



Commonwealth of Kentucky
Health and Welfare and Family Services Committee
June 20, 2018

Kentucky HEALTH Recap

WHY: Unsustainable Growth

- **High poverty and Medicaid enrollment**
 - Workforce participation rate 59.4% (45th in the nation)
 - 19% of Kentuckians in poverty
 - 47th in the nation for median household income
 - **Nearly 1/3 of state population enrolled in Medicaid**
- **Kentucky has poor health outcomes despite high spending**
 - 1 in 3 Kentuckians have weight-related health issues
 - 2nd highest rate of smoking in the nation
 - 1st highest in the nation for cancer deaths
- **No long-term financing plan**
 - **\$1.2 billion** projected spending on expanded Medicaid over the next five years (SFY 2017-2021)

Every \$1 we spend on expanded Medicaid is \$1 we cannot spend on coverage for pregnant women, children, and individuals who need Medicaid due to age, blindness, or having a disability.

Kentucky HEALTH

Kentucky will enroll non-disabled adult and children beneficiaries beginning July 2018.*

Kentucky HEALTH is the new health and well-being program for certain low-income adults and their families.

Helping to **E**ngage & **A**chieve **L**ong **T**erm **H**ealth



Comprehensive Approach

1 Incentivize preventive care

2 Model commercial market insurance

3 Incorporate community engagement

4 Address growing drug abuse epidemic

*There are exemptions that exist as Kentucky HEALTH is not a one size fits all program.

Income for Medicaid Eligibility

If your household size is:	And your income is:
1	Less than \$16,394
2	Less than \$22,107
3	Less than \$27,820
4+	Less than \$33,534

You may be eligible to receive Medicaid benefits.

Kentucky HEALTH Covered Populations



Medicaid Populations NOT included in Kentucky HEALTH

Traditional Medicaid (Aged, Blind & Disabled)

Home and
Community Based
Waiver - 1915(c)

No Change

Michelle P Waiver –
1915(c)

No Change

Acquired Brain Injury
– 1915(c)

No Change

Nursing Facility and
ICF/MR Residents

No Change

Model Waiver II –
1915(c)

No Change

Supports for
Community Living –
1915(c)

No Change

Acquired Brain Injury,
Long Term Care –
1915(c)

No Change

Qualified Medicare
Beneficiaries

No Change

Medicaid Populations INCLUDED in Kentucky HEALTH

Non-Disabled Adults & Children
(Individuals covered before expansion, pregnant women, children, former foster youth up to age 26 & adult expansion population)

Income-Eligible
Parents/Guardians

- Premiums or Copays
- No Change in Benefits (continue to get vision and dental through MCO)
- Community Engagement required, unless primary caretaker of dependent

Income-Eligible Adults

- Premiums or Copays
- Vision and Dental available through My Rewards Account
- Community Engagement required, unless primary caretaker of dependent

Pregnant Women &
Children (Traditional
Medicaid and KCHIP)

- No Premiums
- No Change in Benefits
- Community Engagement initiative not required

Medically Frail Adults &
Former Foster Youth up
to age 26

- Optional Premiums (for access to My Rewards)
- No Change in Benefits
- Community Engagement initiative not required

Kentucky HEALTH Eligibility

*If paying premiums

Categories of Eligibility						
	Children	Pregnant Women	Former Foster Youth (up to age 26)	Medically Frail	Income-Eligible Caretaker of a Child	Income-Eligible Adults
State Plan (benefits)	✓	✓	✓	✓	✓	Alternative Benefit Plan
My Rewards Account (MRA)		✓	✓ *	✓ *	✓ *	✓ *
Deductible Account		Yes, but inactive until 60 days postpartum	✓	✓	✓	✓
Cost Sharing: Premiums			Optional (gives access to MRA)	Optional (gives access to MRA)	✓	✓
PATH Community Engagement					✓	✓
Premium Assistance (does not start until 2019)		Optional	Optional	Optional	✓	✓

Benefit Type by Population

Kentucky HEALTH Alternative Benefit Plan

- Benefits and limitations similar to the Kentucky State Plan
- Non-medical vision/dental services covered through Kentucky HEALTH My Rewards Account

Kentucky HEALTH Medicaid State Plan/CHIP

- No change in benefits
- All vision/dental services covered by **MCOs**

Population	Benefit Package
Income-Eligible Adults	● Kentucky HEALTH Alternative Benefit Plan
Medically Frail Adults	● Medicaid State Plan (No change in benefits)
Former Foster Youth to age 26	● Medicaid State Plan (No change in benefits)
Income-Eligible Parents/Guardians & Transitional Medical Assistance (TMA)	● Medicaid State Plan (No change in benefits)
Pregnant Women	● Medicaid State Plan (No change in benefits)
Children	Medicaid State Plan (No change in benefits)

Note: Someone is considered a parent/caretaker until a dependent child is age 18.

What is the Kentucky HEALTH Program?

Kentucky HEALTH is broken down into several different components, detailed below:

Cost Sharing

Introduce beneficiaries to making on time monthly premiums

Deductible Account

Empowers individuals to make informed healthcare decisions.

My Rewards Account

Provide rewards for beneficiaries to improve their health, engage in their communities, and improve job skills.

PATH Community Engagement Program

Research shows an important link between community engagement and an individual's overall health.

Employer Sponsored Insurance will not take effect until 2019

Employer Sponsored Insurance

A path for the Commonwealth to pay beneficiary's premium if employer sponsored insurance is available.



FYI

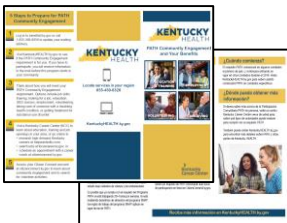
More information on these key components of the Kentucky HEALTH program can be found online at www.KentuckyHEALTH.ky.gov.

Community Engagement

Community Engagement – Individual PATH

Partnering to Advance Training and Health

- Some adults on Medicaid will need to participate in **80 hours of Community Engagement activities each month** to keep their medical benefits.
- Individuals can **choose community engagement activities based on their goals and skills.**
- Kentucky HEALTH **is working with Kentucky Career Centers and adult education agencies across the Commonwealth.**



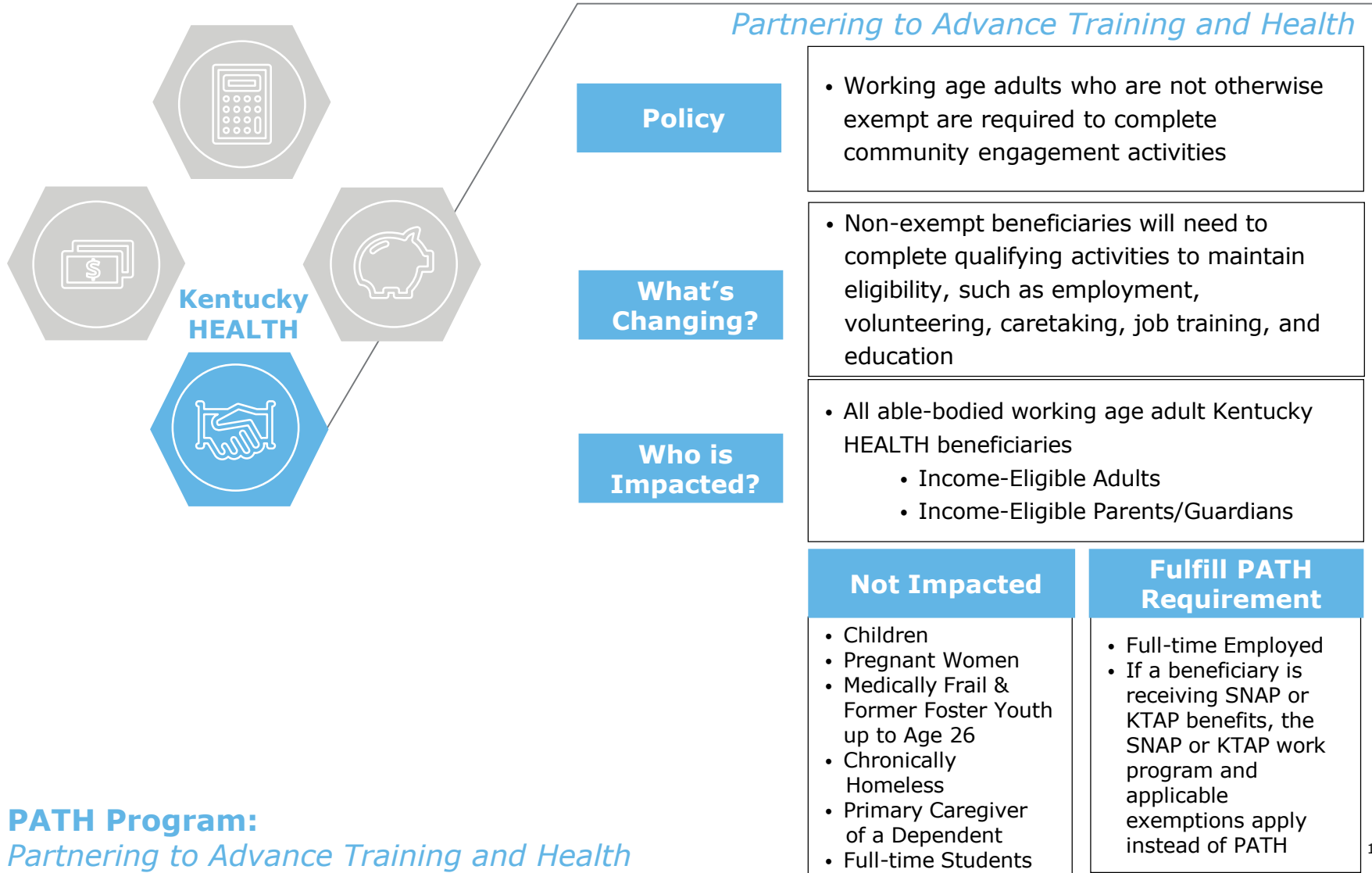
FYI: A PATH Community Engagement pamphlet is being distributed to KCCs and DCBS. It will also be available on the Resources page of www.KentuckyHEALTH.ky.gov in both English and Spanish.

