

Kentucky IEES History and Timeline – 2013 - 2020

2013	2015	2016	2017	2018	2019	2020							
kynect	MWMA	Kynect Shopping 2.0 and Plan Management	IEES and benefind	Federal Marketplace	Child Care Integration	Workforce System (KEES)	Kentucky HEALTH (Rollback)	KI-HIPP	MWMA Redesign	Critical Incident Reporting System	Kentucky Level of Care System	kynect resources	kynect benefits
October 2013	April 2015	June 2015	February 2016	November 2016	June 2017	Dec 2017: R1 (KEES SNAP E&T) April 2018: R2 (KEES MRA and LMS) July 2018: R3 – CE Rollback #1* October 2018: R4 (Workforce Case Mgt) August 2019: KEES Transition	May 2019: Release 1 Sept 2020: Release 2 Dec 2020: Release 3	Nov 2019: Phase 1 March 2020: Phase 1.5 October 2020: Phase 2 Dec 2020: Phase 3	July 2020: Phase 1 Nov 2020: Phase 2	August 2020	May 2020	October 2020	
<p>Programs Served: kynect – One of the nation’s first and most successful fully-integrated PMB and E&E systems fulfilling ACA certification requirements set by CMS and Kentucky. Provided access to affordable health coverage for nearly 680,000 uninsured residents.</p>	<p>Programs Served: MWMA - serves individuals requiring nursing level of care and/or intensive rehab with acquired brain injury, or with intellectual or developmental disabilities, or are elderly or disabled.</p> <ol style="list-style-type: none"> Standardizes processes to provide faster access. Promotes equitable distribution of services. Optimizes info sharing amongst providers (securely) 	<p>Programs Served: kynect – replacement of the COTS product that was originally deployed for kynect with a .NET solution to provide more of a seamless user experience and to allow for additional flexibility with customizing the functionality of Shopping and Plan Management applications.</p>	<p>Programs Served: SNAP, KTAP, Medicaid, Childcare.</p> <p>Saves Commonwealth in excess of \$12M/year on administrations costs thru significant improvements in worker productivity - Enabling timely processing of critical benefits; Reducing redundant applications and data entry; Improving business efficiencies</p> <p>Improving data integrity and consistency.</p>	<p>Programs Served: Subsidy program that helps families pay and obtain quality child care allowing parents to seek work, attend education and training programs.</p> <p>Saves the state in excess of \$8M/year with the integrated child care E&E with IEES resulting in better access to child care assistance and reduction in fraud and incorrect benefits. DCBS staff now manages E&E for this program instead of an external vendor.</p>	<p>Programs Served: SNAP, KTAP, Medicaid, Childcare.</p> <p>Saves Commonwealth in excess of \$12M/year on administrations costs thru significant improvements in worker productivity - Enabling timely processing of critical benefits; Reducing redundant applications and data entry; Improving business efficiencies</p> <p>Improving data integrity and consistency.</p>	<p>Programs Served: Wagner Peyser / WIOA</p> <p>The Salesforce enabled KEE Suite solution enables enforcement of policy providing more accurate Dept of Labor reporting and insight into LWDA activities for the Education and Workforce Development Cabinet.</p>	<p>Programs Served: SNAP Employment and Training, Medicaid Community Engagement, Medicaid MyRewards</p> <p>Rollback of IEES and KEE Suite system changes that were implemented as part of the 1115c Waiver (known as Kentucky HEALTH).</p> <p>*CE Rollback #2 occurred in March 2019.</p>	<p>Programs Served: Medicaid Third Party Liability & Premium Assistance</p> <p>Implementation of KI-HIPP enables DMS to help eligible Medicaid members cover the cost of a group health insurance plans resulting in significant potential MCO capitation fee savings to the Commonwealth.</p>	<p>Programs Served: MWMA.</p> <p>Implementation of systematic changes focused on the improvement of existing policies for easier interpretation and compliance, and span these areas:</p> <ol style="list-style-type: none"> Participant Access and Eligibility. Participant Services. Participant-Centered Planning and Service Delivery. Participant Direction of Services. Participant Rights. Participant Safeguards. 	<p>Programs Served: Cross Cabinet.</p> <p>Integrated digital search engine that streamlines incident searching, tracking, and reporting across the Cabinet for Health and Family Services.</p>	<p>Programs Served: Medicaid beneficiaries receiving Long-Term Services and Supports (LTSS).</p> <p>KLOCS streamlines LOC processes across the entire spectrum of LTSS. Nursing Facilities, Hospice providers, and Intermediate Care Facility for Individuals with Intellectual Disabilities can now submit LOCs admission application online, using the integrated KLOCS application.</p>	<p>Programs Served: Community resources and community partners.</p> <p>kynect resources is a Salesforce solution that was implemented to connect Kentuckians to community resources (currently through United Way’s 211 database) that assist in the journey to aim for independence and self-sufficiency, supplementing the supports of State assistance programs.</p>	<p>Programs Served: Medicaid, SNAP, TANF, KI-HIPP, Child Care, MWMA, and KTAP.</p> <p>kynect benefits is a Salesforce solution designed on human centered design principles. It is an easy to use, mobile friendly, self service solution that provides Kentuckians a streamlined approach to apply for and manage their State assistance programs (Medicaid, SNAP, TANF, KI-HIPP, Child Care, MWMA, and KTAP) from anywhere.</p>

Kentucky Impact by the Numbers

<p>2,000+ Commonwealth of Kentucky employee users of IEES</p> 	<p>\$1+ Billion Benefits now processed in IEES every month.</p>	<p>SNAP 737,000 citizens</p> 	<p>Medicaid 1,270,000 citizens</p> 	<p>Medicaid Waivers 21,000 citizens</p> 	<p>KTAP 48,000 citizens</p> 	<p>Child Care 19,000 citizens</p> 	<p>Presumptive Eligibility 172,734 applications*</p> 	<p>PEBT Issuance \$287M for 2019-2020 school year*</p>	<p>SNAP Emergency Allotment \$261M (increasing average SNAP allotment by over 50%)*</p>
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*as of Oct-21-20