

205.533 Web site of managed care organization.

By January 1, 2019, a managed care organization shall establish an interactive Web site, operated by the managed care organization, that allows providers to file grievances, appeals, and supporting documentation electronically in an encrypted format that complies with federal law and that allows a provider to review the current status of a matter relating to an appeal or a grievance filed concerning a submitted claim.

Effective: July 14, 2018

History: Created 2018 Ky. Acts ch. 106, sec. 2, effective July 14, 2018.