### BLOCK GRANT PROGRAM STATUS REPORT July 1, 2021 – December 31, 2021

## Department: <u>Community Based Services (DCBS)</u>

Block Grant: Social Services Block Grant (SSBG)

-	port is submitted in compliance with KRS 45.357. This report on achievements may be compared to the Grant application currently on file with LRC.	
Block Grant Manager: _	Marta Miranda-Straub	1/31/2022
	Marta Miranda-Straub Commissioner	Date

1. FINANCES	Federal Funds	General Funds	Trust/Local Match	Total
Annual Budget	\$3,798,982.00	\$23,378,361.57	0	\$27,177,343.57
Actual Expenditures	\$1,042,022.44	\$17,502,408.14	0	\$18,544,430.58
Encumbrances	0	0	0	0
Available Balance	\$2,756,959.56	\$5,875,953.43	0	\$8,632,912.99

### 2. RESULTS BUDGETED/ACHIEVED

OBJECTIVES		ACHIEVEMENTS	
1.	To provide protective services to 132,090 adults designed to prevent and remedy abuse, neglect, or exploitation; to increase employability and/or self- sufficiency; prevent inappropriate placement; or secure appropriate placement.	1.	Adult protective services were provided to 48,525 individuals.
2.	2. To provide 498,708 children and their families with services designed to prevent or remedy abuse, neglect, or exploitation.		Child protective services were provided to 169,220 clients.
3.	To provide 6,605 families with home safety services to enable them to improve or maintain adequate in-home living and family well-being.	3.	Home safety services were provided to 1,684 clients
4.	To provide 4,095 children and their families with services designed to prevent or remedy abuse, neglect, or exploitation, including counseling or interaction with courts on behalf of the juveniles.	4.	Juvenile services were provided to 693 clients.
5.	To provide community-based residential care and treatment for 526 children with behavior problems to enable the individual to become self-supporting; function better in the community; avoid inappropriate institutionalization; and refer to appropriate institutions when necessary.	5.	Residential treatment services were provided to 152 children.

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6.	To improve service delivery by providing approximately	6.	Training was provided statewide to 1,198 employees
	592 hours of training per month for staff of the		who work in the areas of protection and permanency, for
	Department for Community Based Services.		a total of 3,661 training hours, or an average of 610.77
			hours per month.

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## **3.** AUTHORIZED CHANGES (from the Block Grant Plan in Finances and/or Objectives)

N/A

# 4. EVALUATION OF RESULTS

N/A

# 5. ALTERNATIVES FOR IMPROVED SERVICE DELIVERY

The Department for Community Based Services (DCBS/Department) vision statement is to protect children and vulnerable adults and promote self-sufficiency and permanency by providing the best regulatory framework and state plan structure possible. Our mission is also to ensure maximum flexibility for interpretation and implementation of policy and procedures, which best meet the needs of the community.

The Division of Protection and Permanency (DPP) recognizes the importance of a safe, secure, and nurturing environment for each Kentucky child, adult, and family. Within such an environment, we believe that families and their individual members become the most critical component of a strong society. Our vision is a division that is:

- Focused on families, children, and vulnerable adults
- Committed to families as partners in decision making
- Proactive, responsive, and accessible to all members of the community
- Sensitive to cultural and community differences
- Committed to innovation, continuous improvement, shared accountability, and measurable outcomes
- Community-focused and partnership-oriented
- Recognized as the best human service delivery organization in the nation

To facilitate an accurate examination of the Department's direct service delivery system, DCBS utilizes a continuous quality improvement (CQI) process to ensure quality, consistency, and timeliness of services provided to clients to meet federal and state child welfare outcomes and ensure the safety, permanency, and well-being of families and children.

CQI is a structured process that allows staff to participate in the examination and evaluation of:

- The effectiveness, quality, and efficiency of services provided to clients served by DCBS;
- DCBS internal systems, procedures, and outcomes; and
- The relationships and interactions between DCBS and each family, as well as DCBS and the community stakeholders providing services to each family.

To facilitate an accurate examination of the Department's direct service delivery system, DCBS utilizes a CQI case review tool designed to measure the Department's ability to implement best practices and achieve positive outcomes on a state, regional, and individual case level. CQI CARES (Case Automated Review and Evaluation System) case review system assists in meeting the agency's goals to improve outcomes by focusing on the coaching/mentoring/monitoring process through review and supervision. CQI CARES is utilized for both first and second-level case reviews and provides an opportunity through CQI meetings and processes to identify patterns/trends for quality improvement. The reviewer completes the case review tool in CQI CARES, and this provides case review data to assist with feedback and action

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planning that identifies both strengths and weaknesses of the case. By strengthening these processes and empowering staff to improve casework, it assists with meeting federal outcomes and requirements.

DCBS has also created a central office level case review team. The team developed and implemented the Kentucky Child and Family Services (KY CFSR) process following the federal CFSR requirements. The review provides feedback to leadership, supervisors, and field staff. Feedback will include areas where the agency has strengths and areas where the agency could improve performance and service delivery to the families and children served.