Community Engagement Initiative

Research shows an important link between some sort of community engagement and an individual's overall health and well-being. The PATH program is a community engagement initiative for Kentucky HEALTH beneficiaries designed to better individual health outcomes.

PATH Program

Partnering to Advance Training and Health



PATH Program:

Partnering to Advance Training and Health

Overview: Creating an Individualized PATH

Partnering to Advance Training and Health

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- Kentucky HEALTH **is working with Kentucky Career Centers and adult education agencies across the Commonwealth.**



FYI: A PATH Community Engagement pamphlet is being distributed to KCCs and DCBS. It will also be available on the Resources page of www.KentuckyHEALTH.ky.gov in both English and Spanish.

Who is Included in PATH Community Engagement?

Included

Working age adults who:

- Do not have a disability
- Are not the primary caregiver for a child or children
- Are not exempt for another reason

Not Included

- Children
- Pregnant Women
- Medically frail individuals
- People who are chronically homeless
- People who are taking care of their child or children
- Full-time students
- Former Foster Youth up to age 26

Some people are already meeting the Community Engagement requirement, including:

- People who are already employed full-time (30 hours per week or more)
- Individuals who are in SNAP or TANF employment & training programs

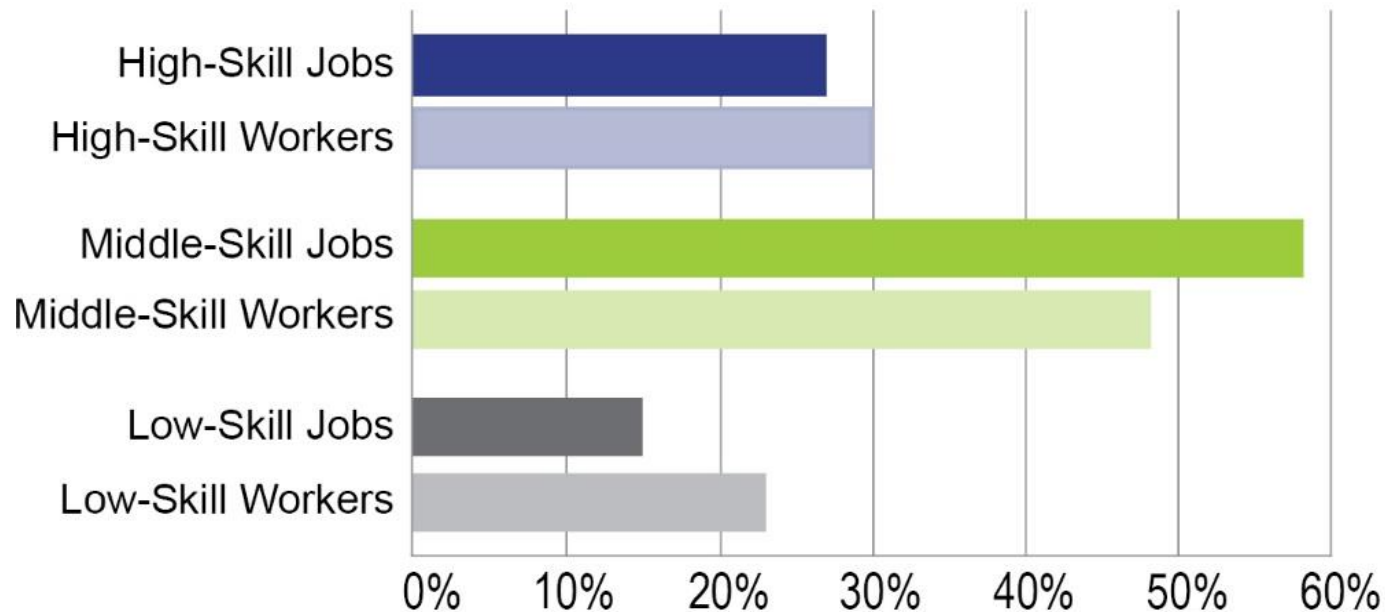
How to Meet Community Engagement

Qualifying Activities

- **Job Skills Training**
- **Kentucky Career Center (KCC) Skills/Goals Assessment**
- **Job Search Activities**
- **GED Programs**
- **Employment**
- **Apprenticeships/Internships**
- **Community Service/Volunteering**
- **Caregiving Services**
- **Participation in Substance Use Disorder Treatment**

WHY: Skills-to-Jobs Gap

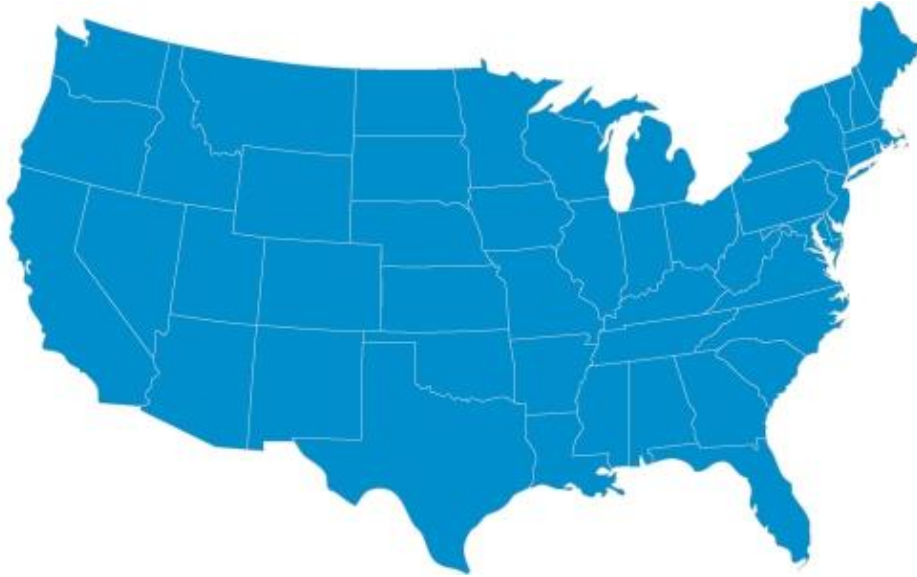
Jobs and Workers by Skill Level, Kentucky, 2015



Middle-skill jobs account for 58 percent of Kentucky's labor market, but only 48 percent of the state's workers are trained to the middle-skill level.

Source: National Skills Coalition analysis of Bureau of Labor Statistics Occupational Employment Statistics by State, May 2015 and American Community Survey data, 2015.

WHY: Workforce Participation Rate



U.S. Average
62.7%

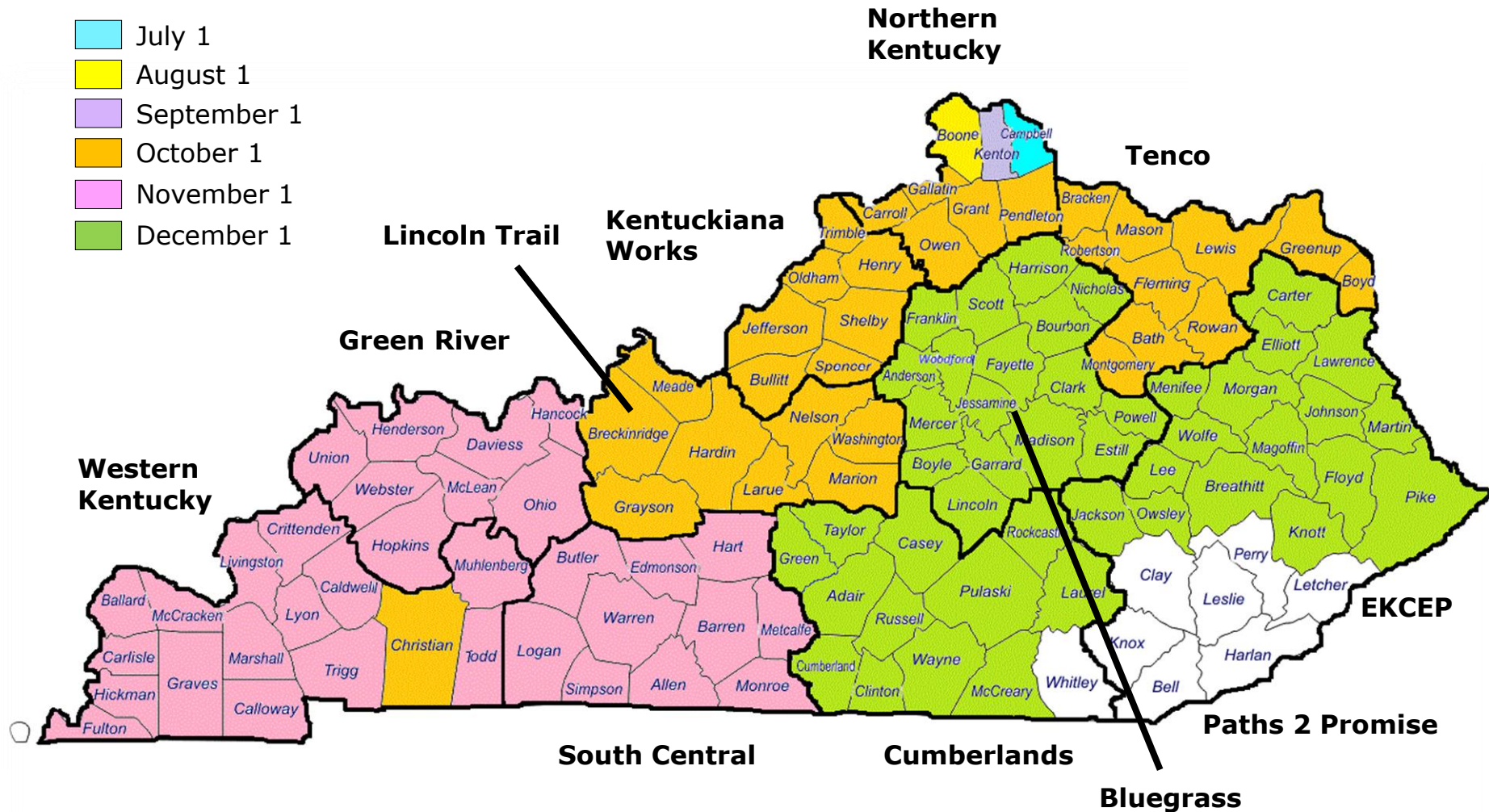


KY Average
57.6%

Kentucky would need to add more than **165,000** people to the workforce to reach the national average participation rate of 62.7% (as of 2016).

