



FACT SHEET

Kentucky Statewide Emergency Responder Voice System

Legislative Oversight and Investigations Committee

Research Report 500

Highlighted Conclusions

- KSP was unable to produce planning documents for SERVVS. The agency does not appear to have violated any statutes or regulations, but additional planning would have been beneficial.
- Committee staff found a pattern of unspent funds over multiple years. At the end of fiscal year 2025, \$107.2 million (49.5 percent) of appropriated funds remained unspent.
- Property acquisition has been a significant barrier for SERVVS. However, a contract to assist with land acquisition was not established until October 2024.
- Officials from KSP and the Finance and Administration Cabinet disagree about which agency is responsible for project management and record keeping.
- Extensive use of master agreements has resulted in minimal oversight and review of expenditures. It has also allowed Motorola to receive approximately \$72 million in funds through a master agreement.
- A sample of SERVVS invoices found that millions of dollars of bills for Motorola may have been paid late.
- Despite expecting first responders to be users of SERVVS, communication with first responders beyond KSP appears to be limited.

Key Numbers



\$216.4M
appropriated
for the project
so far.



An additional
\$107.4M requested
to finish.

Highlighted Recommendations

- KSP should establish any internal controls necessary to ensure payments are made on time and develop a policy to seek help when roadblocks prevent progress on SERVVS.
- KSP should enhance communication with first responders and provide more specific updates to the General Assembly about progress on land acquisition and construction.
- The General Assembly may wish to consider three options: creating additional requirements related to SERVVS funding, engaging the state auditor to conduct a full audit of the project, and designating a group to oversee the project.
- The General Assembly may also wish to require that large capital projects have a strategic or master plan before solicitation, award, or use of capital funds.
- State finance regulations should require agencies to consult with the Division of Real Properties at the outset of any capital project that involves land acquisition. When contacted, the Division should consider whether a project will exceed its capacity.



\$107.2M remained
unspent in FY 2025.



Motorola received
\$72M through
master agreement.