



CABINET FOR HEALTH  
AND FAMILY SERVICES

Kentucky Health and Human Services  
Delivery System Task Force  
June 5, 2023

## **Public Health Emergency**

Eric Friedlander, Secretary

Carrie Banahan, Deputy Secretary

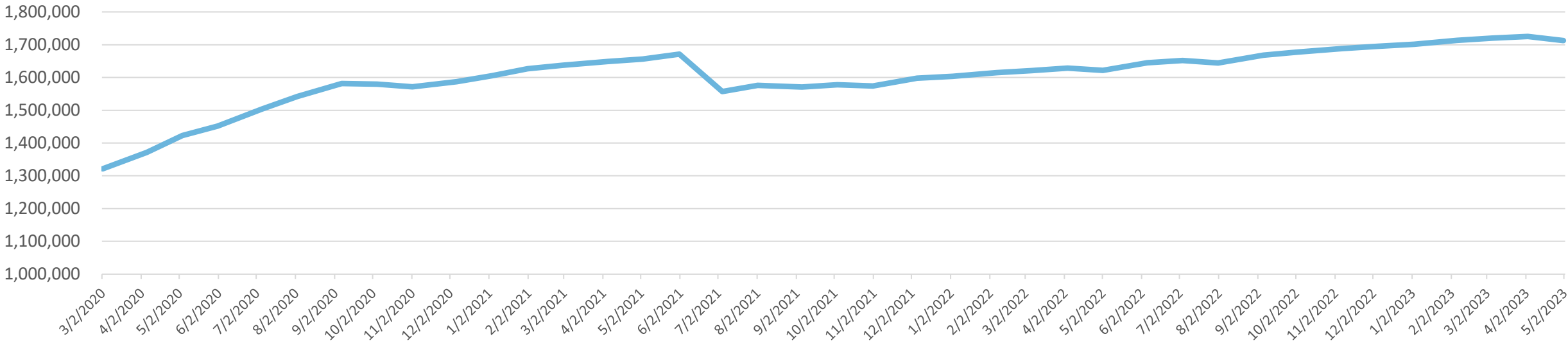
Lisa Lee, Commissioner, Department for Medicaid Services

Dr. Steven Stack, Commissioner, Department for Public Health

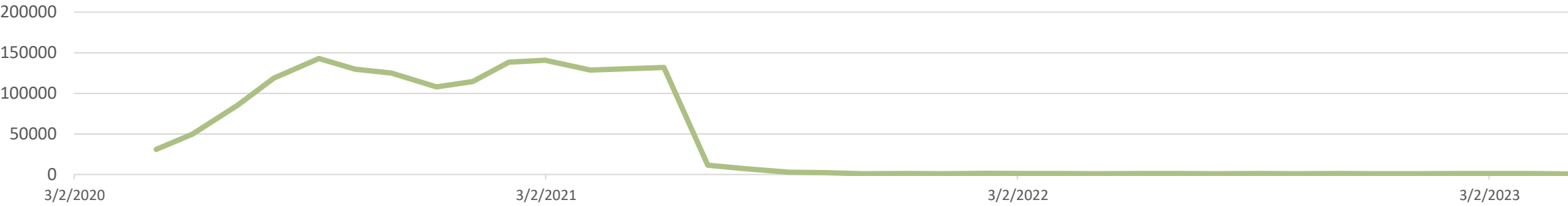
Lesa Dennis, Acting Commissioner, Department for Community Based Services

# Medicaid Enrollment during PHE

Medicaid Enrollment: March 2020 through May 2023



Presumptive Eligibility Enrollment: March 2020 through May 2023



# Renewal Caseload Distribution

Renewal Due Date	Caseload Distribution Count	Percent of Renewals
5/31/2023	72,430	8%
6/30/2023	73,019	8%
7/31/2023	48,624	6%
8/31/2023	48,626	6%
9/30/2023	80,533	9%
10/31/2023	78,514	9%
11/30/2023	58,750	7%
12/31/2023	58,205	7%
1/31/2024	83,238	10%
2/28/2024	89,277	10%
3/31/2024	88,486	10%
4/30/2024	84,744	10%
<b>Total</b>	<b>864,446</b>	<b>100.00%</b>