PATH Community Engagement Rollout by Region

DRAFT



*The counties labeled white are Paths 2 Promise counties. These counties are exempt from the PATH requirement through 2018. Additional information on requirements for these counties will be provided at a later date.

Outreach

Stakeholder Advisory Forums

What



Stakeholder Advisory Forums are set-up to help with the Medicaid transformation. These forums will include:

- updates on implementation activities
- live system demonstrations
- overviews of draft communications
- responses to questions about operationalizing specific policies
- notice of upcoming communications from the Commonwealth to beneficiaries
- topics brought forth by forum participants

Why



Provide an avenue for constructive feedback and solutions to help ensure a successful transition for eligible Medicaid beneficiaries

How



Moving forward, contact KYHealthTeam@KY.gov to be included on future communications regarding these meetings

Stakeholder Advisory Forum Agenda

Topic	Content
Opening/Welcome	<ul style="list-style-type: none">• Overview of the Stakeholder Advisory Forum• Kentucky HEALTH Covered Populations• Kentucky HEALTH Overview• PATH Community Engagement Information• Kentucky HEALTH Website Spotlight
Updates from Commonwealth	<ul style="list-style-type: none">• Outreach Notice Guide• Q&A from March, April & May Stakeholder Advisory Forums• Follow Kentucky HEALTH on Social Media
Project Milestones	<ul style="list-style-type: none">• April 1st - My Rewards• Updates to Citizen Connect on April 1st• Learning Management System (LMS) Updates
Provider Trainings	<ul style="list-style-type: none">• Dates of upcoming Provider Trainings
Q&A	<ul style="list-style-type: none">• Take questions from participants
Closing	

Stakeholder Advisory Forums

When



March 8th
1:00 PM EST



KY Transportation Cabinet Auditorium
200 Metro St, Frankfort, KY 40601



April 5th
1:00 PM EST



Kentucky Career Center
600 West Cedar St. Room 111, Louisville, KY 40202



May 3rd
1:00 PM EST



KY Transportation Cabinet Auditorium
200 Metro St, Frankfort, KY 40601



June 7th
1:00 PM EST



Kentucky Career Center
1324 Madison Ave., Covington, KY 41011



July 12th
1:00 PM EST



Ashland Community & Technical College
LRC Building Room L275, Ashland, KY 41101



August 2nd
1:00 PM CST



Green River ADD
300 Gradd Way, Owensboro, KY 42301



September 6th
1:00 PM EST



KY Transportation Cabinet Auditorium
200 Metro St, Frankfort, KY 40601



October 4th
1:00 PM EST



Center for Rural Dev. Ballroom
2292 US-27 #300, Somerset, KY 42501



November 1st
1:00 PM EST



KY Transportation Cabinet Auditorium
200 Metro St, Frankfort, KY 40601



December 6th
1:00 PM EST



KY Transportation Cabinet Auditorium
200 Metro St, Frankfort, KY 40601

Partnership Summits

Partnership Summits are starting with a state-wide gathering on 5/30, to be followed by local meetings by region

What

Kentucky HEALTH PATH Community Engagement Partnership Summits are intended to connect local business & community leaders in each region to network and problem solve for their specific community needs. These summits will include:

- Information on Kentucky HEALTH and Community Engagement
- Discussion on implementation and roles
- Review of specific local concerns/resources

When



Local summits are being planned for each workforce area per the current rollout map

Who



They will include local leaders, area businesses, community based organizations, and other interested parties

Kentucky HEALTH Website Spotlight

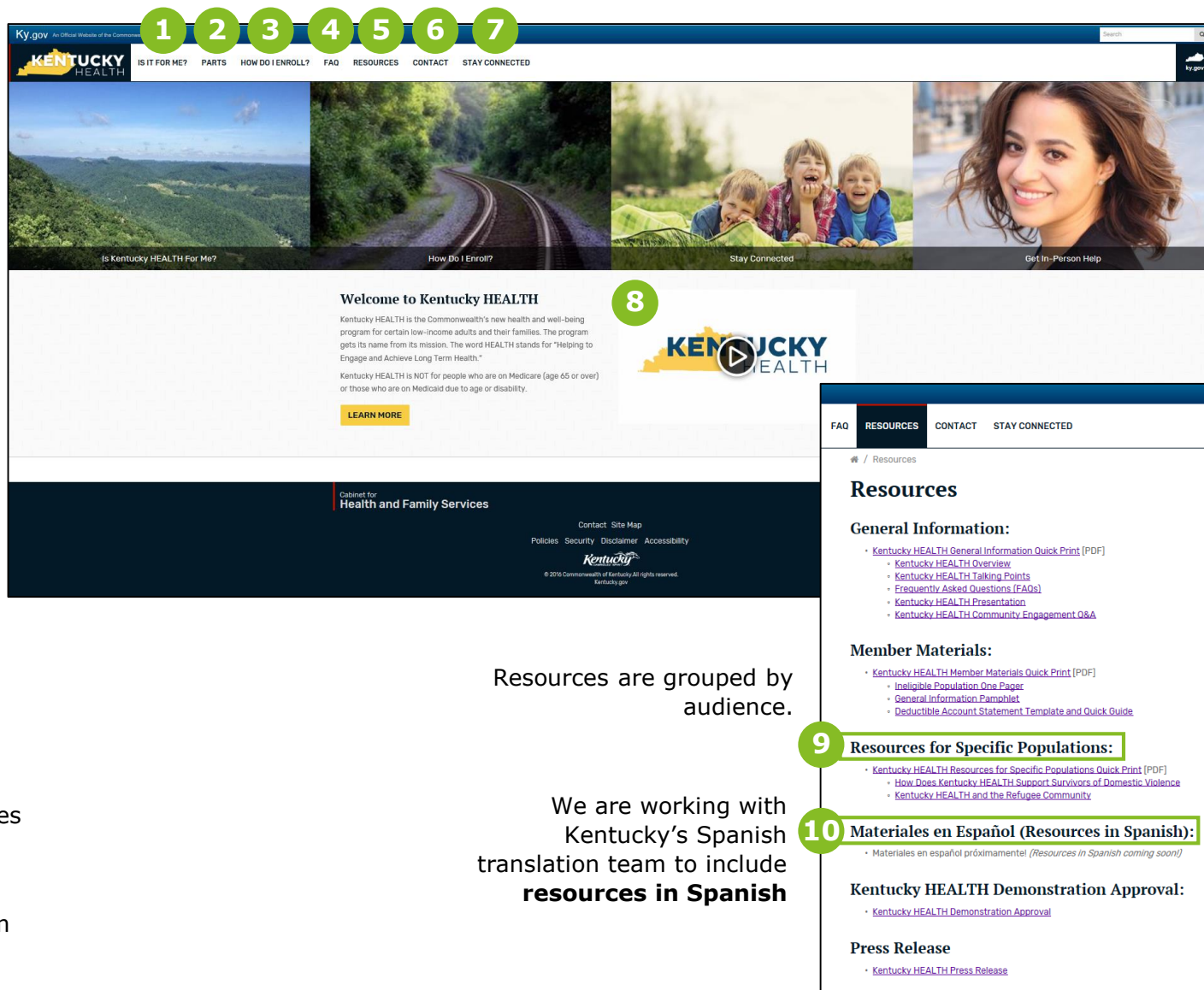
The Kentucky HEALTH website launched January 12th and provides detailed information about Kentucky HEALTH such as how to enroll, FAQs, and helpful resources.

Kentucky HEALTH Website:
www.KentuckyHEALTH.ky.gov



The screenshot shows the homepage of the Kentucky HEALTH website. At the top, there is a blue header with the "Ky.gov" logo and the text "An Official Website of the Commonwealth of Kentucky". A search bar is located in the top right corner. Below the header is a navigation menu with links: "IS IT FOR ME?", "PARTS", "HOW DO I ENROLL?", "FAQ", "RESOURCES", "CONTACT", and "STAY CONNECTED". The main content area features four large images with text overlays: "Is Kentucky HEALTH For Me?", "How Do I Enroll?", "Stay Connected", and "Get In-Person Help". Below these images, there is a "Welcome to Kentucky HEALTH" section with a paragraph explaining the program's mission and a "LEARN MORE" button. To the right, there is a "Subscribe to Kentucky HEALTH updates" section with a video player icon and a "SUBSCRIBE" button.

- 1 Chart that shows which populations are included
- 2 Summary of the program components
- 3 Information about enrollment in program
- 4 Frequently Asked Questions by topic
- 5 PDFs of resources for specific audiences
- 6 Contact information for support services
- 7 Links to state agency Facebook and Twitter pages
- 8 Overview video of the Kentucky HEALTH program



The screenshot shows the KentuckyHEALTH website interface. At the top, a navigation bar includes links for 'IS IT FOR ME?', 'PARTS', 'HOW DO I ENROLL?', 'FAQ', 'RESOURCES', 'CONTACT', and 'STAY CONNECTED'. Below this is a hero section with four images: a landscape, a road, children, and a woman, each with a caption: 'Is Kentucky HEALTH For Me?', 'How Do I Enroll?', 'Stay Connected', and 'Get In-Person Help'. The main content area features a 'Welcome to Kentucky HEALTH' message, a 'LEARN MORE' button, and a 'Kentucky HEALTH' video player. A sidebar on the right lists 'Resources' categorized into 'General Information', 'Member Materials', 'Resources for Specific Populations', and 'Materiales en Español (Resources in Spanish)'. The footer includes 'Cabinet for Health and Family Services', 'Contact Site Map', 'Policies Security Disclaimer Accessibility', and the Kentucky logo.

1 Chart that shows which populations are included

2 Summary of the program components

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4 Frequently Asked Questions by topic

5 PDFs of resources for specific audiences

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8 Overview video of the Kentucky HEALTH program

Resources are grouped by audience.

