

Investments in Information Technology Improvements & Modernization Projects Oversight Board – Administrative Office of the Courts – October 10, 2023

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Information and Technology Services

Supporting the Entire Judicial Branch

Data Center, Servers, Desktops & Laptops	Local and Wide Area Networks, Internet, Wi-Fi, VPNs	Service Desk, Field Support, Change Control	Application Design, Development, Implementation & Support	Project Management Office	Court Services, Business Analysts, Consulting, Training, Bookkeeping Support
Judicial Branch Education, Continuing Education for Judges and Clerks	Research and Statistics, Data Governance	Records, Background Checks, Expungement Clinics	Audio & Video Recordings, Hybrid Court, Video Arraignment	Information Security, Assessment and Improvement	Phones, Print Shop, Operators, Request Fulfillment, Other Duties as Assigned

Judicial Branch Technology Budget \$30.2 million General Fund

\$5.9 million Restricted Funds

Total Budget: \$36.1 million

KYeCourts Program From Then to Now

2013 - 2022

HB238 authorized Phase \$28.1 million

 CourtNet 2.0, Electronic Filing from Pilot to statewide, Infrastructure enhancements, C-Track for Appellate Courts, OnBase Enterprise Content Management, launched KY3 (51 counties are live), Full Microsoft tech stack (5 years and 51 counties so far), first mandatory electronic filing (foreclosure and credit card debt collection); mandatory expansion, CourtNet 3.0, and Appellate eFiling.

2022 and Beyond

HB244 included \$38 million in ARPA funding to complete the project

 2022 Initiated deliberate, collaborative process to evaluate options. Product demonstrations (8/30/22 Tyler Odyssey, 12/16/22 Journal Tech) conducted, site visit conducted to Kansas City September 25-28, 2023, and development of an RFP is underway. Anticipating release in January 2024.

AOC Data Center

Vandalay Drive since 2013

Cold Aisle Concept Hyperconverged 290 Virtual Servers 960 Logical Processors 11.25 Terabytes of Memory 830 Terabytes of Storage

Duplicated at COT for Disaster Recovery



Information Security

Small Team of Dedicated Information Security Professionals

Information Security Governance Committee, Audit Oversight Committee

Backups monitored Daily Recovery Tested at least Quarterly

Remote Work

Roles, Work, and Performance

Policies and Procedures

Productivity and Cost Savings

Funding and Governance



RECOGNIZE RISK INHERENT TO LEGACY APPLICATIONS PRIORITIZE TECHNICAL CURRENCY OVER NEW ALWAYS LOOK AT TOTAL COST OF OWNERSHIP



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