



Interim Joint Committee on Transportation

August 1, 2023

Highlights

5/7/25 REAL ID Enforcement Deadline

22.3% REAL IDs Statewide

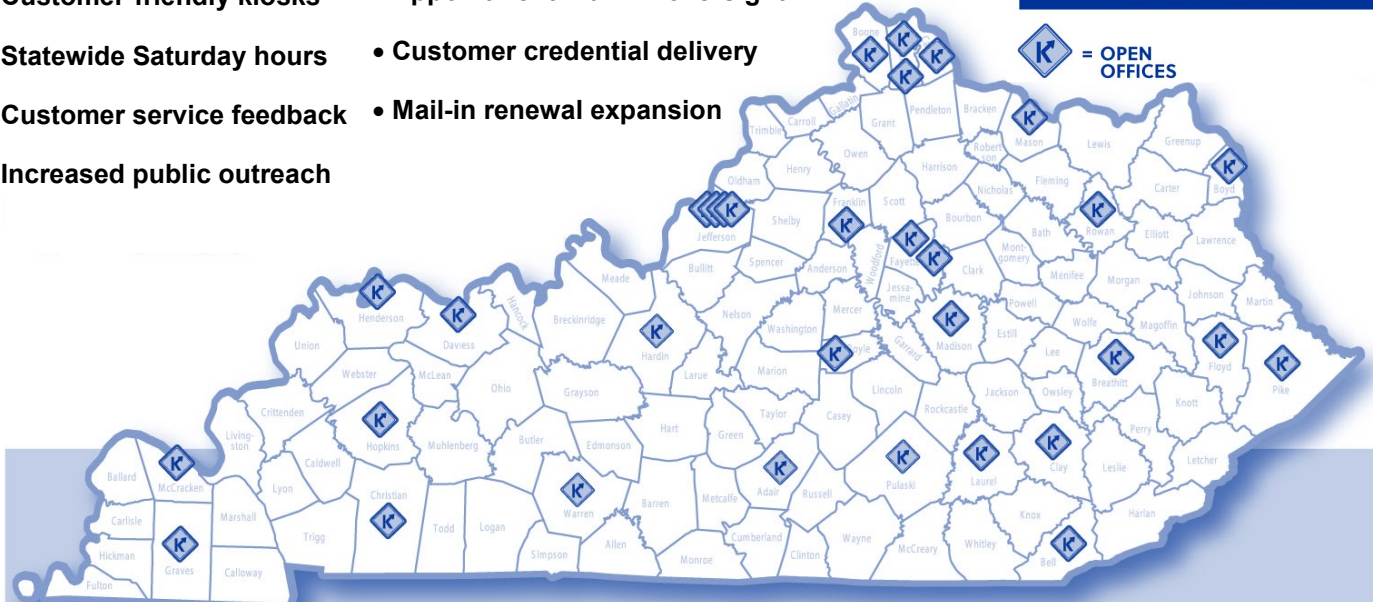
Ongoing Customer Service Initiatives

- Additional cash stations
- Customer-friendly kiosks
- Statewide Saturday hours
- Customer service feedback
- Increased public outreach
- Dispatched specialized training teams
- Appointment/Walk-in oversight
- Customer credential delivery
- Mail-in renewal expansion



DRIVER LICENSING REGIONAL OFFICES
Operated by the Kentucky Transportation Cabinet

Visit Drive.ky.gov for more information



VISIT ANY DRIVER LICENSING REGIONAL OFFICE TO REQUEST, RENEW OR REPLACE A DRIVING CREDENTIAL.
(Kentuckians requiring driver testing must schedule an appointment with Kentucky State Police at kentuckystatepolice.org/driver-testing)

POPOPUP DRIVER LICENSING PORTABLE DRIVER LICENSING OFFICE



- 2022 — 93 counties; 215 visits; 7,000+ credentials issued
- 2023: 8th month, on track
- 14 regional office Popup hubs
- REAL ID is the “best seller”
- Servicing a vast population
- Diverse partnerships
- 2024 Popup schedule online