Updated  
5/24/23

# May Renewal Summary

## May Renewals - 74,004 Individuals

- Number of individuals approved for Medicaid - 43,149 (50%)
- Number of individuals terminated – 34,124 (46%)
  - Determined ineligible for Medicaid - 3,615
    - No response (did not submit renewal packet or request for information) – 24,521
    - Number potentially eligible to enroll in a QHP - 5,967
    - Information received but not processed - 21
- Number of individual pending process completion - 2,698 (4%)
  - Future request for information due date – 2605
  - Pending review/other – 93

# Outreach to Medicaid Members as of 5/29/23

23,208 active renewal notices mailed

20,983 passive renewal requests for Information (RFI) mailed

9,405 email messages sent relative to renewals



- **1,982 cases undeliverable by mail. All have been acted on.**
- **41,801 outreach calls have been conducted**
- **16,371 calls have been received related to renewals**



791 Alert Calls Made

16,956 Nudge Messages Left

1,183 Alert Messages Left

\*Alerts notify active renewal of upcoming renewal

\*Nudges are sent when member response requires additional information or member has not responded

# PHE Flexibilities

NOTE: HCBS Appendix K flexibilities do not end until November 11, 2023, six months after the end of the PHE

This is not a full list of all flexibilities. Please reference the [KY PHE Flexibility Tracker](#) for full information.

## Ending May 11, 2023

- Suspension of provider revalidations
- Use of unlicensed facilities as alternative locations
- Hospital 20% add-on to DRG for COVID-19 diagnosis
- Nursing Facility \$270 per diem add-on
- Second Presumptive Eligibility (PE) period in CY

## Extended through PHE Unwinding

- LTC Resource disregard
- 90-day period to file an appeal and for the state to make a decision
- Telehealth audio-only
- Non-HIPAA platforms extended through 8/9/23\*
- Re-enrollment of member MCO if within 120 days

## Permanently Implemented

- Nurse Aide applicants' use of I-9 instead of Social Security Card (907 KAR 1:250)
- Expanded telehealth (907 KAR 3:170)

*\*Following CMS guidance released on April 11, 2023, Office of Civil Rights is providing a 90-calendar day transition period for covered health care providers to come into compliance with the HIPAA rules with respect to their provision of telehealth (begins May 12, 2023 and will end on August 9, 2023).*

# Enhanced Federal Match Phase Down

Continued receipt of enhanced FMAP from April 1, 2023 to December 31, 2023 contingent upon the following conditions:

- Comply with federal requirements and any other strategies approved (or required at a later date) by the Department of Health and Human Services
- “Attempt to ensure” up-to-date enrollee contact information (including mailing addresses, phone numbers, and email addresses)
- Do not disenroll anyone who is determined ineligible for Medicaid based on returned mail, without first making a good faith effort to contact the individual using more than one modality
- Eligibility standards, methodologies, or procedures cannot be more restrictive than those in place as of January 1, 2020

Transition Period	FMAP Enhancement
Beginning of the PHE through March 31, 2023	6.2 percentage points (as under Family First Coronavirus Response Act (FFCRA))
April 1, 2023 through June 30, 2023	5.0 percentage points
July 1, 2023 through September 30, 2023	2.5 percentage points
October 1, 2023 through December 31, 2023	1.5 percentage points
January 1, 2024	FFCRA FMAP bump expires

# KY PHE Website Resources

<https://medicaid.unwinding.ky.gov>



During the COVID-19 Public Health Emergency (PHE), the Kentucky Department for Medicaid Services (DMS) made sure that all Medicaid beneficiaries kept their coverage. DMS stopped all annual renewals. But soon, DMS will begin annual renewals for Medicaid members. You may be at risk of losing Medicaid coverage if we cannot reach you. You should update your contact information as soon as possible and keep it updated so Kentucky Medicaid is able to reach you when it is your time to renew!

### Please update your information as soon as possible!

Visit [kynect.ky.gov](https://kynect.ky.gov) or call kynect at 855-4kynect (855-459-6328) to update your mailing address, phone number, email and other contact information.

Kentucky Medicaid will then be able to reach you when it is your time to renew!