We are working with Kentucky's Spanish translation team to include **resources in Spanish**

9 Resources for Specific Populations:

- Kentucky HEALTH Resources for Specific Populations Quick Print [PDF]
- How Does Kentucky HEALTH Support Survivors of Domestic Violence
- Kentucky HEALTH and the Refugee Community

10 Materiales en Español (Resources in Spanish):

- Materiales en español próximamente (Resources in Spanish coming soon!)

Kentucky HEALTH Demonstration Approval:

- Kentucky HEALTH Demonstration Approval

Press Release

- Kentucky HEALTH Press Release

Outreach Notice Update: 3/5/18, Important News

Postcard Back – English

Important news about Medicaid in Kentucky!

You may have heard that Kentucky is changing the way Medicaid works ... Kentucky HEALTH encourages and supports activities that lead to better health and well-being.

Please visit KentuckyHEALTH.ky.gov to see if you're eligible for this new program that starts in 2018. If you are eligible, you can customize your own path to better health and success.

Also, you can start earning rewards as of January 2018!

Watch your mailbox! You will get more information in the mail before anything changes.

Postcard Front – English

Important news about Medicaid in Kentucky!

KENTUCKY
HEALTH

Email – English

KENTUCKY
HEALTH

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Watch your mailbox! You will get more information in the mail before anything changes.

KentuckyHEALTH.ky.gov 1-800-635-2570

Email – Spanish

KENTUCKY
HEALTH

Noticias importantes sobre Medicaid en Kentucky!

Quizá ha escuchado que Kentucky está cambiando la manera en que opera el programa de Medicaid ... Kentucky HEALTH promueve y apoya actividades que mejoran la salud y el bienestar de sus beneficiarios.

Por favor visite KentuckyHEALTH.ky.gov para ver si usted es elegible para este programa que comienza en el 2018. De ser elegible podrá definir su paso hacia el éxito y mejorar su salud.

También comenzará a acumular premios a partir de enero del 2018.

¡Manténgase pendiente a su correo! Recibirá información adicional por correo antes de que comiencen los cambios del programa.

KentuckyHEALTH.ky.gov 1-800-635-2570

Notice Guide

Kentucky HEALTH Notice Guide

KENTUCKY
HEALTH

Correspondence ID	KYH00001
Correspondence Name	Important news about Medicaid in Kentucky!
Recipients	Current Medicaid households with an individual who may be potentially eligible for Kentucky HEALTH
Date Sent	March 5, 2018
Delivery Channel	Physical Mail or Email if there was an email address on file.
Spanish Version Available?	Yes -- attached. Copies of all versions of correspondence attached and will be available online at http://www.kentuckyhealth.ky.gov/Pages/Resources.aspx
Notice Content	<p>ENGLISH VERSION TEXT:</p> <p>Important news about Medicaid in Kentucky!</p> <p>You may have heard that Kentucky is changing the way Medicaid works. Kentucky HEALTH encourages and supports activities that lead to better health and well-being.</p> <p>Please visit KentuckyHEALTH.ky.gov to see if you're eligible for this new program that starts in 2018. If you are eligible, you can customize your own path to better health and success.</p> <p>Also, you can start earning rewards as of January 2018!</p> <p>Watch your mailbox! You will get more information in the mail before anything changes.</p> <p>ESPAÑOL:</p> <p>Noticias importantes sobre Medicaid en Kentucky!</p> <p>Quizá ha escuchado que Kentucky está cambiando la manera en que opera el programa de Medicaid. Kentucky HEALTH promueve y apoya actividades que mejoran la salud y el bienestar de sus beneficiarios.</p>

Postcard Back – Spanish

Noticias importantes sobre Medicaid en Kentucky!

Quizá ha escuchado que Kentucky está cambiando la manera en que opera el programa de Medicaid ... Kentucky HEALTH promueve y apoya actividades que mejoran la salud y el bienestar de sus beneficiarios.

Por favor visite KentuckyHEALTH.ky.gov para ver si usted es elegible para este programa que comienza en el 2018. De ser elegible podrá definir su paso hacia el éxito y mejorar su salud.

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Postcard Front – Spanish

Noticias importantes sobre Medicaid en Kentucky!

KENTUCKY
HEALTH

The Notice Guide and all information related to the outreach notices can be found on the following page:

www.KentuckyHEALTH.ky.gov/Pages/Resources.aspx



Outreach Notice Update: 3/16/18, Special Enrollment

Advises Kentucky HEALTH households with multiple MCOs to consolidate to avoid multiple premium payments

Special Enrollment Notice and Notice Guide

COMMONWEALTH OF KENTUCKY Cabinet for Health and Family Services <Department for Medicaid Services>		Date:<Date> Case Number:<Case No.>
<p><Client First MI Last Name > <Case of (Co)P> <To Street Address Line1> <To Street Address Line 2> <To City, State, Zip></p> <p>Kentucky HEALTH</p> <p>Greetings from your Kentucky Department for Medicaid Services because adult members of your household (MCOs) for Medicaid benefits:</p> <p>NAME NAME</p> <p>Starting July 1, 2018 you will pay a monthly premium for each MCO that your household has. The premium amount will be from \$1 to \$15 based on your household income. Premiums must be paid to each MCO every month. If your family members are in the same MCO, you will only pay one premium.</p> <p>You may select one of the MCOs your family uses now for all adult members in your household. If you do, you will only pay one premium each month. You can make this change from April 1, 2018 to May 31, 2018.</p> <p>Here is an example of the Miller family, with husband (John) and wife (Jane). John is enrolled with MCO #1 and Jane is enrolled with MCO #2. The total amount they pay depends on their household income.</p> <p>EXAMPLE 1: Adults in the same household choose to stay with their current MCOs.</p> <p>John keeps MCO #1 Jane keeps MCO #2 Total - The Millers must pay premiums for both MCOs.</p> <p>EXAMPLE 2: Adults in the same household choose to consolidate to one MCO.</p> <p>John and Jane choose MCO #1 Total - The Millers must pay one premium for MCO #1.</p> <p>Web Site: http://chfs.ky.gov</p>	<p>Correspondence ID KYH00002</p> <p>Correspondence Name "Kentucky HEALTH Special Enrollment Notice"</p> <p>Recipients Kentucky HEALTH households in which adult members of the household are enrolled with different MCOs</p> <p>Purpose To inform Kentucky HEALTH households that will have multiple premium payments due to adults being enrolled in different MCOs that they may consolidate MCOs.</p> <p>Date Sent March 18, 2018</p> <p>Spanish Version Available (Yes/No) - link? Yes</p> <p>Delivery Channel (Physical Mail, Electronic, Email) The notice will be made available to the beneficiary via their selected preference (mail, e-mail). If the beneficiary has not enrolled online or selected a preference the statement shall be mailed to the address on file.</p> <p>Notice Content</p> <p>Kentucky HEALTH Special Enrollment Notice</p> <p>Greetings from your Kentucky Department for Medicaid Services. You got this notice because adult members of your household have different Managed Care Organizations (MCOs) for Medicaid benefits:</p> <p>NAME MCO Name NAME MCO Name</p> <p>Starting July 1, 2018 you will pay a monthly premium (fee) to each MCO that your household has. The premium amount will be from \$1 to \$15 based on your household income. Premiums must be paid to each MCO every month. If your family members are in the same MCO, you will only pay one premium.</p> <p>You may select one of the MCOs your family uses now for all adult members in your household. If you do, you will only pay one premium each month. You can make this change from April 1, 2018 to May 31, 2018.</p> <p>Here is an example of the Miller family, with husband (John) and wife (Jane). John is enrolled with MCO #1 and Jane is</p>	

Special Enrollment Period Poster

Are adults in your household on Medicaid and enrolled in different MCOs?

Find out if your household can **save money by enrolling members in the same MCO!** Ask your **DCBS office** or local **Assister** about the Kentucky HEALTH **Special Enrollment Period**.

Starting on **July 1, 2018**, some people on Medicaid will need to pay monthly premiums to their MCO to get health benefits. This is part of the new Medicaid program called **Kentucky HEALTH**.

If you qualify, you may change MCOs from **April 1, 2018 – May 31, 2018**.

- To change MCOs: go to benefind.ky.gov, call 1-855-446-1245 or 1-800-635-2570.
- To find in-person help: visit www.khbe.ky.gov on the "Find Help" page for more information.

Visit www.KentuckyHEALTH.ky.gov to learn more about Kentucky's new Medicaid program!





The Notice Guide and all information related to the outreach notices can be found on the following page:

www.KentuckyHEALTH.ky.gov/Pages/Resources.aspx

Outreach Notice Update: 4/1/18, Future PATH Hours

Educates Kentucky HEALTH beneficiaries in Northern Kentucky about the PATH Community Engagement requirement 90 days before the requirement begins in their area

Future PATH Hours Notice – Northern Kentucky

COMMONWEALTH OF KENTUCKY
Cabinet for Health and Family Services
Department for Community Based Services

Client First Name, MI, Last Name
Care of (c/o)
To Street Address Line 1
To Street Address Line 2
To City, State, Zip

Notice of Future PATH (Community Engagement) Requirements

Starting July 1, 2018, one or more people in your household may receive Medicaid benefits through the Kentucky HEALTH program. They may need to complete 80 hours of PATH (Partnering to Advance Training and Health) activities each month to use their medical benefits. The PATH requirement starts on July 1, 2018.

They must complete PATH (community engagement) hours each month and report the hours at www.CitizenConnect.ky.gov to use medical benefits.

People with any of the following conditions may not have a PATH requirement:

Full-time students	Exempt as long as they are enrolled in full-time education.
Primary caregivers	Exempt as long as a dependent child under age 19 remains in the home.
Pregnant women	Households with a dependent child can choose one adult in the household as a primary caregiver to receive this exemption. Exempt during their pregnancy and 60 days after the pregnancy ends.
Medically frail	Exempt as long as their managed care organization (MCO) can verify that they meet the definition of medically frail. You may be determined medically frail if you are homeless, have a serious medical problem (including substance use disorder), or have a disability that significantly impacts your ability to do one or more activities of daily living.
Former foster youth	Exempt until they turn 26.
Children	Exempt until they turn 19.
No longer a part of Kentucky HEALTH	Exempt until they re-enroll in Kentucky HEALTH.

