

## BLOCK GRANT PROGRAM STATUS REPORT

January 1, 2019 – June 30, 2019

Department: Community Based Services

Block Grant: Social Services Block Grant

This report is submitted in compliance with KRS 45.357. This report on achievements may be compared to the Block Grant application currently on file with LRC.

Block Grant Manager: \_\_\_\_\_

Eric T. Clark  
Commissioner

Date

7/26/2019

1. FINANCES	Federal Funds	General Funds	Trust/Local Match	Total
Annual Budget	\$21,684,217.00	\$195,157,953.00	\$0	\$216,842,170.00
Actual Expenditures	\$9,302,836.00	\$96,891,197.00	\$0	\$106,194,034.00
Encumbrances	\$0	\$0	\$0	\$0
Available Balance	\$12,381,381.00	\$98,266,756.00	\$0	\$110,648,136.00

### 2. RESULTS BUDGETED/ACHIEVED

OBJECTIVES	ACHIEVEMENTS
1. To provide protective services to 102,430 adults designed to prevent and remedy abuse, neglect, or exploitation; to increase employability and/or self-sufficiency; prevent inappropriate placement; or secure appropriate placement.	1. Adult protective services were provided to 63,151 individuals.
2. To provide 224,120 children and their families with services designed to prevent or remedy abuse, neglect, or exploitation.	2. Child protective services were provided to 225,784 clients.
3. To provide 8,410 families with home safety services to enable them to improve or maintain adequate in-home living and family well-being.	3. Home safety services were provided to 2,995 clients.
4. To provide 4,140 children and their families with services designed to prevent or remedy abuse, neglect, or exploitation, which may include counseling or interaction with courts on behalf of the juveniles.	4. Juvenile services were provided to 1,886 clients.

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OBJECTIVES	ACHIEVEMENTS
5. To provide community based residential care and treatment for 1,010 children with behavior problems to enable the individual to become self-supporting; to function better in the community; to avoid inappropriate institutionalization; and to refer to appropriate institutions when necessary.	5. Residential treatment services were provided to 295 children.
6. To improve service delivery by providing approximately 592 hours of training per month for staff of the Department for Community Based Services.	6. Training was provided statewide to 1,175 employees who work in the areas of protection and permanency, for a total of 4,268 training hours, or an average of 711 hours per month.

### 3. AUTHORIZED CHANGES (from the Block Grant Plan in Finances and/or Objectives)

N/A

### 4. EVALUATION OF RESULTS

N/A

### 5. ALTERNATIVES FOR IMPROVED SERVICE DELIVERY

The vision statement of the Department for Community Based Services (DCBS) is to protect children and vulnerable adults and to promote self-sufficiency and permanency by providing the best regulatory framework and state plan structure possible. Our mission is also to ensure maximum flexibility for interpretation and implementation of policy and procedures, which best meets the needs of the community.

The Division of Protection and Permanency (DPP) recognizes the importance of a safe, secure, and nurturing environment for each Kentucky child, adult, and family. Within such an environment, we believe that families and their individual members become the most critical component of a strong society. Our vision is a division that is:

- Focused on families, children, and vulnerable adults
- Committed to families as partners in decision making
- Proactive, responsive, and accessible to all members of the community
- Sensitive to cultural and community differences
- Committed to innovation, continuous improvement, shared accountability, and measurable outcomes
- Community focused and partnership-oriented
- Recognized as the best human service delivery organization in the nation

In order to facilitate an accurate examination of the cabinet's direct service delivery system, the cabinet utilizes a continuous quality improvement case review system (CQI), with the goal of ensuring quality, consistency, and timelines of services provided to clients in order to meet federal and state child welfare outcomes, and ensure the safety, permanency, and well-being of families and children.

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CQI is a structured process that allows staff to participate in the examination and evaluation of:

- The effectiveness, quality, and efficiency of services provided to clients served by DCBS;
- DCBS internal systems, procedures, and outcomes; and
- The relationships and interactions between DCBS and each family, as well as DCBS and the community stakeholders providing services to each family.

In order to facilitate an accurate examination of the cabinet's direct service delivery system, the cabinet utilizes a CQI case review tool that is designed to measure the cabinet's ability to implement best practice and achieve positive outcomes on a state, regional, and individual case level. The CQI CARES (Case Automated Review and Evaluation System) case review system assists in meeting the agency goals to improve outcomes by focusing on the coaching/mentoring/monitoring process through review and supervision. CQI CARES is utilized for both 1st and 2nd level case reviews and provides an opportunity through CQI meetings and processes to identify patterns/trends for quality improvement. The reviewer completes the case review tool in CQI CARES and this provides case review data to assist with feedback and action planning that identifies both strengths and weaknesses of the case. By strengthening these processes and empowering staff to improve casework, it assists with meeting federal outcomes and requirements.

DCBS has also created a third-level case review team. The team has developed and implemented the third-level case review process in accordance with the CFSR (Child and Family Services Review) utilizing the federal OSRI (Onsite Review Instrument). The review allows feedback to be provided to leadership, supervisors, and field staff. Feedback includes areas in which the agency is performing well, as well as areas where the agency could improve performance and service delivery to the families and children served.

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