. Respite**
- 5. Residential I, Residential II**

Note: If a rate increase for residential services is approved through the Exceptional Supports process, a rate increase will not be allowed for any other services.

Services Eligible for Exceptional Support Increased Units :

- 1. Consultive Clinical and Therapeutic Services**
- 2. Person Centered Coaching**
- 3. Personal Assistance**
- 4. Respite**

Who receives Exceptional Support Services?:

- 1. Individuals experiencing a crisis**
- 2. Individuals who require a high level of support**
- 3. Individuals who lost access to services as a result of the transition from SCL 1 to SCL 2**



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Problems Identified

- 1. Current regulations deter providers from agreeing to support individuals with intense support needs.**
- 2. Potential recoupments deter providers from agreeing to support individuals with intense support needs.**
- 3. The Exceptional Support application process is overly complicated.**
 - A. Documentation**
 - B. Timeframe**
 - C. LOIs**
- 4. Long term supports after stabilization**
- 5. SCL workforce crisis**
- 6. Consultative Clinical and Therapeutic Services**



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Problems Identified

6. Exceptional Support Rates are calculated using an arbitrary formula.

Residential Calculation

Fringe set at 20%

Residential I (3 or less)

If Residential Service = "T2016 UP U1 [RATE] - Residential Level 1 - (3 or fewer residents)" And
(Hours * Rate * 1.2) >= 1200) Then

Residential Rate = \$379.42

When above is not greater than \$1200 then:

If (Residential Service = "T2016 UP U1 [RATE] - Residential Level 1 - (3 or fewer residents)" And
((Hours * Rate * 1.2) / 7) + 189.71 >= 379.42 Then

Residential Rate = 379.42

Elsif (Residential Service = "T2016 UP U1 [RATE] - Residential Level 1 - (3 or fewer residents)" And
((Hours * Rate * 1.2) / 7) + 189.71 < 379.42 Then

Residential Rate = ((Hours * Rate * 1.2) / 7) + 189.71



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Problems Identified

7. The Exceptional Supports Rates fail to reimburse providers for the actual cost of care and are difficult to bill.

Provider Name:					
Participant Name:		SSN:		MAID :	

*Please note: *If a rate increase for residential services is approved through the Approved Exceptional Supports process - Rate increase will not be allowed for any other services.*

Additional 1:1 Residential Staffing Needs		Additional 1:1 Adult Day Training Staffing Needs	
Residential Hourly Gross Pay Rate		ADT Hourly Gross Pay Rate	
Total 1:1 Weekly Hours		Total 1:1 Weekly Hours	
Weekly Total Cost:		Weekly Total Cost:	
Daily Residential Rate Requested:		ADT Unit Rate Requested:	

Additional Services:
If there are requests for additional rates for other services, please submit detailed cost related information.

	Mar-19 thru Feb-20	
TOTAL REVENUE PARENT	798,315	100.00%
REGULAR BASE PAY WAGES	530,308	66.43%
OVERTIME WAGES	366,614	45.92%
TRAINING WAGES	9,065	1.14%
WORKED WAGES PARENT	905,986	113.49%
VACATION WAGES	18,934	2.37%
SICK WAGES	-	0.00%
OTHER INCENTIVE/BONUS	250	0.03%
HOLIDAY WAGES	15,060	1.89%
ON CALL WAGES	-	0.00%
OTHER WAGES	1,641	0.21%
TOTAL NON-WORKED WAGES	35,885	4.50%
WAGES PARENT	941,871	117.98%
TEMPORARY LABOR SERV OTHER	-	0.00%
FAMILY LIVING CONTRACTED PROF SERV	-	0.00%
PAYROLL TAXES PARENT	74,549	9.34%
BENEFITS PARENT	41,531	5.20%
TOTAL LABOR W/TAXES/BENEFITS	1,057,951	132.52%
TRAVEL & LODGING PARENT	1,033	0.13%
MAINTENANCE & REPAIRS PARENT	10,234	1.28%
UTILITIES PARENT	22,130	2.77%
COMMUNICATIONS PARENT	16,892	2.12%
SUPPLIES PARENT	11,361	1.42%
DIETARY SUPPLIES PARENT	16,332	2.05%
SERVICES OTHER EXCL TEMP LABOR	2,457	0.31%
MISCELLANEOUS PARENT EXCLUDING EBITDA	18	0.00%
PROF SERVICES EXCL FAMILY LIVING EXCL EBITDA	2,665	0.33%
TOTAL CONTROLLABLE EXP EXCL FL/TEMP EXCL	83,123	10.41%
INSURANCE PARENT	-	0.00%
RENT/LEASE PARENT	63,616	7.97%
TAXES & LICENSES PARENT EXCLUDING EBITDA	1,987	0.25%
NON CONTROLLABLE EXPENSE PARENT	65,603	8.22%
TOTAL EXPENSES PARENT	1,206,677	151.15%
	(408,362)	-51.15%

Recommendations:

- 1. Establish a higher level of care while also retaining exceptional supports system.**
 - A. Establish criteria for individuals whose support needs are greater than what can be provided in Residential Levels 1 and 2.**
 - B. In this scenario, Exceptional Supports can be used exclusively for short-term crisis mitigation and/or crisis stabilization.**

2. Overhaul Current System

- A. Streamline the application process by reducing administrative burden, adjusting timelines, and allowing for back dating.**
- B. Overhaul the exceptional supports rate methodology to ensure that it is truly cost-based.**
- C. Simplify the exceptional support billing procedures.**
- D. Overhaul the SCL referral system to ensure providers are not deterred from accepting a high intensity referral.**
- E. Increase Consultive Clinical and Therapeutic service unit limits so that participants have access to the services available under SCL 1.**
- F. Establish an Exceptional Supports rate for Case Managers.**



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Questions?