Once you get your official Notice of Eligibility, if you think you qualify for one of these exemptions, call us at 1-855-306-8959.

You can complete your PATH hours by doing any combination of PATH activities. For example, you can do 20 hours of volunteer activities in a month and 60 hours of employment activities in a month to meet your 80-hour requirement. Some examples of PATH activities that qualify are:

Job skills training	Employment
Job search activities	Community work experience
General education (i.e. GED)	Community service
Vocational education/training	Caregiving services
Participation in drug treatment	

If you have any questions, please visit www.CitizenConnect.ky.gov or call 1-855-450-8328.

English

COMMONWEALTH OF KENTUCKY
Cabinet for Health and Family Services
Department for Community Based Services

Client First Name, MI, Last Name
Care of (c/o)
To Street Address Line 1
To Street Address Line 2
To City, State, Zip

Aviso de Requisitos Futuros de PATH (Participación de la Comunidad)

A partir del 1^o de julio del 2018, una o más personas de su hogar pueden recibir beneficios de Medicaid a través del programa Kentucky HEALTH. Puede que ellos necesiten completar 80 horas de actividades de PATH (En busca de lazos de cooperación para fomentar una buena salud y preparación física) cada mes para usar sus beneficios médicos. Los requisitos de PATH comienzan el 1^o de julio del 2018.

Ellos tienen que completar horas de PATH cada mes e informar las horas en www.CitizenConnect.ky.gov para usar los beneficios médicos.

Las personas con alguna de las siguientes condiciones puede que no tengan requisitos de PATH:

Estudiantes a tiempo completo	Evento siempre y cuando estén matriculados en educación a tiempo completo.
Cuidadores primarios	Evento siempre y cuando un menor de 19 años dependiente permanezca en el hogar. Un hogar con un menor dependiente puede elegir a un adulto del hogar como cuidador primario para recibir esta exención.
Mujeres embarazadas	Evento durante el embarazo y 60 días después del parto.
Personas delicadas de salud	Evento siempre y cuando su organización de atención médica administrada (MCO) pueda verificar que están contemplados dentro de la definición de delicados de salud. Usted puede ser denominado delicado de salud si está discapacitado, tiene un problema de salud grave (incluyendo trastornos por uso de sustancias), o tiene una discapacidad que impacta significativamente su habilidad de llevar a cabo una o más de las actividades de la vida diaria.
Jóvenes que haya estado bajo los cuidados de crianza	Evento hasta que cumpla 26.
Niños	Evento hasta que cumpla 19.
Ya no forma parte de Kentucky HEALTH	Evento hasta que se inscriban nuevamente en Kentucky HEALTH.

Una vez que usted reciba su Aviso oficial de Elegibilidad, si cree que reúne los requisitos para una de estas exenciones, llámenos al 1-855-306-8959.

Usted puede completar sus horas de PATH haciendo cualquier combinación de actividades de PATH. Por ejemplo, puede hacer 20 horas de actividades voluntarias en un mes y 60 horas de actividades de trabajo en el mes para reunir su requisito de 80 horas. Algunos ejemplos de las actividades de PATH que se consideran son:

Capacitación de habilidades de trabajo	Empleo
Actividades de búsqueda de empleo	Experiencia en trabajos comunitarios
Educación general (i.e. GED)	Servicios comunitarios
Educación/capacitación vocacional	Servicios de cuidados
Participación en tratamiento de drogas	

Si tiene alguna pregunta, por favor visite www.CitizenConnect.ky.gov o llame al 1-855-450-8328.

Web site: <http://cchp.ky.gov/> An Equal Opportunity Employer M/F/D

Spanish

Notice Guide

Correspondence ID	KYH00003								
Correspondence Name	"Notice of Future PATH (Community Engagement) Requirements"								
Recipients	Households in Northern Kentucky who are potentially eligible for Kentucky HEALTH								
Purpose	To educate Kentucky HEALTH beneficiaries about the PATH Community Engagement requirement 90 days before the requirement begins in their area								
Date Sent	April 1, 2018								
Spanish Version Available (Yes/No) – link?	Yes								
Delivery Channel (Physical Mail, Electronic, Email)	Physical Mail								
Notice Content	<p>Notice of Future PATH (Community Engagement) Requirements</p> <p>Starting July 1, 2018, one or more people in your household may receive Medicaid benefits through the Kentucky HEALTH program. They may need to complete 80 hours of PATH (Partnering to Advance Training and Health) activities each month to use their medical benefits. The PATH requirement starts on July 1, 2018.</p> <p>They must complete PATH (community engagement) hours each month and report the hours at www.CitizenConnect.ky.gov to use medical benefits.</p> <p>People with any of the following conditions may not have a PATH requirement:</p> <table border="1"><tr><td>Full-time students</td><td>Exempt as long as they are enrolled in full-time education.</td></tr><tr><td>Primary caregivers</td><td>Exempt as long as a dependent child under age 19 remains in the home. Households with a dependent child can choose one adult in the household as a primary caregiver to receive this exemption.</td></tr><tr><td>Pregnant women</td><td>Exempt during their pregnancy and 60 days after the pregnancy ends.</td></tr><tr><td>Medically frail</td><td>Exempt as long as their managed care organization (MCO) can verify that they meet the definition of medically frail.</td></tr></table>	Full-time students	Exempt as long as they are enrolled in full-time education.	Primary caregivers	Exempt as long as a dependent child under age 19 remains in the home. Households with a dependent child can choose one adult in the household as a primary caregiver to receive this exemption.	Pregnant women	Exempt during their pregnancy and 60 days after the pregnancy ends.	Medically frail	Exempt as long as their managed care organization (MCO) can verify that they meet the definition of medically frail.
Full-time students	Exempt as long as they are enrolled in full-time education.								
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Pregnant women	Exempt during their pregnancy and 60 days after the pregnancy ends.								
Medically frail	Exempt as long as their managed care organization (MCO) can verify that they meet the definition of medically frail.								



The Notice Guide and all information related to the outreach notices can be found on the following page:

www.KentuckyHEALTH.ky.gov/Pages/Resources.aspx

Outreach Notice Update: 5/15/18, Notice About Your Coverage

Educates Kentucky HEALTH beneficiaries about the new information on their upcoming "Notice of About Your Coverage"

Highlights of the Notice About Your Coverage

COMMONWEALTH OF KENTUCKY
Cabinet for Health and Family Services
«Department for Community Based Services»

<Client First Name, MI, Last Name>
<Care of (c/o)>
<To Street Address Line1>
<To Street Address Line 2>
<To City, State, Zip>

Important Information About Your Medicaid Coverage is Coming!

Kentucky HEALTH is a new program for some people who are on Medicaid in Kentucky. In June, you will receive a **Notice About Your Coverage** in the mail from the Commonwealth. There will be important information about the **steps you must take to keep your medical benefits**. Please **save this information to answer questions you may have** when you receive your Notice About Your Coverage. See below for more information about the new sections about Kentucky HEALTH.

NEW SECTION: Kentucky HEALTH Summary		
Name	Benefit Type	Plan Type Effective Date
1 Benefit Type What do the different benefit types mean? Look at the Kentucky HEALTH Summary section in the "Benefit Type" box to see what type of medical benefits you will receive: <ul style="list-style-type: none"> Alternative Benefit Plan: Non-medical dental and vision services are covered through your My Rewards Account. The My Rewards Account is a special health spending account where you can earn dollars by doing certain healthy activities. State Plan: Your Medicaid benefits DO NOT change. Dental and vision services will still be covered by your health plan, and non-emergency medical transportation costs will be paid by the Commonwealth. What are the different cost-sharing plans? You may need to pay to use your medical benefits. The amount you may pay depends on your situation and household income. Look at the Kentucky HEALTH Summary section in the "Benefit Type" box to see what type of cost sharing you will have. <ul style="list-style-type: none"> No Cost Share: You do not pay premiums or copayments. Premium or Optional Premium: You will pay a monthly fee to each Managed Care Organization (MCO) where the adults in your household are enrolled. The premium amount will be \$1 - \$15 based on your household income. If you pay the premium, you will have access to your My Rewards Account to pay for extra benefits. If you do not pay your premiums, you could lose your benefits or have to pay a copayment (copay) each time you get healthcare services. Optional Premium: You can choose to pay a premium to your MCO each month 		

English

COMMONWEALTH OF KENTUCKY
Cabinet for Health and Family Services
«Department for Community Based Services»

<Client First Name, MI, Last Name>
<Care of (c/o)>
<To Street Address Line1>
<To Street Address Line 2>
<To City, State, Zip>

Próximamente habrá Información Importante Sobre su Cobertura Médica!

Kentucky HEALTH es un programa para algunas personas que están en el Medicaid de Kentucky. En junio usted recibirá por correo un **Aviso Sobre Su Cobertura** de parte del Estado. En este encontrará información importante sobre los pasos a seguir para mantener su cobertura médica. Por favor guarde esta información para responder a las preguntas que pueda tener cuando reciba el **Aviso Sobre Su Cobertura**. A continuación tiene más información sobre las secciones nuevas relacionadas con Kentucky HEALTH.

