

304.17A-144 Liaison for autism spectrum disorders treatment benefits.

- (1) An insurer offering a health benefit plan that provides benefits for the treatment of autism spectrum disorders shall make available to members a liaison to facilitate communication between the member and the insurer.
- (2) The responsibilities of the liaison shall include but not be limited to:
 - (a) Explaining to the member the benefits for the treatment of autism under the member's health benefit plan and the specific process to access those benefits;
 - (b) Explaining to the member the process for prior authorization of treatment, including communicating specific documentation needed from the member or provider for the insurer to consider the request;
 - (c) Monitoring the adjudication of the member's claims for the treatment of autism services;
 - (d) Explaining to the member the proper coding to use when submitting claims for applied behavioral analysis therapy and any supporting documentation required to be attached to the claim;
 - (e) Explaining to the member, upon request, how claims for the treatment of autism services were adjudicated, including the application of any deductibles, copayments, coinsurance, and benefit limitations; and
 - (f) Explaining to the member, upon request, any appeal rights the member may have regarding coverage for the treatment of autism that has been denied or limited.

Effective: July 15, 2016

History: Created 2016 Ky. Acts ch. 102, sec. 1, effective July 15, 2016.