

216B.210 Complaint portal.

- (1) The cabinet shall develop a complaint portal on its Web site for patients, pharmacy, nursing, and medical professionals, and the public to submit information about potential violations of the Kentucky Abortion-Inducing Drug Certification Program.
- (2) The portal shall list the names of pharmacies, manufacturers, and distributors that are certified under the program and the physicians registered by the cabinet as nonsurgical abortion providers.
- (3) An individual shall be allowed to make a complaint anonymously on the portal.
- (4) The cabinet shall review each complaint and determine a disposition, including referral to another state department, within thirty (30) days.
- (5) Confidentiality of the originator of the complaint shall be protected at all times except for intrastate referrals for investigation.

Effective: April 14, 2022

History: Created 2022 Ky. Acts ch. 210, sec. 19, effective April 14, 2022.