SECCIÓN NUEVA: Resumen de Kentucky HEALTH		
Nombre	Tipo de Beneficio	Tipo de Plan Fecha de Vigencia
1 Tipo de Beneficio ¿Qué significan los diferentes tipos de beneficios? Mire en la sección Resumen de Kentucky HEALTH en el recuadro de "Tipo de Beneficio" para ver qué tipo de beneficios médicos usted recibirá. <ul style="list-style-type: none"> Plan de Beneficios Alternativos: Los servicios dentales y de visión no médicos están cubiertos a través de su Cuenta My Rewards. La Cuenta My Rewards es una cuenta especial de ahorro de salud donde usted puede acumular dólares al realizar ciertas actividades de salud. Plan Estatal: Sus beneficios de Medicaid NO cambian. Los servicios dentales y de visión serán todavía cubiertos por su plan de salud y los costos de transporte médico que no son de urgencia serán pagados por el Estado. ¿Cuáles son los diferentes planes de distribución de costos? Es posible que tenga que pagar para usar sus beneficios médicos. El monto a pagar va a depender de su situación y de los ingresos de su hogar. Mire en la sección de Resumen de Kentucky HEALTH en el recuadro de "Tipo de Beneficio" para ver qué tipo de distribución de costos usted tendrá. <ul style="list-style-type: none"> Sin Distribución de Costos: Usted no paga primas ni copagos. Prima o Prima Opcional: Usted pagará una cuota mensual a cada una de las Organizaciones de Atención Médica Administrada (MCO) donde los adultos de su hogar están inscritos. El monto de la prima será de \$1 a \$15 en dependencia del ingreso de su hogar. Si usted paga la prima, tendrá acceso a su Cuenta My Rewards para pagar beneficios extras. Si usted no paga sus primas, podría perder sus beneficios o tener que pagar un copago cada vez que reciba servicios de atención a la salud. Prima Opcional: Usted puede escoger pagarle cada mes una prima a su MCO para 		

Spanish

Notice Guide

Correspondence ID	KYH00005									
Correspondence Name	"Highlights of the Notice About Your Coverage"									
Recipients	Individuals/Households who will be enrolled in Kentucky HEALTH									
Purpose	To educate Kentucky HEALTH beneficiaries about the new information on their upcoming "Notice of About Your Coverage"									
Date Sent	May 15, 2018									
Spanish Version Available (Yes/No)	Not yet approved for translation									
Delivery Channel (Physical Mail, Electronic, Email)	The notice will be made available to the beneficiary via their selected preference (mail, e-mail). If the beneficiary has not enrolled online or selected a preference the statement shall be mailed to the address on file.									
Notice Content	<p>Important Information About Your Medicaid Coverage is Coming!</p> <p>Kentucky HEALTH is a new program for some people who are on Medicaid in Kentucky. In June, you will receive a Notice About Your Coverage in the mail from the Commonwealth. There will be important information about the steps you must take to keep your medical benefits. Please save this information to answer questions you may have when you receive your Notice About Your Coverage. See below for more information about the new sections about Kentucky HEALTH.</p> <table><tr><th colspan="3">NEW SECTION: Kentucky HEALTH Summary</th></tr><tr><th>Name</th><th>Benefit Type</th><th>Plan Type Effective Date</th></tr><tr><td></td><td></td><td></td></tr></table> <p>1 Benefit Type What do the different benefit types mean? Look at the Kentucky HEALTH Summary section in the "Benefit Type" box to see what type of medical benefits you will receive:</p> <ul style="list-style-type: none">Alternative Benefit Plan: Non-medical dental and vision services are covered through your My Rewards Account. The My Rewards Account is a special health spending account where you can earn dollars by doing certain healthy	NEW SECTION: Kentucky HEALTH Summary			Name	Benefit Type	Plan Type Effective Date			
NEW SECTION: Kentucky HEALTH Summary										
Name	Benefit Type	Plan Type Effective Date								



FYI

The Notice Guide and all information related to the outreach notices can be found on the following page:

www.KentuckyHEALTH.ky.gov/Pages/Resources.aspx

Q&A from March, April & May Stakeholder Advisory Forums

Note: These questions were asked during a public Stakeholder Advisory Forum in Louisville on April 5, 2018. The responses are as of 4/5/18.

Eligibility

What is the 30-day reporting requirement? Who could be subject to the lock-out period for not reporting a change within 30 days?

The penalty period for not reporting a change occurs if the change affects the person's eligibility for Medicaid and makes them ineligible. The penalty does not lock out the entire household, and the penalty does NOT affect children. The penalty is only for the individual.

How are facilities able to track eligibility for the patients they see?

Facilities (such as provider offices) will look up their patients' eligibility the same way they look up Medicaid eligibility today. Checking eligibility is an important first step for providers when treating someone for dental and/or vision that is using their My Rewards Account.

What is the definition of Medically Frail?

People may be considered medically frail for many different reasons. Some of those reasons are:

- Disabling mental health diagnosis
- Chronic substance use disorder
- Serious and complex medical condition
- Significant difficulty performing activities of daily living, like eating, bathing, and getting dressed
- Diagnosed with HIV/AIDS
- Eligible for Social Security Disability Insurance (SSDI)
- Chronic homelessness
- Refugee (up to one year after entering the U.S. with refugee status)

How will Medically Frail be determined? When do we expect this process to be complete?

There are three ways a person be determined medically frail:

- Past medical claims data will show the MCO that the person is medically frail
- The person may self-report that they are medically frail (medically frail status will be determined after the MCO checks to see if the person is in fact medically frail)
 - People may self-report if they need help with activities of daily living or if they experience chronic homelessness. Kentucky HEALTH leadership is working with the database of homelessness information so we can capture data for people who are chronically homeless and make sure they are determined medically frail.
- A medical provider may fill out a form verifying that their patient is medically frail. This form will be checked by the MCO

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Questions from May Stakeholder Advisory Forum in Frankfort

General Program

There seems to be a change in some of the names of penalties vs. suspensions vs. lock-outs. Can you run through those changes? Each one seems to have different consequences and procedures.

A **penalty** is a general term that refers to when a beneficiary did not comply with the requirements of the program, and could face a negative consequence as a result. Not all penalties result in a loss of benefits. Some examples of penalties may include using the emergency room for a non-emergency service, failing to pay required premiums [when the household's income is at or below 100% FPL]

A **suspension period** means that a Kentucky HEALTH beneficiary has lost benefits until the person takes a corrective action. The individual may have a suspension period if he or she fails to pay required premiums [and has household income over 100% FPL] or fails to meet PATH Community Engagement requirements. He or she can complete certain requirements to re-enter Kentucky HEALTH and get his/her Medicaid benefits before the end of the suspension period.

A **lock-out** means that a Kentucky HEALTH beneficiary has lost benefits, and does not have the option to take corrective action to regain benefits before the end of the lockout period. An individual may be locked out if he or she does not report a change in his or her situation that makes him or her ineligible for Medicaid benefits, if the person voluntarily withdraws from Medicaid, or if he or she fails to complete the redetermination process timely.

How does the roll-out of Kentucky HEALTH affect re-certification dates?

The annual re-certification date does not change.

Kentucky HEALTH starts across the Commonwealth on July 1, 2018. Key components of the program will begin statewide, including cost sharing requirements, Deductible Account tracking, and use of the My Rewards Account.

The PATH Community Engagement requirement is the only part of the Kentucky HEALTH program that has a phased roll-out. The PATH Community Engagement roll-out is based on workforce area. The PATH Community Engagement roll-out starts on July 1, 2018 and is scheduled to roll out across the Commonwealth by the end of 2018.

How does an individual know if he/she should use the Emergency Room?

Each Managed Care Organization (MCO) has a nurse hotline. An individual may call the MCO nurse hotline before going to the Emergency Room. If the individual calls the hotline before going to the Emergency Room, the individual will **not** be penalized for inappropriate use of the Emergency Room. The nurse will record that the individual called before going to the ER and he/she will not be penalized, even if the visit was not a true emergency.

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July, they will pay their MCO



The questions and answers from past Stakeholder Advisory Forums will be posted on the following page:

www.KentuckyHEALTH.ky.gov/Pages/Resources.aspx

PATH Community Engagement Materials

The PATH Community Engagement Toolkits for Workforce, Businesses Partners, and CBOs are live on the Kentucky HEALTH website.

PATH Community Engagement Toolkit

For Workforce, Business Partners, and Community-Based Organizations

KENTUCKY
HEALTH
KENTUCKY HEALTH
PROGRAM OVERVIEW

Beginning in July 2018, some adults will begin receiving Medicaid benefits through the Kentucky HEALTH program.

Introduction to Kentucky HEALTH

Objective


- Kentucky HEALTH is the Commonwealth's new health and well-being program for some adults and their families. Some people will **receive their Medicaid benefits through Kentucky HEALTH**. HEALTH stands for "Helping to Engage and Achieve Long-Term Health."
- Kentucky HEALTH offers each recipient the ability to **customize a path based on individual needs** that will lead to better health, engagement in their communities, improved employability, and success through long-term independence.

Requirements

- PATH Community Engagement is one part of the Kentucky HEALTH program. Some recipients of Kentucky HEALTH will need to complete and report **80 hours each month of approved PATH Community Engagement activities** to keep their Medicaid benefits.
- PATH Community Engagement activities could include **looking for a job, participating in training, enrolling in classes, volunteering in the community, or caregiving**.

Resources

- Kentucky HEALTH is partnering with **Local Workforce Development Boards, Kentucky Career Centers, and Adult Education** to help connect people to education opportunities, gain practical skills, find jobs, and meet the PATH Community Engagement component of Kentucky HEALTH.



Each Kentucky HEALTH recipient will have a different set of requirements, depending their Category of Eligibility. For more information about Categories of Eligibility, visit KentuckyHEALTH.ky.gov

KENTUCKY
HEALTH
OVERVIEW FOR COMMUNITY
ORGANIZATIONS

Kentucky's Medicaid transformation initiative creates new opportunities for community partnerships and engagement across the Commonwealth.

NEW POPULATION OF KENTUCKIANS ARE LOOKING TO ENGAGE IN THEIR COMMUNITIES

Beginning in July 2018, **over 150,000 Kentuckians will be incentivized to participate in their communities or join the workforce** to retain health benefits through Kentucky HEALTH.

Kentucky will require many Medicaid recipients to participate in employment or community engagement activities, such as working, volunteering, or enrolling in training or education.

Kentucky HEALTH presents new opportunities for organizations to engage individuals in community programs and volunteer roles across the Commonwealth.

Community Engagement programs are a way to connect people with the resources they need to move forward.

OPPORTUNITIES FOR COMMUNITY ORGANIZATIONS



- Inform your constituents that they can enroll in Kentucky HEALTH at benefind.ky.gov.
- Stay informed about Kentucky HEALTH and help **connect people to local resources**.
- Post **volunteer opportunities using Business Connect**, the Commonwealth's online portal for Community Based Organizations.
- Host **community programs** at your location that are available to Kentucky HEALTH recipients.
- Invite the **Kentucky HEALTH team** to participate or speak at your organization's events.

