

194A.052 Commonwealth Office of the Ombudsman contact information required on cabinet website -- Access to group email.

- (1) The cabinet and any of its departments, divisions, offices, boards, commissions, and any other organizational unit whether incorporated or attached that maintains a generally accessible website or for which a generally accessible website is maintained shall include the following at the top of the webpage and in a manner approved by the Commonwealth Office of the Ombudsman:
 - (a) A link to the website of the Commonwealth Office of the Ombudsman;
 - (b) The telephone number for the Commonwealth Office of the Ombudsman; and
 - (c) An email address for the Commonwealth Office of the Ombudsman.
- (2) The cabinet shall provide the Commonwealth Office of the Ombudsman with read-only access to any group email inboxes where complaints are received so that the Commonwealth Office of the Ombudsman may assist individuals with their complaints.

Effective: March 27, 2025

History: Created 2025 Ky. Acts ch. 117, sec. 28, effective March 27, 2025.