<https://kynect.ky.gov>

## Kentucky PHE Plans and Reports

Through the PHE Unwinding, Kentucky will be prioritizing transparency across all operations and progress through the unwinding. The following materials will provide insight to all operational plans and up-to-date information on our progress through the 12-month unwinding period. Additional reports will be added to this section as they are available.

- [Kentucky Unwinding Approach March 2023](#)
- [Kentucky PHE Flexibilities Tracker](#)
- [Renewal Redistribution Report](#)
- [System Artifact Report](#)

## Communications Materials

If you should need any materials to share with your customers or partners, please feel free to leverage the following resources, developed and approved by Kentucky Medicaid.

- [Member Information Brief](#) [español](#)
- [Member Renewals Information](#) [español](#)
- [Provider Information Brief](#)
- [Alternative Coverage Options](#) [español](#)
- [Qualified Health Plan \(QHP\)](#) [español](#)
- [Medicare Enrollment \(Members\)](#) [español](#)
- [Medicare Enrollment \(Provider\)](#)
- [How to Access Your Renewal Date](#)
- [How to Access Your Patient's Renewal Date](#)
- [KY PHE Renewal Pathway Brief](#)
- [Provider Renewals Guidance Document](#)

## Stakeholder Session Information

## KY PHE Reports

## FAQs

## Medicaid Member Information

## Medicaid Provider Information

## Communication Materials

## Stakeholder Sessions

In March, DMS hosted Stakeholder Engagement meetings to provide information about the PHE Unwinding and Medicaid renewals. You can find the materials from those sessions here:

- [Presentation Recording - KY PHE Stakeholder Engagement Meeting Recording March - YouTube](#)
- [Presentation Slides](#)
- [Kentucky Unwinding Stakeholder Frequently Asked Questions Document](#)

To help support Medicaid partners, DMS is holding virtual stakeholder forums.



Please join us for the [Monthly Stakeholder Meeting](#) every third Thursday at 11:00 am ET.

If you have any questions for DMS that you would like for us to speak to during the upcoming monthly meeting, please submit those questions through this [survey](#). Thank you!

In addition, Thursday, April 20th we will be hosting a Provider Informational session on Medicaid Renewals and the PHE unwinding. Please [register for the event](#) to learn about updates specific to providers and hear answers to some of your questions!



# Department for Public Health

- Federal COVID-19 emergency grants concluded or ending summer 2024.
- COVID-19 testing support for long-term care facilities (LTCFs) will conclude June 2024.
- Antigen test support largely winding down but will continue into 2024 for local health departments, homeless shelters, and corrections.
- Most responsibilities for COVID-19 vaccines and treatments are transitioning or already transitioned to commercial channels.
- Most data collection / analysis functions have transitioned to routine operations as is done for typical disease and mortality surveillance.

# Impacts to Child Care

- Child Care and Development Block Grant funding anticipated to decrease
  - Traditional funds may not be used for transitional Child Care Assistance Program (CCAP) phasing-out payments
  - Child care sustainability payments will end
  - Start-up grants for child care centers and homes will end

# Impacts to Child Welfare

- National fingerprint-based background checks must be implemented
  - State agencies were given more time to comply with the required transition to national fingerprint-based background checks for many caregivers and facility and state agency staff
  - Name-based background checks have been completed during this time
  - With the end of the federal emergency, the deadline will be June 30, 2023
- Ending the simplified process for states to provide assistance to youth in extended commitment up to age 21
- Allowing modifications to educational/work requirements for these youth due to the pandemic

# Impacts to Child Welfare

- Ending virtual visits to children in out-of-home care
  - The federal government requires home visits to be conducted by the case-worker, but allowed visits to be conducted virtually during the pandemic
  - Due to foster home and congregate care placement shortages, children are sometimes placed hours away from their home community
  - Giving front-line social workers the flexibility to conduct visits virtually when safe to do so helps with managing high caseloads and prioritizing in-person visits with children in need or at high-risk

# Impacts to Public Assistance Programs

- Reinstating Supplemental Nutrition Assistance Program (SNAP) time limits
- Increased Kentucky Works Program outreach and engagement to increase work participation ahead of the unwinding
- Lack of child care options has been noted repeatedly as a barrier to workforce participation (even though CCAP has been expanded)



## Questions