KENTUCKY
HEALTH
OVERVIEW FOR KENTUCKY
BUSINESSES

Over 150,000 Kentuckians will be incentivized to join the workforce by the end of 2018!


BUSINESS ACCESS TO NEW TALENT PIPELINE

Beginning in July 2018, **over 150,000 Kentuckians will be incentivized to participate in their communities or join the workforce** to retain health benefits through Kentucky HEALTH.

Kentucky will require many Medicaid recipients to participate in employment or community engagement activities, such as working, volunteering, or enrolling in training or education.

This new labor pool will be directed to training and education resources through Kentucky Career Centers (KCCs) and Adult Education to gain employment skills.

Businesses have the opportunity to fill open positions through this new talent pipeline!



It's this easy:

1. Contact your local KCC Business Services Team today to identify resources that can help fill your workforce needs! (see back page for contact information)
2. Reach job seekers by entering open positions on FocusTalent.ky.gov.

See the back side of this page for KCC Business Services Team contact information!

Follow Kentucky HEALTH on Social Media

The Kentucky HEALTH Facebook and Twitter pages will be launching soon. Follow these accounts to keep up with program updates and community initiatives!



Facebook: **@KentuckyHEALTH**



Twitter: **@KentuckyHEALTH1**

Project Milestones

Kentucky HEALTH Components

Kentucky HEALTH
*Starting July 2018**

My Rewards Account

PATH Requirement

Deductible Account

Cost Sharing

Premium Assistance

My Rewards Account
April 2018

Beginning **April 1, 2018**, citizens who will qualify for Kentucky HEALTH and have a My Rewards Account are able to **view the My Rewards Account balance** on **Citizen Connect**.

In addition, citizens may **take courses on Citizen Connect** and get **preventive health services** to continue earning My Rewards dollars that go toward their My Rewards Account balance.

Some Kentucky HEALTH beneficiaries will be able to **use the dollars in their My Rewards Accounts** when Kentucky HEALTH goes live in **July 2018**.

Populations That May Have a My Rewards Account

Income Eligible Adults



- Switch to **Alternative Benefit Plan (ABP)**
- Non-medical vision/dental services paid for by funds in the beneficiary's **My Rewards Account**
- Must **pay premiums** to have access to My Rewards Account

Medically Frail Adults & Former Foster Youth up to Age 26




Income Eligible Parents/Guardians



Pregnant Women

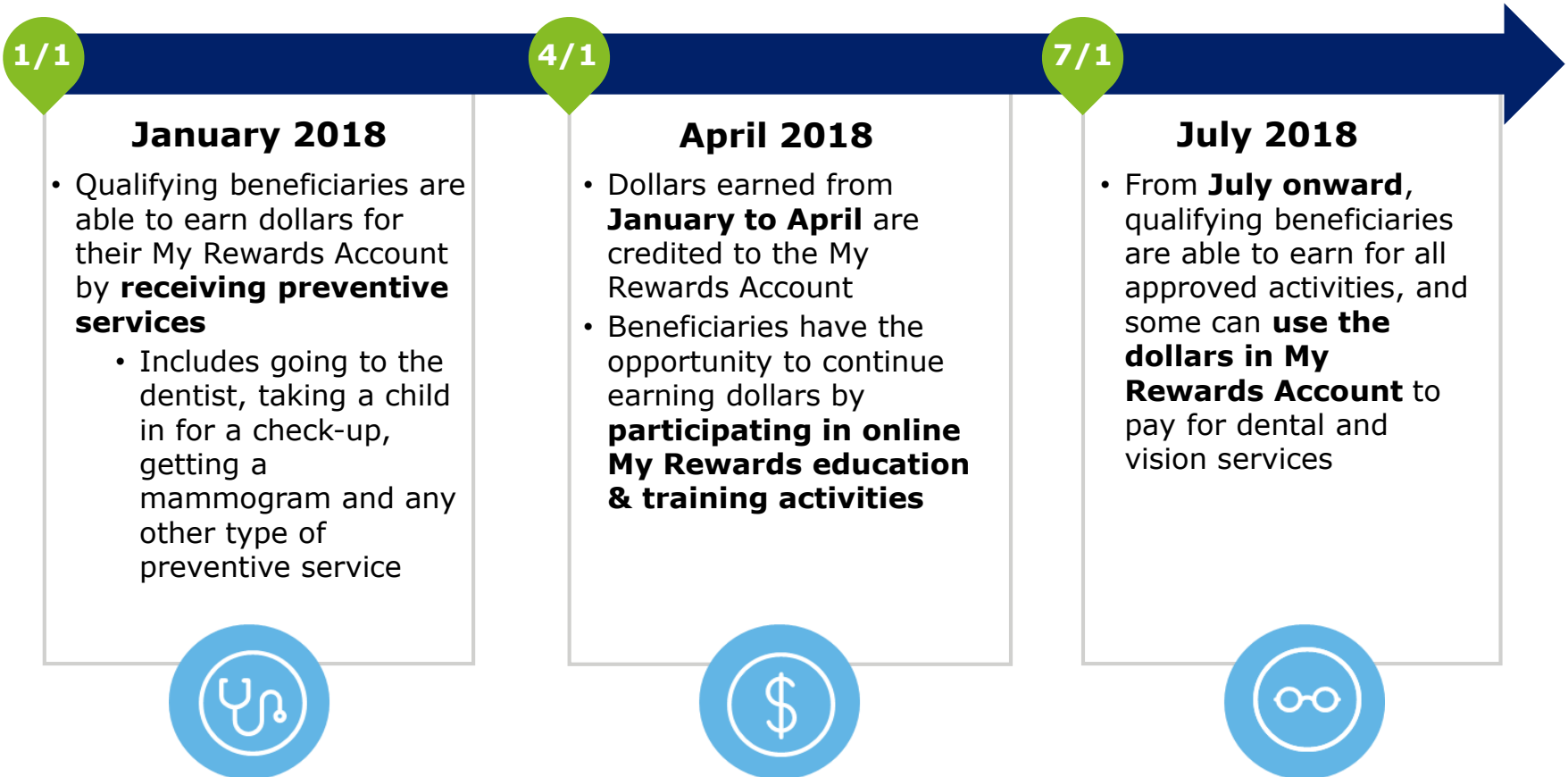


- 
- No change to benefits plan
 - All vision/dental services paid for by the beneficiary's **MCO**
 - Must **pay premiums*** to have access to My Rewards Account

Note: Children do **not** have access to a My Rewards Account.

***Note:** Pregnant women do **not** need to pay premiums to have access to a My Rewards Account

Beneficiaries Can Earn My Rewards Dollars 6 Months Before Kentucky HEALTH Benefits







FYI

From January 1st through May 10th, 2018, 72,068 individuals earned My Rewards dollars. The total amount of My Rewards dollars earned was \$5,721,375, with the maximum amount earned by a single member being \$400.

My Rewards Qualifying Activities

Examples of some of the activities that individuals may complete to earn money towards their MRA are mentioned below.

Education & Training Courses 	Preventive Activities 	Community Engagement 	Healthy Behaviors 
<ul style="list-style-type: none"> • Complete health risk assessment with MCO • Complete Health Access Nurturing Development Services (HANDS) program intended for any new or expectant parents • Participate in Moving Beyond Depression (MBD) intended for mothers suffering from depression needing assistance to function optimally and support their child's development • Participate in Special Supplemental Nutrition Program for Women, Infants, and Children (WIC) • Complete a My Rewards qualifying course 	<ul style="list-style-type: none"> • Take part in health screenings and preventive services, such as recommended cancer screenings and flu shots • Get an annual physical, including biometric screening • Take a dependent child for a well-child physical, preventive dental exam, or comprehensive vision screening • Complete an adult preventive dental exam • Complete an adult preventive vision exam 	<ul style="list-style-type: none"> • Register with a Kentucky Career Center and complete a goals/needs assessment • Participate in a qualifying community activity • Complete job skills training or career training with a Career Coach • Conduct job search activities • Complete employment - related education or GED - prep classes • Pass the GED exam 	<ul style="list-style-type: none"> • Participate in a smoking cessation activity • Participate in drug addiction counseling (including for alcohol) • Complete the First Step Program • Avoid inappropriate Emergency Room visits • Follow-up with a physician or other recommended medical professional after an ER visit

This is not a complete list of qualifying activities. It is meant to give you an idea of the types of activities that may help individuals earn My Rewards. **This list is subject to change.**

Learning Management System (LMS) Updates

Total Courses in Citizen Connect

- 12 English courses – 4 Spanish Courses
 - Kentucky HEALTH Overview
 - Kentucky HEALTH My Rewards Overview (& Spanish version)
 - Kentucky HEALTH Deductible Account (& Spanish version)
 - Kentucky HEALTH Cost Sharing (& Spanish version)
 - Kentucky HEALTH PATH Community Engagement
 - Kentucky HEALTH Substance Abuse Disorder Course
 - Kentucky HEALTH Notice of Eligibility course
 - Anthem course – Basics of Nutrition (& Spanish version)
 - Humana course – Building Your Resume Part 1
 - Humana course – Building Your Resume Part 2
 - WellCare – Personal Finance 101
 - Passport – Wellness for LIFE

