

- All Louisville and Southern Indiana Ohio River Bridge tolling is accomplished in full partnership between KPTIA, KYTC, the Indiana Finance Authority (IFA) and the Indiana Department of Transportation (INDOT).
- ETC/Quarterhill is the current Toll Services Provider (TSP2) for the Louisville Bridges Tolling Operation (“Riverlink”). ETC/Quarterhill is the back office and customer service vender, responsible for identifying vehicle owners, invoicing customers, managing transponders, collecting revenue, servicing customers including operating a call center and two walk up centers, resolving disputes, etc.
- **KPTIA’s Annual Comprehensive Financial Reports are posted at:** <https://transportation.ky.gov/KPTIA/Pages/default.aspx>

- **Revenue history:**

FY	KY Only	KY and IN	YoY Growth
FY 2020	\$ 49,794,415	\$ 99,588,830	-4.0%
FY 2021	\$ 54,999,372	\$ 109,998,744	10.5%
FY 2022	\$ 61,601,281	\$ 123,202,562	12.0%
FY 2023	\$ 70,939,287	\$ 141,878,574	15.2%
FY 2024	\$ 75,658,944	\$ 151,317,888	6.7%
FY 2025	\$ 79,638,230	\$ 159,276,460	5.3%

- **Is revenue growing at a faster rate than inflation?** Yes.
 Note: Toll rates increase at 2.5% or CPI (whichever is higher) on July 1 each year.
- **Collection rate:** FY 25 Toll Collection Rate = 85%
- **Bond payments:** FY 26 debt service payment = \$33.6 million
- **Maintenance:** Total roadway maintenance costs in FY 2025 were \$9.9 million. Maintenance costs include: inspection, insurance, lighting, pavement marking, electric work, mowing/landscaping, snow and ice, payroll, professional fees, repair and maintenance of pavements, bridge decks/ superstructure/ substructure, drainage, stormwater system, etc. Total toll operations and maintenance costs in FY 2025 were \$15.2 million. Toll operations and maintenance costs include back office, customer service, roadside (cameras, sensors), marketing, public relations, consulting, etc.
- **Satisfaction with ETC/Quarterhill:** Previous disputes with ETC/Quarterhill led to a negotiated termination for convenience with a contract end date in 2028. Operations have been stable since the negotiated settlement. ETC/Quarterhill is generally meeting all customer service performance metrics currently.
- **Are we on pace to retire bonds ahead of schedule?** It is too early to determine whether or not future revenues will exceed expenses by enough to allow for the debt service schedule to be reduced. Any decision to remove or reduce tolls would require the full support of both Kentucky and Indiana.