

15.560 Required completion of public safety telecommunicator academy or telecommunicator overview training -- Annual in-service training course.

- (1) (a) All full-time public safety telecommunicators not previously certified as a telecommunicator by the Kentucky Law Enforcement Council shall complete the full-time public safety telecommunicator academy within twelve (12) months from the date of hire.
- (b) All part-time public safety telecommunicators not previously certified as a telecommunicator by the Kentucky Law Enforcement Council shall complete telecommunicator overview training within twelve (12) months from the date of hire.
- (2) All public safety telecommunicators shall successfully complete each calendar year an in-service training course, appropriate to their job assignment and responsibility, of eight (8) hours' duration at a school certified or recognized by the Kentucky Law Enforcement Council. Each in-service training course shall include a mental health component which highlights post-traumatic stress disorder and work-induced stress, including symptom recognition, treatment, and available resources.
- (3) In the event of extenuating circumstances beyond the control of a telecommunicator that prevent completion of training within the time specified, the commissioner or the commissioner's designee may grant the telecommunicator an extension of time, not to exceed one hundred eighty (180) days, in which to complete the training.
- (4) A telecommunicator who fails to complete the training within a period of twelve (12) months and any extension of time granted under this section shall be terminated by the employing agency and shall not be permitted to serve as a telecommunicator with any governmental agency in the Commonwealth for a period of one (1) year.

Effective: July 1, 2026

History: Amended 2025 Ky. Acts ch. 53, sec. 5, effective July 1, 2026. -- Amended 2024 Ky. Acts ch. 108, sec. 4, effective July 1, 2026. -- Amended 2022 Ky. Acts ch. 128, sec. 3, effective July 14, 2022. -- Amended 2016 Ky. Acts ch. 112, sec. 7, effective July 15, 2016. -- Amended 2006 Ky. Acts ch. 82, sec. 4, effective July 12, 2006. -- Amended 2003 Ky. Acts ch. 52, sec. 2, effective June 24, 2003. -- Created 1986 Ky. Acts ch. 315, sec. 4, effective July 15, 1986.

Legislative Research Commission Note (7/14/2022). 2022 Ky. Acts ch. 128, sec. 6, provides that the Act, which amended this statute, may be cited as the Lifeline's Act.