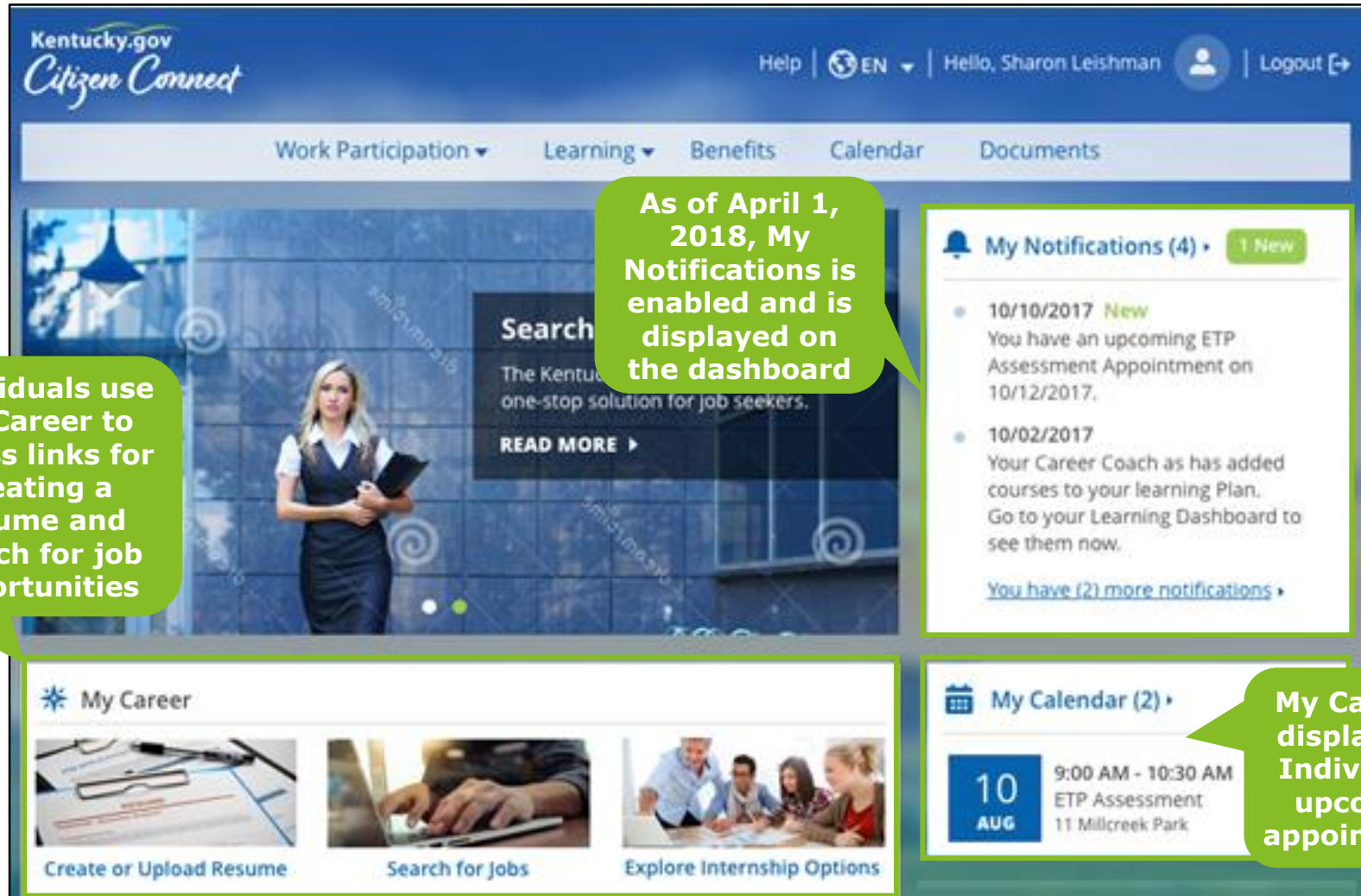
Courses In Progress to be Added

- Kentucky HEALTH Overview – Spanish version
 - Kentucky HEALTH PATH Community Engagement – Spanish version
 - Kentucky HEALTH Substance Abuse Disorder Course
 - Kentucky HEALTH Notice of Eligibility course
 - Aetna course – At Home Exercise
-

Updates to Citizen Connect

Citizen Connect Dashboard Updates

Citizen Connect is a citizen-facing system used for reporting activities and tracking a recipient's benefits. As of April 1, 2018, **My Notifications**, **My Calendar**, and **My Career** functionality is being added/modified.



The screenshot shows the Kentucky.gov Citizen Connect dashboard. At the top, there's a navigation bar with links for Work Participation, Learning, Benefits, Calendar, and Documents. A user is logged in as Sharon Leishman. The main content area features a large banner with a woman holding a folder and a search bar. Below the banner, there are three sections: My Career, My Notifications, and My Calendar. The My Career section includes links for 'Create or Upload Resume', 'Search for Jobs', and 'Explore Internship Options'. The My Notifications section shows a list of upcoming events, including an ETP Assessment Appointment on 10/12/2017. The My Calendar section shows an upcoming event on 10 AUG from 9:00 AM to 10:30 AM at 11 Millcreek Park.

As of April 1, 2018, My Notifications is enabled and is displayed on the dashboard

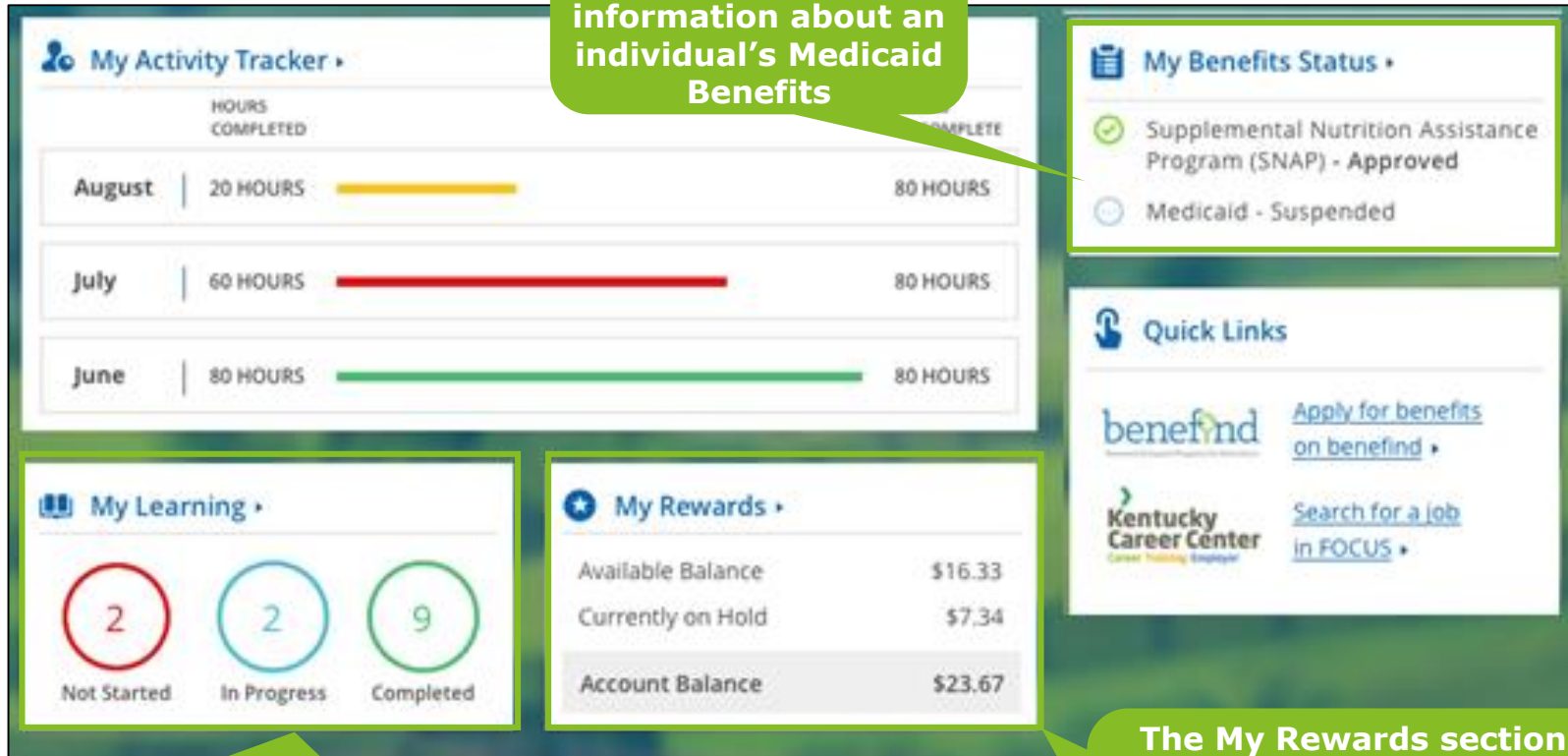
Individuals use My Career to access links for creating a resume and search for job opportunities

My Calendar displays the Individual's upcoming appointments

Dashboard Widgets Cont.

As of April 1, 2018, **My Learning**, **My Rewards**, and **My Benefit Status** functionality is also being added/modified.

The My Benefits Status section will now display information about an individual's Medicaid Benefits



The My Learning section allows the individual to track their learning progress

The My Rewards section displays the individual's My Rewards account balances. The 'Currently on Hold' balance will not be active until July 1, 2018

Provider Trainings

Upcoming Provider Trainings

Webinars are being offered for Providers in the month of June. In addition to the information below, please reference the Resources page on the Kentucky HEALTH website for additional information.

Date	Sessions
Tuesday, June 19	<ul style="list-style-type: none"> ➤ 8:00 AM - All Providers ➤ 1:30 PM - Dental/Vision
Thursday, June 21	<ul style="list-style-type: none"> ➤ 9:00 AM - Dental/Vision
Wednesday, June 27	<ul style="list-style-type: none"> ➤ 8:00 AM - All Providers ➤ 1:30 PM - Dental/Vision

Risks & Issues

-
- Participation in My Rewards program
 - Provider Training
 - Non-covered Services & Billing Patients
 - Dental Codes vs. Medical Codes
 - Dietary Concerns
-

-
- Plan/Timeline to address concerns
 - ✓ Conference call to review list of questions
 - ✓ Provider training schedule June – September
 - ✓ Staff attendance at annual meeting (August)
-

Legal Challenge Update

- Oral Arguments 6/15 in Washington D.C.
 - Judge signaled ruling likely prior to 7/1/18
 - Adverse ruling could impact various components of the 1115, and/or the 1115 program as a whole
 - Adverse ruling could have the following consequences:
 - Technology changes/costs
 - Communication changes (could cause significant confusion among recipients, providers, MCOs, etc.)
 - Immediate benefits cuts (dental, vision, likely pharmacy removed for low-income adult eligibility groups)
 - Expansion eligibility group at risk (immediate evaluation of rolling back expansion)
-

Q&A

Thank you!